



Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue or black ink pen only.

CORRECT MARK: ●

FOR AGL NO. 7 USE ONLY

Date Received	2-17-00
Reference No.	

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? Yes No

In the event you wish to provide your name and address to the vehicle manufacturer, please provide the following information:

NAME: [Redacted] ADDRESS: [Redacted] DATE: 2/17/00

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN)	1Y1SK5289XZ430016	VEHICLE MAKE	Chevrolet	VEHICLE MODEL	Prizm	MANUFACTURE DATE		MODEL YEAR	1999
VEHICLE MANUFACTURER	<input type="radio"/> BMW <input type="radio"/> Ford <input type="radio"/> Honda <input type="radio"/> Nissan <input type="radio"/> Subaru <input type="radio"/> Volvo <input type="radio"/> Other <input type="radio"/> Daimler/Chrysler <input checked="" type="radio"/> General Motors <input type="radio"/> Hyundai <input type="radio"/> Saab <input type="radio"/> Toyota <input type="radio"/> VW								
PURCHASE DATE	9/30/99	DEALER'S NAME	DuTeaux	CITY	Lincoln	STATE	NE	ZIP CODE	68508
ENGINE SIZE	1.8L	FUEL SYSTEM	Fuel Injection	FUEL TYPE	Gas	TRANSMISSION TYPE	Automatic	ANTILOCK BRAKES	No
NO. CYLINDERS	4	TURBO	No	RESTRAINT SYSTEM	3-Point Belt	CRUISE CONTROL	No		
DRIVETRAIN	Front	VEHICLE TYPE	Car	DOORS	4-Door	BODY STYLE	Sedan		

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT	NO. OF FAILURES	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
<input type="radio"/> Child Seat <input type="radio"/> Electrical Lights & Alarm <input type="radio"/> Engine & Cooling System <input type="radio"/> Equipment <input type="radio"/> Fuel System, Exhaust <input type="radio"/> Heater, Defrost, Ventilation <input type="radio"/> Interior <input type="radio"/> Parking Brake <input type="radio"/> Power Train <input type="radio"/> Service Brakes <input type="radio"/> Steering <input type="radio"/> Structure <input type="radio"/> Suspension <input type="radio"/> Visual Systems <input checked="" type="radio"/> Other (car surge or slow down)	4 9 Continuous	TIRE NAME	COMPLETE TIRE SIZE
INCIDENT DATE	9/30/99	TIRE BRAND	
MILEAGE AT INCIDENT	127	<input type="radio"/> BF Goodrich <input type="radio"/> Cooper <input type="radio"/> Firestone <input type="radio"/> Goodyear <input type="radio"/> Kelly Springfield <input type="radio"/> Michelin <input type="radio"/> Yokohama <input type="radio"/> Other	
VEHICLE SPEED AT INCIDENT	45 MPH	FAILED PART(S)	
HANDICAPPED ADAPTIVE	No	FAILED PART(S) AVAILABLE?	No
		NHTSA PREVIOUSLY CONTACTED?	No

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.	CRASH	NUMBER OF PERSONS INJURED	CAUSE OF INCIDENT	RESULT OF INCIDENT
	FIRE	NUMBER OF FATALITIES	<input type="radio"/> Wear/Corroded/Rust <input type="radio"/> Weak/Poor Fit/Loose <input type="radio"/> Cut/Torn <input type="radio"/> Disconnect/Fall Off <input type="radio"/> Erratic/Poor Performance <input type="radio"/> Excessive Effort	<input type="radio"/> Explosion/Fire <input type="radio"/> Loss of Control <input type="radio"/> Poor Visibility <input type="radio"/> Inadvertent Start <input type="radio"/> Rollover <input type="radio"/> Steer <input type="radio"/> Sudden Acceleration

PLEASE DO NOT WRITE IN THIS AREA



00417

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

Since we purchased the car, it will increase or decrease speed when it reaches 45 MPH all by itself. If you set the cruise at 45 or depress the accelerator until you reach 45 MPH, the car surges and or slows down on its own. It is scary when you drive on slick roads because you may lose control from this defect. I am afraid to mention this to my insurance company as they may not insure the car. I hope we do not cause an accident from driving this car with this defect. We pray for warm weather.

Please let me know if there is anything else I can do to solve this problem.

Thanks

Continue on additional page if necessary:

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration. You are under no obligation to respond to this request. Your response may be used to assist the NHTSA in determining when and whether you should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a written call summary thereof, may be used in support of the agency's action.

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U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00Q)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

end dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline