



U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

8/30/00

Reference No.

Order

ri-rt

od-rt

up-rt

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

ZIP CODE

AREA CODE

manufacturer of your vehicle?

SIGNATURE OF OWNER

DATE

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (located at bottom of windshield on driver's side)

VEHICLE MAKE

VEHICLE MODEL

MANUFACTURE DATE

MODEL YEAR

1GNEC16K7R33720

Chevrolet

Suburban

0894

1994

VEHICLE MANUFACTURER

- ☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other
☐ Daimler/Chrysler ☒ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW

PURCHASE DATE

☐ New
☒ Used

NOV 94

DEALER'S NAME

Whelan

CITY

Rocky River

STATE

OH

ZIP CODE

44111

ENGINE SIZE

(CID/CC/L)

350

FUEL SYSTEM

☐ Turbo
☒ Fuel Injection

FUEL TYPE

☐ Diesel
☒ Gas

TRANSMISSION TYPE

☐ Manual
☒ Automatic

ANTILOCK BRAKES

☒ Yes
☐ No

RESTRAINT SYSTEM

- ☐ Driverside Airbag ☒ 2-Point Belt
☐ Passengerside Airbag ☐ Motorbelt
☐ 3-Point Belt

CRUISE CONTROL

☒ Yes
☐ No

DRIVETRAIN

- ☐ Front ☐ 4-Wheel
☒ Rear

VEHICLE TYPE

- ☐ Car ☐ Minivan ☐ Truck ☐ Other
☐ Van ☒ Sport Utility ☐ Motorcycle

DOORS

- ☐ 2 Door
☒ 4 Door

BODY STYLE

- ☐ Hatchback ☐ Sedan
☐ Pick Up Truck ☒ Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT

- ☐ Child Seat
☐ Electrical Lights & Alarms
☐ Engine & Cooling System
☐ Equipment
☐ Fuel System, Exhaust
☐ Heater, Defrost, Ventilation
☐ Interior
☐ Parking Brake
☐ Power Train
☐ Service Brakes
☐ Steering
☐ Structure
☐ Suspension
☐ Visual Systems
☒ Other wiper wing

NO. OF FAILURES

10

INCIDENT DATE

Starting Feb 2000
Till March 2000

MILEAGE AT INCIDENT

68,000 to 68,500

VEHICLE SPEED AT INCIDENT

AVG 55 mph

FAILED PART(S)

- ☒ Original
☐ Replacement

To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).

TIRE NAME

COMPLETE TIRE SIZE

TIRE BRAND

- ☐ BF Goodrich
☐ Cooper
☐ Firestone
☐ Goodyear
☐ Kelly Springfield
☐ Michelin
☐ Yokohama
☐ Other

HANDICAPPED ADAPTIVE

- ☐ Yes ☒ No

FAILED PART(S) AVAILABLE?

- ☒ Yes ☐ No

NHTSA PREVIOUSLY CONTACTED?

- ☒ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.

CRASH

- ☐ Yes
☐ No

FIRE

- ☐ Yes
☐ No

NUMBER OF PERSONS INJURED

0

NUMBER OF FATALITIES

0

CAUSE OF INCIDENT

- ☐ Wear/Corroded/Rust
☐ Weak/Poor Fit/Loose
☐ Cut/Torn
☐ Disconnect/Fall Off
☐ Friction/Poor Performance
☐ Excessive Effort
☐ Noisy
☐ Leaks
☐ Short
☐ Loose/Sticks/Grabs
☐ Stability/Vibration
☐ Broken

RESULT OF INCIDENT

- ☐ Explosion/Fire
☐ Loss of Control
☐ Poor Visibility
☐ Inadvertent Start
☐ Rollover
☐ Stalls
☐ Sudden Acceleration

PLEASE DO NOT WRITE IN THIS AREA

01793

0000012 D8/30/00

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 start them again
 There is a result for
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 is Autovans address
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 spellings or numbers
 tell me where in the
 U.S. is a four digit
 zip code? Autovans
 was little too no help
 to me on the phone
 most info gotten
 off internet site

10

The Primary Act of 1937 and Public Law 492-195, which amended the Act, do not permit it to be selectively waived in the NLRB's administrative proceedings. You are under no obligation to respond to the agency's request. If you do respond, you may be used to assist the NLRB in its administrative proceedings.

If you are not satisfied with the agency's decision, you should take appropriate action to correct a safety defect. If the NLRB's proceedings will not adequately protect your interests, you may wish to file a complaint with the Department of Labor. A complaint, however, may be used in support of the agency's action.

A statistical summary statement, if available, may be used in support of the agency's action.

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HS Form 350 (Rev. 8/99)

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

10-11111111111111111111

Complete and return or place in your car manual for future use

5. 4. 7. 9



VEHICLE

QUESTIONNAIRE

(b)(7)(D)

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

9

DASH 2 DOT

and died on 1998 at

1-888-DASH-2-DOT

1-800-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT

**U.S. Department of Transportation
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Administration**

www.nhtsa.dot.gov/hotline