



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

Form Approved: O.M.B. No. 212

FOR AGENCY USE ONLY

Date Received

3-20-00

Date

Initial

Initial

Reference No.

VEHICLE INFORMATION

DATE

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)

2C3H4L56F0RH317339

VEHICLE MAKE

Chrysler

VEHICLE MODEL

Concorde

MANUFACTURE DATE

05, 1994

MODEL YEAR

1994

VEHICLE MANUFACTURER

☐ BMW☒ DaimlerChrysler☐ Ford☐ General Motors☐ Honda☐ Hyundai☐ Nissan☐ Saab☐ Subaru☐ Toyota☐ Volvo☐ Vw☐ Other

PURCHASE DATE

5-1994

☒ New☐ Used

DEALER'S NAME

Kokomo Chrysler

CITY

Kokomo

STATE

In

ZIP CODE

46902

ENGINE SIZE

(CID/CC/L)

NO. CYLINDERS

6

FUEL SYSTEM

☐ Turbo☒ Fuel Injection

FUEL TYPE

☐ Diesel☒ Gas

TRANSMISSION TYPE

☐ Manual☒ Automatic

ANTILOCK BRAKES

☒ Yes☐ No

RESTRAINT SYSTEM

☒ Driver's Side Airbag☒ Passenger's Side Airbag☒ 3 Point Belt

CRUISE CONTROL

☒ Yes☐ No

DRIVETRAIN

☒ Front☐ Rear☐ 4 Wheel

VEHICLE TYPE

☒ Car☐ Van☐ Minivan☐ Sport Utility☐ Truck☐ Motorcycle☐ Other

DOORS

☐ 2 Door☒ 4 Door

BODY STYLE

☐ Hatchback☐ Pick Up Truck☒ Sedan☐ Station Wagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT

- ☐ Child Seat
☐ Electrical Lights & Alarms
☒ Engine & Cooling System
☐ Equipment
☐ Fuel System/Exhaust
☐ Heater, Defog, Ventilation
☐ Interior
☐ Parking Brake
☐ Power Train
☒ Service Brakes
☐ Steering
☐ Structure
☐ Suspension
☐ Visual Systems
☒ Other - Wheels

NO. OF FAILURES

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crash(es), location(s), and injury(ies). Include additional accidents if applicable.

1. I contacted NHTSA about
Chrysler New Brake
replacement's Brakes
excessively noisy
with a metal to
metal sound whenever
brakes are tapped.
Notified dealer was
informed that
Chrysler's New Brakes
do make noise.
This is a safety
issue as driver's
will not be able
to access whether
brakes are operating
or if they are OK.

2. This vehicle has been
my dream!

Please Note This possible
safety issue
also threatens NHTSA's

Continue on additional page if necessary

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-579 This information is requested
pursuant to authority vested in the National Highway Traffic Safety Act and subsequent
amendments. You are under no obligation to respond to this questionnaire. Your
response may be used to assist the NHTSA in determining whether a manufacturer
should take appropriate action to correct a safety defect. If the NHTSA proceeds with
administrative enforcement or litigation against a manufacturer, your responses, or a
statistical summary thereof, may be used in support of the agency's action.

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33 Form 3541 (Rev. 8/99)



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

20530+0001

complete and return or place in your car manual for future use

VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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www.nhtsa.dot.gov/hotline