

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

BRAKE GAVE OUT WHILE
MAYING PRESSURE, BRAKE
PEDAL PRESSED DOWN TO
THE FLOOR. CAR SLOWED
BUT DID NOT STOP.
NEARLY REAR ENDED CAR
IN FRONT OF ME. BUT
MANAGED TO DRIVE AROUND
TURNING CAR. NEXT TIME
IF PUMP BRAKES, IT WOULD
BE BETTER BUT EVENTUALLY
WENT BACK TO FLOOR.

MY AUNT HAD A BUICK (1992)
her MASTER CYLINDER WENT
OUT ON HER CAR 3 TIMES.
FRIEND THAT BOUGHT
1992 BUICK USABLE HAD
SAME PROBLEM.

MY CAR ONLY HAS 32000 miles
has already had 1 brake job
MASTER cylinder per se. Your
Master Files indicate why car repeated
problem of 1992.

Continue on additional page if necessary.
Describe any additional incidents. (Include date and mileage)
The Privacy Act of 1974, Public Law 93-579. This information is requested
pursuant to authority vested in the National Highway Traffic Safety Act and subsequent
amendments. You are under no obligation to respond to this questionnaire. Your
responses may be used to assist the NHTSA in determining whether a manufacturer
should take appropriate action to correct a safety defect. If the NHTSA proceeds with
administrative enforcement or litigation against a manufacturer, your responses, or a
statistical summary thereof, may be used in support of the agency's action.

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VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

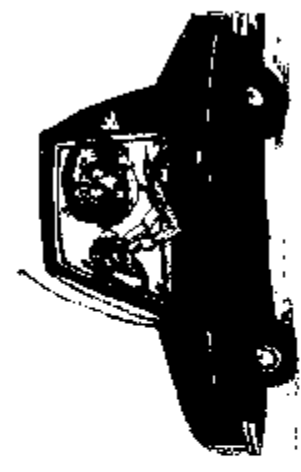
DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

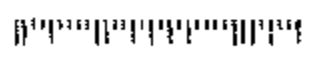
DOT Auto Safety Hotline
(DASH) ? DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

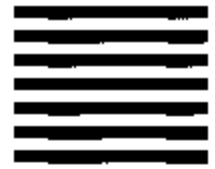
Complete and return or place in your car manual for future use



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

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