



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

6-16-00

Reference No.

Other

nt dt

nd-t

up-lr

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)		VEHICLE MAKE	VEHICLE MODEL	MANUFACTURE DATE	MODEL YEAR
9BWB82302NP000936		92-Volkswagen	Fox	5-11-91	1992
VEHICLE MANUFACTURER					
☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other ☐ Daimler/Chrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☒ VW					
PURCHASE DATE	☒ New ☐ Used	DEALER'S NAME	CITY	STATE	ZIP CODE
5-19-92		Quaid Imports	Riverside	Calif	92504
ENGINE SIZE (CID/CC/L)	FUEL SYSTEM	FUEL TYPE	TRANSMISSION TYPE	ANTILOCK BRAKES	RESTRAINT SYSTEM
NO CYLINDERS 4	☐ Turbo ☒ Fuel Injection	☐ Diesel ☒ Gas	☒ Manual ☐ Automatic	☒ Yes ☐ No	☐ Driver's Airbag ☒ 2-Point Belt ☐ Passenger's Airbag ☐ Motorbel. ☐ 3-Point Belt
DRIVETRAIN		VEHICLE TYPE		DOORS	BODY STYLE
☒ Front ☐ 4-Wheel ☐ Rear		☒ Car ☐ Minivan ☐ Truck ☐ Other ☐ Van ☐ Sport Utility ☐ Motorcycle		☒ 2-Door ☐ 4-Door	☐ Hatchback ☒ Sedan ☐ Pick Up Truck ☐ Station wagon

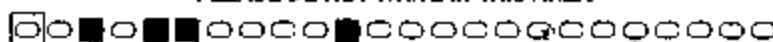
FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Child Seat ☒ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation, ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☒ Steering ☐ Structure ☒ Suspension ☐ Visual Systems ☐ Other	NO. OF FAILURES	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).		
	1 0 1 2 3 4 5 6 7 8 9 1 0 1 2 3 4 5 6 7 8 9	INCIDENT DATE	TIRE NAME	COMPLETE TIRE SIZE
	5-96			
	MILEAGE AT INCIDENT	TIRE BRAND		
80,000	☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☒ Other Winston			
VEHICLE SPEED AT INCIDENT	FAILED PART(S)			
55 mph	☒ Original ☐ Replacement			
HANDICAPPED ADAPTIVE	FAILED PART(S) AVAILABLE?	NHTSA PREVIOUSLY CONTACTED?		
☐ Yes ☒ No	☒ Yes ☐ No	☐ Yes ☒ No		

APPLICABLE INCIDENT INFORMATION

Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.	CRASH	NUMBER OF PERSONS INJURED	CAUSE OF INCIDENT	RESULT OF INCIDENT
	☐ Yes ☒ No	☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9	☐ Wear/Corroded/Rust ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnect/Fall Off ☐ Erratic/Poor Performance ☐ Excessive Effort ☐ Noisy ☐ Leaks ☐ Short ☐ Locks/Steps/Grooves ☐ Stability/Vibration ☐ Broken	☐ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☐ Stalls ☐ Sudden Acceleration
	FIRE	NUMBER OF FATALITIES		
	☐ Yes ☒ No	☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9		

PLEASE DO NOT WRITE IN THIS AREA



01076

narrative description of incident(s), failure(s), rash(es), location(s), and injury(ies). Include additional accidents if applicable.

*All three things
failed - Airbrake, the
first year of its life
"See comments"*

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

Privacy Act of 1974—Public Law 93-570 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this information request. Your response, if any, will be used to assist the NHTSA in its efforts to improve highway safety. You may request that the NHTSA delete your information from its files at any time. If the NHTSA proceeds with its investigation and/or litigation against a manufacturer, your response, or a summary of your response, may be used in support of the agency's action.

Printed in U.S.A.
Copyright 1989 by National Computer Systems, Inc. All rights reserved.



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.
POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

20590+0001
Complete and return or place in your car manual for future use

VEHICLE OWNER'S QUESTIONNAIRE (V00Q)

DOT AUTO SAFETY HOTLINE
TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline