



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 368-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

8-11-00

Reference No.

Order

n-rt

od-n

us-lyr

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)		VEHICLE MAKE		VEHICLE MODEL		MANUFACTURE DATE		MODEL YEAR	
4V3DM1291YC033007		Newmar		Country Star Motor Home				2000	
VEHICLE MANUFACTURER									
☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☒ Other <u>Newmar Corp</u> ☐ Daimler/Chrysler ☐ General Motors ☐ Hyundai ☐ Isuzu ☐ Toyota ☐ VW									
PURCHASE DATE		DEALER'S NAME		CITY		STATE		ZIP CODE	
2/12/2000		Beckley's Camping Center		Thurmont		MD		21788-2502	
ENGINE SIZE (CID/CC/L)		FUEL SYSTEM		FUEL TYPE		TRANSMISSION TYPE		ANTILOCK BRAKES	
240		Turbo		Diesel		Manual		Yes	
NC. CYLINDERS		Fuel Injection		Gas		Automatic		No	
6									
DRIVETRAIN		VEHICLE TYPE		DOORS		BODY STYLE			
☐ Front ☐ 4-Wheel ☒ Rear		☐ Car ☐ Minivan ☐ Truck ☒ Other <u>Motor Home</u> ☐ Van ☐ Sport Utility ☐ Motorcycle		☐ 2-Door ☐ 4-Door		☐ Hatchback ☐ Sedan ☐ Pick Up Truck ☐ Stationwagon			

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☒ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☐ Other _____	NO. OF FAILURES		To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
	3			
	INCIDENT DATE		TIRE NAME	
	5/10/2000		Michelin	
MILEAGE AT INCIDENT		COMPLETE TIRE SIZE		
1900		235/80R22.5		
VEHICLE SPEED AT INCIDENT		TIRE BRAND		
65 mph		☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☒ Michelin ☐ Yokohama ☐ Other _____		
FAILED PART(S) ☒ Original ☐ Replacement				
HANDICAPPED ADAPTIVE		NHTSA PREVIOUSLY CONTACTED?		
☐ Yes ☒ No		☐ Yes ☒ No		

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.	CRASH	NUMBER OF PERSONS INJURED	CAUSE OF INCIDENT	RESULT OF INCIDENT
	☐ Yes ☒ No	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9	☐ Wear/Corrosion/Rust ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnect/Fall Off ☐ Erratic/Poor Performance ☐ Excessive Effort ☐ Noisy ☐ Leaks ☐ Short ☐ Loose/Sticks/Grabs ☒ Stability/Vibration ☐ Broken	☐ Explosion/Fire ☒ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☐ Stalls ☐ Sudden Acceleration
	FIRE	NUMBER OF FATALITIES		
	☐ Yes ☒ No	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9		

PLEASE DO NOT WRITE IN THIS AREA

01550

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

Vehicle always has had
steering, no ability to
steering system, car stops
disconnected hose the red end
and tightened and aligned
vehicle still has steering
problems in steering system
on 12/1/2000 received notice
of recall campaign for this problem
repaired vehicle to dealer on
12/1/2000 to repair, repair
was performed but did not
resolve problem, vehicle still
has steering control problem
vehicle is 35' in length
12 1/2 ft tall and weighs 2000 lbs
(Bus size) and is very dangerous
to drive and no control
on steering

Continue on additional page if necessary.

Describe any additional incidents. (include date and mileage)

The Privacy Act of 1974—Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

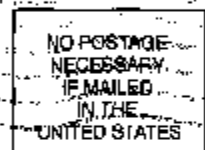
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HS Form 350 (Rev. 8/96)

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Office of Business
Penalty for Private Use \$300



POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE
OWNER'S

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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www.nhtsa.dot.gov/hotline