

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

My wife and I were travelling north out of Oceanide, Ca., going back to our home in San Luis. We were in our 55 foot, it winds 5000 motor home going 65 mph. We were in lane # 2.

All of a sudden an extremely loud snapping sound started and continued for about 30 seconds. Then it banged and stopped. We were very scared, but the P.U. stayed under control because it was the right-rear inside

tire. As soon as possible I pulled over, got out and the tread had picked off and was missing. The outside dual tire stayed up and probably is to have saved our lives. The inside

Continued on additional page if necessary. (Include date and mileage)

The Privacy Act of 1974 (Public Law 93-579) The information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with an administrative enforcement or litigation against a manufacturer, your response, or a statistical summary derived, may be used in support of the agency's action.

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HS Form 350 (Rev. 8/89)

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Complete and return or place in your car manual for future use

VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

A MESSAGE FROM THE NATIONAL HIGHWAY TRAFFIC ADMINISTRATION

We are enclosing the information that you recently requested from the National Highway Traffic Safety Administration (NHTSA). We hope it meets your needs. If you would like any additional information, please contact the Hotline at 1-888-DASH-2-DOT (1-888-327-4236).

Although you have not indicated that you are currently experiencing a safety-related problem with your vehicle, you can assist in our efforts to identify safety defects in motor vehicles and items of motor vehicle equipment (such as child safety seats, tires, jacks, etc.). When it is determined that a safety defect exists, NHTSA is authorized to order the manufacturer to notify owners of the problem and to repair or replace the motor vehicle or item of the vehicle equipment at no cost to the owner.

In order to allow us to take action to protect the public from safety defects, we need as much information as possible. Therefore, if you are currently experiencing any safety problems with a motor vehicle or motor vehicle equipment, or if you experience such problems in the future, we request that you report such problems to NHTSA on the enclosed paid-postage Vehicle Owner's Questionnaire (VOQ). Each report we receive is analyzed and entered into a computerized data system that assists us in identifying potential safety defect trends. An electronic VOQ form by which vehicle owners can report safety-related problems is also available and can be sent through the Internet World Wide Web at http://www.nhtsa.dot.gov/cars/problems/voq_form.html.

Please include as much information as possible so that we can use your report to the maximum extent. However it is not necessary to complete all of the boxes on the VOQ if you are not sure of the information. The Vehicle Identification Number (VIN) is very useful to us in determining the extent of problems. The VIN of the vehicle can be found on your state vehicle registration form. It is also located inside the vehicle adjacent to the windshield pillar (driver's side). For tires, the tire brand and complete size are needed.

The Privacy Act prohibits our identifying you to the manufacturer without your permission. However, if you are willing to have us provide your name and address to the manufacturer of your vehicle or item of motor vehicle equipment, please mark the appropriate box and sign the form. Often when the name and address of the owner are provided to the manufacturer, along with the information on the problem, the manufacturer is able to resolve the problem to a consumer's satisfaction.

Thank you for retaining the enclosed VOQ and for submitting it if you experience a safety problem.

Kathleen DeMeter, Director
Office of Defects Investigation





Bar # AA164756
EPA # CAD982472670



CUSTOMER OR ESTIMATING COPY

08095066

INVOICE NO:

7/25/28

DATE:

ACCT. NO:

P.O. NO:

NAME

ADDR

PHON

WORK:

SALESPERSON	TYPE	YEAR	MAKE	MODEL	LICENSE	MILEAGE	TIME PROMISED
KEN	CASH	97	FORD	FORD	3UUE381	44659	

QTY.	STOCK NO.	DESCRIPTION	TC	LABOR	FET	PRICE	TOTAL
	F2257516R48	FIRESTONE 225/75R16 R48				.00 115.95	115.95
	BAL	1 TIRE PACKAGE					
	VS	BALANCE			.00		.00
	WN	VALVE STEM			.00	.00	.00
		WHEEL WEIGHTS			.00	.00	.00
		LUG NUTS TORQUED BY					

174868342493

TIRE PROS #6

683 W TERRACE WY

SAH DINAS, CA 91773

TIME 10:00 AM

DATE 07/25/98

TERMINAL # 294581

TIRAGE TYPE SALE

AUTH CODE 064521

RECORD # 001

AMOUNT \$ 125.52

SIGNATURE

I AGREE TO PAY ABOVE TOTAL AMOUNT
ACCORDING TO CARD ISSUER AGREEMENT

THANK YOU
COME AGAIN

Owner!

AUTHORIZED BY:

I acknowledge notice and oral approval of an increase
in the original estimated price.

REVISED ESTIMATE: INITIALS:

DATE: TIME:

NAME PRINTED

☐ I DO ☐ DO NOT WANT OLD PARTS RETURNED

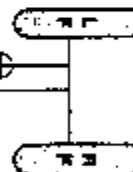
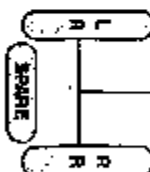
ALL PARTS ARE NEW UNLESS SPECIFIED

LF

RF

RR

SPARE



TAXABLE SUBTOTAL 115.95

SALES TAX 9.57

NONTAXABLE/LABOR TOTAL .00

PLEASE PAY THIS AMOUNT 125.52

No Road Hazard

FOR OFFICE USE ONLY

2477686

AUDIT CONTROL NO.

This estimate is based on our inspection at this time and does not cover additional parts or labor which may be required after the work has been started. After the work has started, worn or damaged parts which are not evident on first inspection may be discovered. This estimate cannot cover such contingencies. In cases where additional work is deemed necessary, customer authorization will be secured prior to commencement of that additional work. This estimate expires 15 days from date. I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. Dealer not responsible for unavailability of parts or delays in parts shipments beyond dealer's control nor for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond our control. I/we acknowledge receipt of stated goods/services and promise to pay the amount shown as total. Should collection efforts be required by seller to collect said sum, I/we agree to pay all costs of collection, including reasonable attorney fees, court costs, and interest.

The next day after I bought the replacement tire, I heard about the 54V deaths caused by the tread blowing off. Other wise I would I have bought a different brand tire replacement.

Enclosed is a clipping from the L.A. Times Newspaper telling of a firestone tire causing a wreck in Arkansas.



P.S. I have 6 firestone tires on my R.V. with 45,900 miles on them, please tell me (write) how to get a replacement-adjustment on them. I don't feel safe with these 6 tires even though they still have a good tread.

putting a
foreign spies at.

ARKANSAS

Tire Blows; Crash Kills L.A. Woman

A woman was killed and four people were injured after a tire blew out on their van as they were traveling in central Arkansas. Peggy R. Copeland, 47, of Los Angeles died after the Chevy van she was driving east on Interstate 40 at Blackwell blew its left rear tire, went off the road, hit a concrete culvert and rolled over, state police reported. A trooper said the tire, a Firestone, was not one of the tires included in the company's safety recall.

From Times Wire Reports

