



U.S. Department of Transportation  
National Highway Traffic Safety Administration

Auto Safety Hotline

# Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue or black ink pen only.  
CORRECT MARK: ●

**FDR AGENCY USE ONLY**  
Date Received: 3-23-00  
Page No.:  
Reference No.:  
City:  
State:  
ZIP Code:

## OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

Provide a copy of this form to the manufacturer of your vehicle?  No

SIGNATURE OF OWNER

## VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) JT2BG28K1W0251133 VEHICLE MAKE 1998 LE CAMRY VEHICLE MODEL CAMRY MANUFACTURE DATE 1998 MODEL YEAR 1998

VEHICLE MANUFACTURER  
 BMW  Ford  Honda  Nissan  Subaru  Volvo  Other  
 Daewoo/Chevrolet  General Motors  Hyundai  Saab  Toyota  VW

PURCHASE DATE  New  Used DEALER'S NAME KALL MALONE CITY ALBUQUERQUE STATE NM ZIP CODE 87114

ENGINE SIZE (CC/DI/CYL) NO. CYLINDERS 4 FUEL SYSTEM  Turbo  Fuel Injection FUEL TYPE  Diesel  Gas TRANSMISSION TYPE  Manual  Automatic ANTILOCK BRAKES  Yes  No RESTRAINT SYSTEM  Driver-side Airbag  2-Point bel.  Passenger-side Airbag  Motorbel.  3-Point Belt CRUISE CONTROL  Yes  No

DRIVETRAIN  Front  Rear  4 Wheel VEHICLE TYPE  Car  Minivan  Truck  Other  Van  Sport Utility  Motorcycle DOORS  2-Door  4-Door BODY STYLE  Hatchback  Pick-Up Truck  Sedan  Stationwagon

## FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT  Driver Seat  Highbeam Lights & Alarms  Engine & Cooling System  Equipment  Fuel System, Exhaust  Heater, Defrost, Ventilator  Interior  Parking Brake  Power Train  Service Brakes  Steering  Structure  Suspension  Visual Systems  Other **ENGINE AND FUEL (ENGINE CUT OFF)**

NO. OF FAILURES 1

INCIDENT DATE 3/19/00

VEHICLE SPEED AT INCIDENT 45

FAILED PART(S)  Original  Replacement

FAILED PART(S) AVAILABLE?  Yes  No

HANDICAPPED ADAPTIVE  Yes  No

To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (Include all number and letters).

TIRE NAME \_\_\_\_\_ COMPLETE TIRE SIZE \_\_\_\_\_

TIRE BRAND  
 BF Goodrich  Cooper  Firestone  Goodyear  Kelly Springfield  Michelin  Yokohama  Other

NHTSA PREVIOUSLY CONTACTED?  Yes  No

## APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.

CRASH  Yes  No NUMBER OF PERSONS INJURED 0

FIRE  Yes  No NUMBER OF FATALITIES 0

CAUSE OF INCIDENT  
 Wear/Corrosion/Pest  Nasty  Explosion/Fire  
 Weak/Poor Fit/Loose  Leaks  Loss of Control  
 Cut/Torn  Short  Poor Visibility  
 Discomfort/Tall Oil  Locks/Sticks/Grabs  Inadvertent Start  
 Engine/Poor Performance  Stability/Vibration  Hollow  
 Excessive Effort  Broken  Sudden Acceleration

RESULT OF INCIDENT

HORN HONKS TWICE THEN ENGINE DIES

PLEASE DO NOT WRITE IN THIS AREA

00534

**Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.**

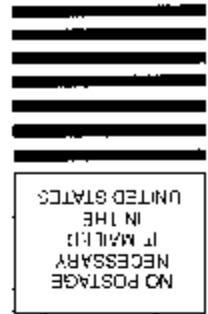
CAL HAS BEEN FIXED BY THE DEALER.  
 DEALER TECHNICIAN FOUND ECU WAS BAD.  
 REPLACED ECU.

Continue on another page if necessary.

**Describe any additional incidents. (Include date and mileage)**

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement of regulations against a manufacturer, or a statistical summary thereof, may be used in support of the agency's action.

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 HS Form 35C (Rev. 6/99)



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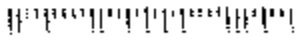


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 FIRST-CLASS MAIL PERMIT NO. 79173 WASHINGTON D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
 National Highway Traffic Safety Administration  
 Office of Defects Investigation, NSA-10.01  
 400 7th Street, SW  
 Washington, DC 20590

Complete and return or place in your car manual for future use

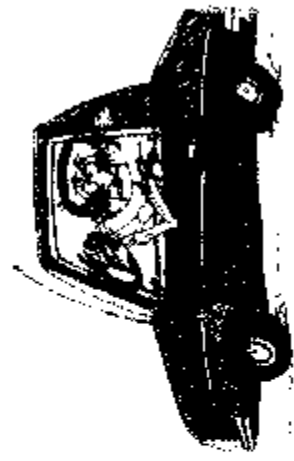


**VEHICLE  
 OWNERS  
 QUESTIONNAIRE**  
**VOQ**



**DOT AUTO SAFETY HOTLINE**  
 TO REPORT VEHICLE SAFETY DEFECTS  
 COMPLETE THIS FORM  
 OR

**DASH 2 DOT**  
 and dial toll free at  
**1-888-DASH-2-DOT**  
 1-888-327-4236  
 DOT Auto Safety Hotline  
 (DASH) 2 DOT



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[www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)