

FOR AGENCY USE ONLY

Use a No. 2 pencil or a blue or black ink pen only.

CORRECT MARK: ●

Os or _____
 rt-rt _____
 uel rt . _____
 up tr

DAYTIME TELEPHONE NUMBER

 _____
SIGNATURE OF OWNER

DATE _____

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side) 1RF120610V1013825				VEHICLE MAKE MONACO DYNASTY		VEHICLE MODEL 40' D.F/D		MANUFACTURE DATE		MODEL YEAR 1997	
VEHICLE MANUFACTURER ☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other <u>MONACO</u> ☐ Daimler/Chrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW											
PURCHASE DATE 7/9/97		☒ New ☐ Used		DEALER'S NAME ALPIN HAUS		CITY AMSTERDAM		STATE N.Y.		ZIP CODE 12010	
ENGINE SIZE (CID/CC/L) NO. CYLINDERS <u>6</u>		FUEL SYSTEM ☐ Turbo ☐ Fuel Injection		FUEL TYPE ☒ Diesel ☐ Gas		TRANSMISSION TYPE ☐ Manual ☒ Automatic		ANTILOCK BRAKES ☒ Yes ☐ No		RESTRAINT SYSTEM ☐ Driver's Airbag ☐ 2 Point Belt ☐ Passenger's Airbag ☐ Motorbelt ☐ 3-Point Belt	
CRUISE CONTROL ☒ Yes ☐ No											
DRIVETRAIN ☐ Front ☒ Rear ☐ 4 Wheel		VEHICLE TYPE ☐ Car ☐ Minivan ☐ Truck ☐ Other <u>MOTOR</u> ☐ Van ☐ Sport Utility ☐ Motorcycle <u>HAUS</u>						DOORS ☐ 2 Door ☐ 4 Door		BODY STYLE ☐ Hatchback ☐ Sedan ☐ Pick Up Truck ☐ Station wagon	

COMPONENT ☐ Child Seat ☒ Electronics, Lights & Alarms ☒ Engine & Cooling System ☒ Equipment ☐ Fuel System, Exhaust ☒ Heater, Defrost, Ventilation ☒ Interior ☒ Parking Brake ☒ Power Train ☐ Service Brakes ☒ Steering ☒ Structure ☒ Suspension ☐ Visual Systems ☐ Other _____ _____ _____	NO. OF FAILURES <table border="1"> <tr> <td></td> <td>0</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td> </tr> <tr> <td></td> <td>0</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td> </tr> </table>		0	1	2	3	4	5	6	7	8	9		0	1	2	3	4	5	6	7	8	9	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (Include all number and letters).	
		0	1	2	3	4	5	6	7	8	9														
	0	1	2	3	4	5	6	7	8	9															
INCIDENT DATE 1997-1998-1999-2000 MILEAGE AT INCIDENT First Time New - last time Jan 24 2000 VEHICLE SPEED AT INCIDENT Not moving FAILED PART(S) ☒ Original ☐ Replacement	TIRE NAME TIRE BRAND ☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other _____	COMPLETE TIRE SIZE																							
HANDICAPPED ADAPTIVE ☐ Yes ☐ No	FAILED PART(S) AVAILABLE? ☒ Yes ☐ No	NHTSA PREVIOUSLY CONTACTED? ☒ Yes ☐ No																							

Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.	CRASH	NUMBER OF PERSONS INJURED	CAUSE OF INCIDENT	RESULT OF INCIDENT
	☐ Yes ☐ No	① ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ① ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨	☐ Wear/Corroded/Rust ☒ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnect/Fall Off ☒ Erratic/Poor Performance ☐ Excessive Effort ☐ Noisy ☒ Leaks ☒ Short ☐ Locks/Sticks/Grabs ☒ Stability/Vibration ☐ Broken	☐ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☐ Stalls ☐ Sudden Acceleration
	FIRE ☐ Yes ☐ No	NUMBER OF FATALITIES ① ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ① ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨		

PLEASE DO NOT WRITE IN THIS AREA

00433

April 20, 2000

U.S. Dept. of Transportation
National Highway Traffic Safety Adm.

Attn: Vehicle Safety Department

Re: [REDACTED]
Dynasty 40' D F/D Monaco
Narrative Description of incident/failure

Dear Vehicle Safety Representative:

The intent of this letter is to draw attention to a manufacturer defect in our motor home, Dynasty 40' D F/D, Monaco 1997. We purchased this motor home new from Alpin Haus located in Amsterdam, New York on July 9, 1997. We have had continual problems with this vehicle. The first incident dates back to 1997, when we first purchased the vehicle. Others occurred in years 1998, 1999, and 2000.

The last incident involved the inner cooler. The inner cooler broke and as a result we had to also replace the radiator and air conditioning unit at our expense because of a subsequent design change to the inner cooler. We would like to be reimbursed from Monaco for all of our expenses associated with the design defect which caused the inner cooler to rupture.

We are requesting that the National Highway Traffic Safety Administration investigate the possibility of a design defect for the inner cooler, as well as the frame of our motor home, manufactured by Monaco.

We have several concerns about the construction of the Motor home. It seems as if the engine is too large for the frame. When the vehicle is in an idle position, the vibrating is so severe that the entire vehicle shakes. There exists a reasonable possibility that the vibration caused the hose which connects the engine, radiator and inner cooler to spring a leak, which resulted in replacement of the inner cooler, radiator and air conditioning unit.

Additionally, we are concerned about the safety of the parking gear in this vehicle. This particular motor home is equipped with an air brake, which has been shown to be dangerous to young children and pets because the brake can easily be released.

Moreover, it has come to our attention that the problems we have incurred with our Monaco motor home are not isolated. We have been informed by a shop foreman at Alpin Haus that at least four other vehicles of the same make and model have experienced similar problems.

We are requesting that your Vehicle Safety Department inquire into this matter. We will be waiting to receive a response from you pertaining to any investigation which may be feasible. We are prepared to substantiate all of the expenses which we incurred as a result of the inner cooler & frame design defects.

We appreciate your attention to this matter. We can be reached at [REDACTED]

E-mail: Kinnariani@aol.com or by mail: [REDACTED]

Thank you.

[REDACTED]