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Form Approved: O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

Use a No. 2 pencil or a blue or black ink pen only.
CORRECT MARK: ●

FOR AGENCY USE ONLY
Date Received: 8/16/00
Reference No.

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

[redacted]

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side): 2FMZA514 4WBE42401
VEHICLE MAKE: Ford
VEHICLE MODEL: Windstar
MANUFACTURE DATE:
MODEL YEAR: 1998

VEHICLE MANUFACTURER: ● Ford

PURCHASE DATE: 8-22-98 ● New
DEALER'S NAME: Ourisman Ford
CITY: Bethesda
STATE: Md
ZIP CODE: 20817

ENGINE SIZE (CID/CC/L):
NO. CYLINDERS:
FUEL SYSTEM: ○ Turbo ○ Fuel Injection
FUEL TYPE: ● Gas
TRANSMISSION TYPE: ● Automatic
ANTILOCK BRAKES: ● Yes
RESTRAINT SYSTEM: ● Driverside Airbag ● Passengerside Airbag
CRUISE CONTROL: ● Yes

DRIVETRAIN: ○ Front ○ 4-Wheel ○ Rear
VEHICLE TYPE: ● Minivan
DOORS: ○ 2-Door ○ 4-Door
BODY STYLE: ○ Hatchback ○ Sedan ○ Pick Up Truck ○ Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: ● Other: tires

NO. OF FAILURES:

To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).

INCIDENT DATE: 8-1-99
TIRE NAME: Firestone
COMPLETE TIRE SIZE: P205/70R 15

MILEAGE AT INCIDENT: ~14,600
TIRE BRAND: ● Firestone — FR 680 P205/70 R 15 95T M+S

VEHICLE SPEED AT INCIDENT: 70 mph

FAILED PART(S): ● Original

HANDICAPPED ADAPTIVE: ○ Yes ○ No
FAILED PART(S) AVAILABLE? ○ Yes ○ No
NHTSA PREVIOUSLY CONTACTED? ● No

APPLICABLE INCIDENT INFORMATION

Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.

CRASH: ● No
FIRE: ● No
NUMBER OF PERSONS INJURED: 00
NUMBER OF FATALITIES: 00

CAUSE OF INCIDENT: tire blow out (rear) passenger side

RESULT OF INCIDENT: ● Loss of Control ● Sudden Acceleration — so back

PLEASE DO NOT WRITE IN THIS AREA

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08/17/00 2000002

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

On I 95 in South Carolina a rear tire blew. We oped into the median and turned around once or twice + then came to a stop finally about a yard from the interstate, still in the median. It was hot and we were going the speed limit or 70 MPH. Unfortunately we did not bring the tire back. Our car had some scratches + the service station had to repair something underneath and we lost a hub cap, but miraculously we were unhurt. Later Ford did some brake work at Hill & Anders.

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

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HS Form 350 (Rev. 8/99)

U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

Complete and return or place in your car manual for future use

VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4235

DOT Auto Safety Hotline
(DASH) 2 DOT

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www.nhtsa.dot.gov/hotline