



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

29-NOV-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

899658

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2E3CB56U8NH106496		EAGLE	PREMIER	1992	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
					☐ Sport Utl ☐ Truck ☐ Motorcycle ☐ Other _____
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 11116001	Part Name(s) HEATER:WATER:DEFROSTER:DEFOGGER:CONTROL VALVE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 12-NOV-2001	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 110		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WINDSHIELD FOGS UP WHEN DRIVING. COOLANT ESCAPES FROM HEATER COIL. ALSO, THERE WAS A BULLETIN RECALL# 607ON COOLANT TEMPERATURE CONTROL BYPASS VALVE. CONTACTED DEALER, AND DEALER WAS NOT AUTHORIZED BY CHRYSLER TO FIX VEHICLE. *AK

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1039 Date Received <u>7 PM 2:37</u> <u>01-NOV-2001</u> Od. or rt. dt. _____ od. rt. _____ up. ltr. _____ Reference No. <u>899658</u> Work Number _____ Home Number _____ YES ☒ NO ☐ Date <u>12/10/01</u>	
OWNER INFORMATION (Type or Print) 			
Signature of Owner _____ Date <u>12/10/01</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year
<u>2E3CB56U8NH106496</u>	<u>EAGLE</u>	<u>PREMIER</u>	<u>1992</u>
Purchase Date <u>7-22-96</u>	Dealer's Name <u>MUNDELEIN TOYOTA</u>		Engine Size (CID/CC/L) <u>3.0 L</u>
☐ New ☒ Used	City <u>MUNDELEIN</u> State <u>IL</u> Zip Code <u>60060</u>	No. Cylinders <u>6</u>	☐ Turbo Diesel ☒ Gas Fuel Injection
Transmission Type	Antilock Brakes	Restraint System	Cruise Control
☐ Manual ☒ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☒ Motorbelt ☐ 2-Point Bel	☒ Yes ☐ No
Vehicle Type	Body Style	Drive Train	
☒ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Util. Truck ☐ Motorcycle ☒ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck	☐ Front ☒ Rear ☐ 4-Wheel	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>11116001</u>	Part Name(s) <u>HEATER WATER DEFROSTER DEFOGGER CONTROL VALVE</u>	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures <u>LOTS</u>	Date(s) of Failure(s) <u>12-NOV-2001</u> <u>SEPTEMBER '98</u> Mileage at Failure(s) <u>80,000</u> <u>TO PRESENT</u> Vehicle Speed at Failure(s) <u>VARIOUS</u>	Failed Part(s) ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☐ No	Injury ☐ Yes ☐ No	Number of Persons Injured <u>HEATER CORE TO BE INSTALLED</u>	Number of Fatalities <u>FLUID BYPASS VALVE NEEDS ACCIDENT OCCURS</u>
		Estimated Property Damage <u>VALVE NEEDS ACCIDENT OCCURS</u>	Reported to Police ☐ Yes ☐ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WINDSHIELD FOGS UP WHEN DRIVING. COOLANT ESCAPES FROM HEATER COIL. ALSO, THERE WAS A BULLETIN RECALL# 607 ON COOLANT TEMPERATURE CONTROL BYPASS VALVE. CONTACTED DEALER, AND DEALER WAS NOT AUTHORIZED BY CHRYSLER TO FIX VEHICLE. *AK THE END CAP CONNECTING THE HEAT EXCHANGER'S CORE TO THE ENGINE COOLING SYSTEM LEAKS HOT COOLANT INTO THE PASSENGER COMPARTMENT.			

CONTINUE ON BACK IF NEEDED

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