

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

On or about May or June 1999 I went to the car wash to have my car wash. I notice water leaking from the right side glove box to the floor. I open the hood and saw water on the inside of the hood and around hood. I inform Mr. Elmer Simpson the plaza auto mail advisor. I left my car at the mall for 5 days. Mr. Simpson told me the repair man could not find no leak. The next time I see the leak I took picture and showed Mr. Simpson. Still today if I go to the car wash it LEAK.

Continue on additional pages if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. The NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical survey report, may be used in support of the agency's action.

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U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

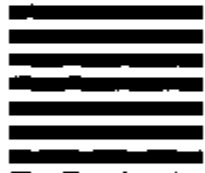
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National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
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VEHICLE OWNER'S QUESTIONNAIRE (VOQ)



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U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline