



U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

7/2/01

Reference No.

Qd-cr _____
rt-at _____
ad-rt _____
ap-ltr _____

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)		VEHICLE MAKE	VEHICLE MODEL	MANUFACTURE DATE	MODEL YEAR
JTR86K13R3R0043666		Lexus	ES-300		1994
VEHICLE MANUFACTURER					
☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☒ Other <u>Lexus</u> ☐ Daimler/Chrysler ☐ General Motors ☐ Hyundai ☐ Isuzu ☐ Toyota ☐ VW					
PURCHASE DATE	☒ New ☐ Used	DEALER'S NAME	CITY	STATE	ZIP CODE
4/14/1994		Lexus of Concord	Concord	CA	94520
ENGINE SIZE (C/C/D/C/L)	FUEL SYSTEM	FUEL TYPE	TRANSMISSION TYPE	ANTILOCK BRAKES	RESTRAINT SYSTEM
NO. CYLINDERS 6	☐ Turbo ☒ Fuel Injection	☐ Diesel ☒ Gas	☒ Manual ☐ Automatic	☒ Yes ☐ No	☒ Driver's Side Airbag ☐ 2-Point Belt ☐ Passenger Side Airbag ☐ Motorbelt ☐ 3-Point Belt
CRUISE CONTROL					
☒ Yes ☐ No					
DRIVETRAIN	VEHICLE TYPE		DOORS	BODY STYLE	
☒ Front ☐ Rear	☒ Car ☐ Minivan ☐ Truck ☐ Other _____ ☐ Van ☐ Sport Utility ☐ Motorcycle		☐ 2-Door ☒ 4-Door	☐ Hatchback ☒ Sedan ☐ Pick Up Truck ☐ Station Wagon	

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☒ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☒ Other <u>Tire</u>	NO. OF FAILURES	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
	INCIDENT DATE	TIRE NAME	COMPLETE TIRE SIZE
	MILEAGE AT INCIDENT	TIRE BRAND	
	VEHICLE SPEED AT INCIDENT		
	FAILED PART(S)		
HANDICAPPED ADAPTIVE	FAILED PART(S) AVAILABLE?	NHTSA PREVIOUSLY CONTACTED?	
☐ Yes ☐ No	☐ Yes ☒ No	☐ Yes ☒ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.	CRASH	NUMBER OF PERSONS INJURED	CAUSE OF INCIDENT	RESULT OF INCIDENT
	☒ Yes ☐ No	1	☐ Wear/Corroded/Rust ☐ Weak/Poor Fit/Loose ☒ Cut/Torn <u>if tire</u> ☒ Disconnect/Fell OFF <u>STEERING</u> ☐ Erratic/Poor Performance ☐ Excessive Effort	☐ Explosion/Fire ☒ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☐ Stalls ☐ Sudden Acceleration
	FIRE	NUMBER OF FATALITIES		
	☐ Yes ☒ No	0	☐ Noisy ☐ Leaks ☐ Short ☐ Looks/Strikes/Grabs ☐ Stability/Vibration ☐ Broken	

PLEASE DO NOT WRITE IN THIS AREA



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Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

I was driving w/ my 1980

and I tried to run over a pit

felt like I hit something & then there

were two bumps about 1/2 of a SE-

cond square, I pushed the brakes &

dropped down the the right side of

the cement onto a divider until I

stopped. After the accident, my friends were

9' which I might side of road but

having in at about 70'. My driver was

had a side blow the (rip 180' in the

side (where sidewalk would be), & the

the wheel axle was bent

abrupt. I wasn't sure if I had a

blowout or whether my axle collapsed.

