



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

8/15/00

Reference No.

Owner _____
Title _____
Address _____
City/State/Zip _____

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)

VEHICLE MAKE

VEHICLE MODEL

MANUFACTURE DATE

MODEL YEAR

1FMDU32X8TZA25418

Ford

Explorer

1995

1996

VEHICLE MANUFACTURER

☐ BMW ☒ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other _____
☐ Daimler/Chrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW

PURCHASE DATE

☒ New
☐ Used

DEALER'S NAME

CITY

STATE

ZIP CODE

1-22-96

Fairview Ford

San Bernardino

Ca

92410

ENGINE SIZE

(CID/CC/L)

NO. CYLINDERS

FUEL SYSTEM

FUEL TYPE

TRANSMISSION TYPE

ANTILOCK BRAKES

RESTRAINT SYSTEM

CRUISE CONTROL

☐ Turbo☐ Fuel Injection☐ Diesel☒ Gas☐ Manual☒ Automatic☒ Yes☐ No☒ Driverside Airbag☒ Passengerside Airbag☒ 3 Point Belt☐ 2 Point Belt☐ Motorlock☒ Yes☐ No

DRIVETRAIN

☒ Front ☐ 4-Wheel
☐ Rear

VEHICLE TYPE

☐ Car ☐ Minivan ☐ Truck ☐ Other _____
☐ Van ☒ Sport Utility ☐ Motorcycle

DOORS

☐ 2-Door
☒ 4-Door

BODY STYLE

☐ Hatchback ☐ Sedan
☒ Pick Up Truck ☐ Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT

☐ Child Seat
☐ Electrical Lights & Alarms
☐ Engine & Cooling System
☐ Equipment
☐ Fuel System, Exhaust
☐ Heater, Defrost, Ventilation
☐ Interior
☐ Parking Brake
☐ Power Train
☐ Service Brakes
☐ Steering
☐ Structure
☐ Suspension
☐ Visual Systems
☒ Other

NO. OF FAILURES

1 1 2 3 4 5 6 7 8 9
0 1 2 3 4 5 6 7 8 9

INCIDENT DATE

6/18/99

MILEAGE AT INCIDENT

53,260

VEHICLE SPEED AT INCIDENT

45-50

FAILED PART(S)

☒ Original
☐ Replacement

To report defective or failed tires provide the following: Tire
Brand, Tire Name, Tire Size (include all number and letters).

TIRE NAME

FIRESTONE

COMPLETE TIRE SIZE

P235/75R15

TIRE BRAND

☐ BF Goodrich
☐ Cooper
☒ Firestone
☐ Goodyear
☐ Kelly Springfield
☐ Michelin
☐ Yokohama
☐ Other

RADIAL ATX

HANDICAPPED ADAPTIVE

☐ Yes ☒ No

FAILED PART(S) AVAILABLE?

☒ Yes ☐ No

NHTSA PREVIOUSLY CONTACTED?

☐ Yes ☒ No

APPLICABLE INCIDENT INFORMATION

Please describe
in detail the
incident(s),
Failure(s),
Crash(es), and
injury(ies) on
the back of
this form.

CRASH

☐ Yes
☒ No

NUMBER OF PERSONS INJURED

2 1 2 3 4 5 6 7 8 9
0 1 2 3 4 5 6 7 8 9

FIRE

☐ Yes
☒ No

NUMBER OF FATALITIES

0 1 2 3 4 5 6 7 8 9
0 1 2 3 4 5 6 7 8 9

CAUSE OF INCIDENT

☐ Wear/Corroded/Rust
☐ Weak/Poor Fit/Loose
☐ Cut/Torn
☒ Disconnect/Fel Off
☐ Erratic/Poor Performance
☐ Excessive Effort
☐ Nails
☐ Leaks
☐ Short
☐ Locks/Sticks/Grabs
☐ Stability/Vibration
☐ Broken

RESULT OF INCIDENT

☐ Explosion/Fire
☐ Loss of Control
☐ Poor Visibility
☐ Inadvertent Start
☐ Rollover
☐ Stalls
☐ Sudden Acceleration

PLEASE DO NOT WRITE IN THIS AREA

01801

000008 08/17/00

100

[illegible]

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10-01
400 7th Street, SW
Washington, DC 20590

Official Business
Penalty for Private Use \$300

2023040001

Complete and return or place in your car manual for future use



QUESTIONNAIRE

(DOV)

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

9

DASH 2 DOT

and that for free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT

**U.S. Department of Transportation
National Highway Traffic Safety
Administration**

www.nhtsa.dot.gov/hotline