



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1038

Date Received

29-NOV-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

899647

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2FMDA5146TBA37582	FORD TRUCK	WINDSTAR	1996	
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Sport Util ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150021	Part Name(s) ENGINE:GASKETS:VALVE COVER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 01-NOV-2001 Mileage at Failure(s) 77 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER IS EXPERIENCING SAME PROBLEM AS PREVIOUS YEAR MODELS CONCERNING ENGINE HEAD GASKETS. A RECALL WAS ISSUED FOR THAT YEAR. CONSUMER FEELS THAT LATER MODEL YEARS SHOULD BE INCLUDED. PLEASE PROVIDE FURTHER DETAILS.*AK

COPIES OF REPORTS - REF - 1

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Vehicle Owner's Questionnaire (VOQ)



U.S. Department of Transportation
National Highway Traffic Safety Administration

(NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION)
1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

OWNER INFORMATION (Type or Print)

Home _____
Work _____

Manufacturer of your vehicle?

YES ☒ NO ☐

Your name and address to the vehicle manufacturer

Date 12/15/01

No you authorize in the absence of your signature

VEHICLE INFORMATION

Vehicle Identification Number (VIN) (located at front of windshield on driver's side)

Vehicle Make

Vehicle Model

Vehicle Year

Current Odometer Reading

Purchase Date

Dealers Name

City/State/Zip Code

Automatic ☒
Manual ☐

Yes ☒
No ☐

3-Point Belt ☒
Motorcycle ☐
2-Point Belt ☐
Passenger Side Air Bag ☒
Driver Side Air Bag ☒

Yes ☒
No ☐

Front ☒
Rear ☒
4-Wheel ☐

Car ☒
Van ☒
Minivan ☐
Other ☐

Spot Lift ☐
Truck ☐
Motorcycle ☐

Body Style ☐
2-Door ☐
4-Door ☐
Pick Up ☐
Truck ☐

Component

Part Name(s)

Location ☐
Left ☐
Right ☐
Rear ☐

Failed Parts ☐
Original ☐
Replacement ☐

No of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Failed Parts ☐
Previously ☐
AHTSA ☐

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(s) on the back of this form)

Crash ☐ Yes ☐ No ☐

Fire ☐ Yes ☐ No ☐

Number of Persons Injured

Number of Failures

Estimated Property Damage

Reported to Police ☐ Yes ☐ No ☐

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER IS EXPERIENCING SAME PROBLEM AS PREVIOUS YEAR MODEL CONCERNING ENGINE HEAD GASKETS. A RECALL WAS ISSUED FOR THAT YEAR. CONSUMER FEELS THAT LATER MODEL YEARS SHOULD BE INCLUDED. PLEASE PROVIDE FURTHER DETAILS, IF ANY.

The Privacy Act of 1974 (Public Law 93-573) states that information requested pursuant to authority vested in the National Highway Traffic Safety Administration is requested for the purpose of carrying out the agency's action. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof may be used in support of the agency's action.

Circle one: ☐ New ☐ Used