



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

Auto Safety Hotline

# Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 368-0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue  
or black ink pen only.

CORRECT MARK: ●

## FOR AGENCY USE ONLY

Date Received

Reference No.

O/S-1

O/S-2

O/S-3

O/S-4

## OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

AREA CODE

manufacturer of your vehicle?

SIGNATURE OF OWNER

## VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Reported on bottom of windshield on driver's side)

VEHICLE MAKE

VEHICLE MODEL

MANUFACTURE DATE

MODEL YEAR

2C3EL56T1RH272212

CHRYSLER

CONCORDE 40SD

1994

## VEHICLE MANUFACTURER

- ☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other  
☒ DaimlerChrysler ☐ General Motors ☐ Hyundai ☐ Isuzu ☐ Toyota ☐ VW

PURCHASE DATE

4/28/00

- ☐ New  
☒ Used

DEALER'S NAME

DJ MOTORS (Joe + Jimmy)

CITY

HAVERSTRAW

STATE

NY

ZIP CODE

10927

ENGINE SIZE

IC/D/CO/D 3.3

FUEL SYSTEM

- ☐ Turbo  
☒ Fuel Injection

FUEL TYPE

- ☐ Diesel  
☒ Gas

TRANSMISSION TYPE

- ☐ Manual  
☒ Automatic

ANTILOCK BRAKES

- ☒ Yes  
☐ No

RESTRAINT SYSTEM

- ☒ Driver's side Airbag ☒ 2-Point Belt  
☒ Passenger's side Airbag ☐ Motorcyclist  
☐ 3-Point Belt

CRUISE CONTROL

- ☒ Yes  
☐ No

DRIVETRAIN

- ☒ Front ☐ 4-Wheel  
☐ Rear

VEHICLE TYPE

- ☒ Car ☐ Minivan ☐ Truck ☐ Other  
☐ Van ☐ Sport Utility ☐ Motorcycle

DOORS

- ☐ 2 Door  
☒ 4-Door

BODY STYLE

- ☐ Hatchback ☒ Sedan  
☐ Pick Up Truck ☐ Station Wagon

## FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT

- ☐ Child Seat  
☐ Electrical Lights & Alarms  
☒ Engine & Cooling System  
☐ Equipment  
☐ Fuel System, Exhaust  
☐ Heater, Defrost, Ventilation  
☐ Interior  
☐ Parking Brake  
☒ Power Train  
☐ Service Brakes  
☐ Steering  
☐ Struts  
☐ Suspension  
☐ Visual Systems  
☐ Other

NO. OF FAILURES

7 1 2 3 4 5 6 7 8 9  
 7 1 2 3 4 5 6 7 8 9

INCIDENT DATE 5/3/00 - 5/15/00 - 5/16/00  
 5/26/00 - 5/30/00 - 6/2/00 - 6/6/00  
 AND CONTINUES

MILEAGE AT INCIDENT 61,675-61,732

62,135 - 62,334 - 62,533 -  
 62,621 - 62,740

VEHICLE SPEED AT INCIDENT

SPEEDS VARIED FROM STOPPED -  
 25MPH TO 45MPH  
 AND 60MPH

FAILED PART(S)

- ☒ Original  
☐ Replacement

To report defective or failed tires provide the following: Tire  
Brand, Tire Name, Tire Size (include all number and letters).

TIRE NAME

COMPLETE TIRE SIZE

TIRE BRAND

- ☐ BF Goodrich  
☐ Cooper  
☐ Firestone  
☐ Goodyear  
☐ Kelly Springfield  
☐ Michelin  
☐ Yokohama  
☐ Other

HANDICAPPED ADAPTIVE

- ☐ Yes ☒ No

FAILED PART(S) AVAILABLE?

- ☒ Yes ☐ No STILL ON CAR

NHTSA PREVIOUSLY CONTACTED?

- ☐ Yes ☒ No

## APPLICABLE INCIDENT INFORMATION

Please describe  
in detail the  
Incident(s),  
Failure(s),  
Crash(es), and  
Injury(ies) on  
the back of  
this form.

CRASH

- ☐ Yes  
☒ No

NUMBER OF PERSONS INJURED

0 1 2 3 4 5 6 7 8 9  
 7 1 2 3 4 5 6 7 8 9

FIRE

- ☐ Yes  
☒ No

NUMBER OF FATALITIES

0 1 2 3 4 5 6 7 8 9  
 0 1 2 3 4 5 6 7 8 9

CAUSE OF INCIDENT

- ☐ Wear/Concave/Rust  
☐ Weak/Poor Fit/Loose  
☐ Cup/Tire  
☐ Discarded/Fat Off  
☒ Erratic/Poor Performance  
☒ Excessive Effort  
☐ Noisy  
☐ Leaks  
☐ Skid  
☐ Locks/Sticks/Grabs  
☐ Shaking/Vibration  
☐ Broken

RESULT OF INCIDENT

- ☐ Explosion/Fire  
☒ Loss of Control  
☐ Poor Visibility  
☐ Inadvertent Start  
☐ Rollover  
☒ Stale  
☐ Sudden Acceleration

PLEASE DO NOT WRITE IN THIS AREA



00999

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

While in the middle of heavy traffic at an intersection, low to high speeds (stopped at light to 60 mph), the Cruise Light will come on for a couple of seconds and the car will begin to lurch or kick (trying to back gears) then spit around and then the engine stalls - some times to a stop - having power to back steering control.

On other times the engine can just stall waiting for light that slowing down speeds or while just driving at a steady constant speed.

NOTE - Have followed instructions in manual to keep cruise control from activating, but with no positive results. - Continue to Rebuilt - Computer? Torque Converter? OTHER?

Problem becoming more frequent.

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this request. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with an administrative investigation or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mark Refused by NCS 104-252326-1-95/1321 HR06 Printed in U.S.A.  
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NHTSA Form 350 (Rev. 2/99)

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.  
POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NSA-10.01  
400 7th Street, SW  
Washington, DC 20590

Complete and return or place in your car manual for future use

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# VEHICLE OWNER'S QUESTIONNAIRE (V00Q)

## DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

### DASH 2 DOT

and dial toll free at

## 1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline  
(DASH) 2 DOT



U.S. Department of Transportation  
National Highway Traffic Safety  
Administration

[www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)