(See pictures). The side had the 180'

rip, but really had another picture

in the side that was about 180'

long. I had in question on the bottom

of wheel. I also had the 180' rip

was to steering wheel (the 180' rip)

even under gun to accident. Looking

at picture (picture back ~ 2 ft) & car

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Complete and return or place in your car manual for future use



VEHICLE OWNER'S

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



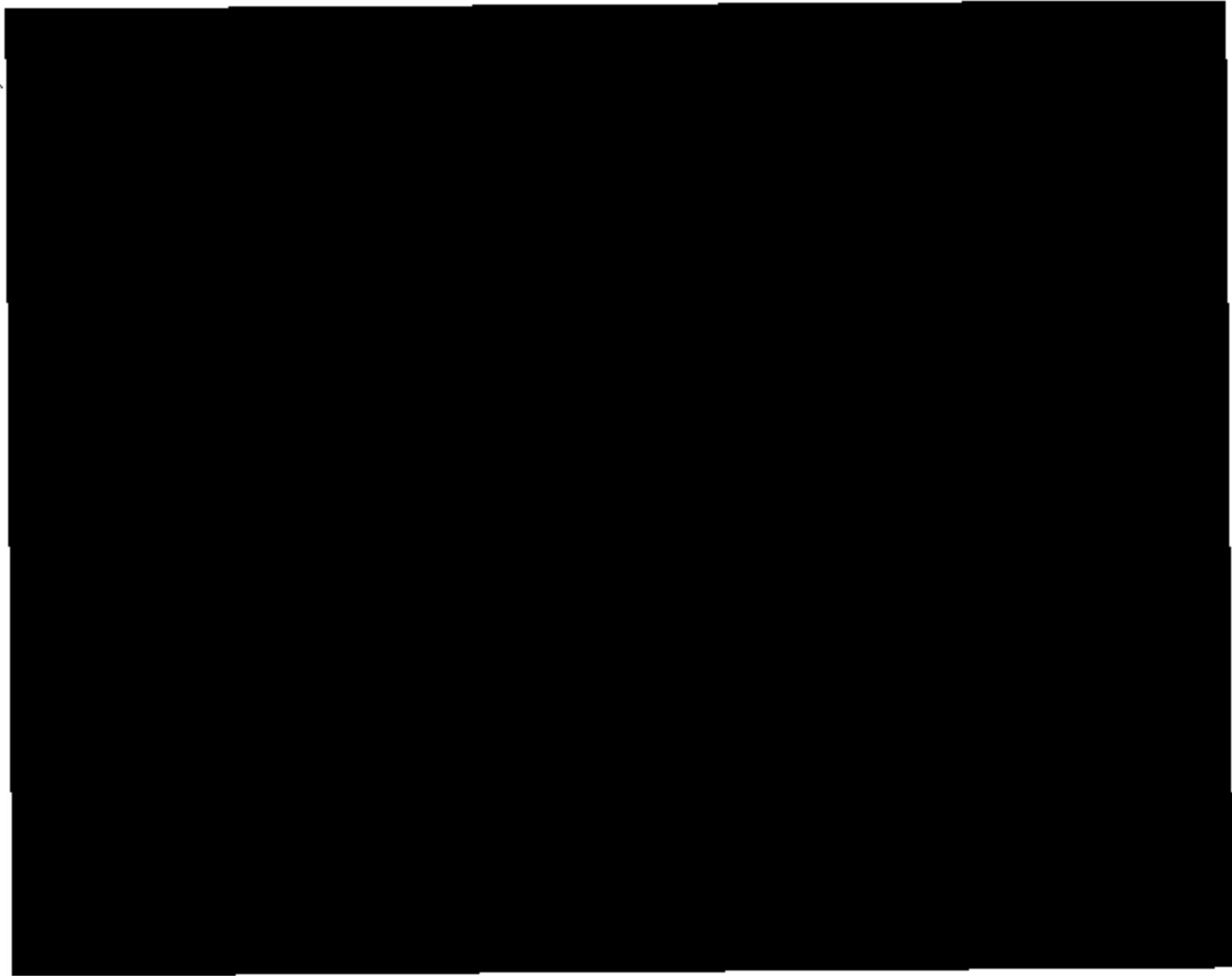
U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

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PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)

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