



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTFFNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

3-27-00

Reference No.

Old or _____
n dt _____
Wrt _____
Up-It _____

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)				VEHICLE MAKE		VEHICLE MODEL		MANUFACTURE DATE		MODEL YEAR	
				PLYMOUTH		NEON				1996	
VEHICLE MANUFACTURER											
☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other _____ ☒ DaimlerChrysler ☐ General Motors ☐ Hyundai ☐ Isuzu ☐ Toyota ☐ VW											
PURCHASE DATE		☐ New ☒ Used		DEALER'S NAME		CITY		STATE		ZIP CODE	
				WALLY ARMOUR		ALLIANCE		OH		44601	
ENGINE SIZE		FUEL SYSTEM		FUEL TYPE		TRANSMISSION TYPE		ANTILOCK BRAKES		RESTRAINT SYSTEM	
121		☐ Turbo ☒ Fuel Injection		☐ Diesel ☒ Gas		☐ Manual ☒ Automatic		☐ Yes ☒ No		☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag ☐ Motorist ☒ 3-Point Belt	
NO. CYL. NO. FRS										CRUISE CONTROL	
4										☐ Yes ☒ No	
DRIVETRAIN			VEHICLE TYPE			DOORS			BODY STYLE		
☒ Front ☐ 4 Wheel ☐ Rear			☒ Car ☐ Minivan ☐ Truck ☐ Other _____ ☐ Van ☐ Sport Utility ☐ Motorcycle			☐ 2-Door ☒ 4-Door			☐ Hatchback ☒ Sedan ☐ Pick Up Truck ☐ Stationwagon		

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT		NO. OF FAILURES		To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (Include all number and letters).	
☒ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defroster, Ventilation ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☐ Other _____				TIRE NAME _____ COMPLETE TIRE SIZE _____ TIRE BRAND ☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other _____	
INCIDENT DATE		MILEAGE AT INCIDENT			
02-11-00		59947			
VEHICLE SPEED AT INCIDENT		FAILED PART(S)			
20 MPH		☒ Original ☐ Replacement		NHTSA PREVIOUSLY CONTACTED?	
HANDICAPPED ADAPTIVE ☐ Yes ☒ No		FAILED PART(S) AVAILABLE? ☐ Yes ☒ No		☐ Yes ☐ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(es) on the back of this form.	CRASH	NUMBER OF PERSONS INJURED	CAUSE OF INCIDENT	RESULT OF INCIDENT
	☒ Yes ☐ No		☐ Wear/Corroded/Rust ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☒ Disconnect/Fall Off ☐ Erode/Poor Performance ☐ Excessive Effort ☐ Noisy ☐ Leaks ☐ Short ☐ Leaks/Struts/Cross ☐ Stability/Vibration ☐ Broken	☐ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☐ Stalls ☐ Sudden Acceleration
	FIRE	NUMBER OF FATALITIES		
	☐ Yes ☒ No			

PLEASE DO NOT WRITE IN THIS AREA



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Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

Was moving 20 mph behind a Ford Taurus was attempting to change lanes and the man in the Ford hit his brakes as I signaled and I hit his rear of the car. My daughter was with me. She is 5 months old and her child seat safety belt let go and she came out of her car seat and struck her head and stomach on the handle of the car seat. Nothing would have happened if that seat belt didn't fail. She had x-rays and was swelled for 5 days. Would like

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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HS Form 350 (Rev. 8/99)

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NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 73178 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Complete and return or place in your car manual for future use

VEHICLE OWNER'S QUESTIONNAIRE (V00Q)



DOT AUTO SAFETY HOTLINE
TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

The number to Century
products for a lawsuit
on their child seat
model #
45410VR

