Form Approved: OMB No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 1038

Date Received: 27-NOV-2001

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
op_ltr ____ ____

Reference No.: 899488

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Locate at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
1FAFT36321W287015	FORD	FOCUS	2001	

Purchase Dat: ☒ New ☐ Used

Dealer's Name_____

City_____ State_____ Zip Code_____

Engine Size (CID/CC/L _____

No Cylinders _____

☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
10323000	VISUAL SYSTEMS:WINDSHIELD WASHER:FLUID RESERVOIR	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Dates of Failure(s)	Failed Part(s)	NHTSA Previously
	01-MAY-2001		
	Mileage at Failure(s 2300		
	Vehicle Speed at Failure(s)	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☐ No	☐ Yes ☐ No				☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WINDSHIELD WASHER FLUID RESERVOIR IS LOCATED UNDERNEATH FRAME OF VEHICLE, AND WASHER FLUID LEVEL CAN NOT BE DETERMINED. DEALER HAS YET TO BE CONTACTED. PLEASE PROVIDE FURTHER DETAILS.*AK

CONTINUED ATTACHED

Form Approved. O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1038

Date Received: 27-NOV-2001

Od_or
rt_dt
od_rt
up_itr

Reference No. 899488

OWNER INFORMATION (Type or Print)

[redacted] 727575

Work Number
Home Number [redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an [illegible] your name and address to the vehicle manufacturer.

Signature of Owner [redacted] Date 12/4/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
1FAFT36321W287015	FORD	FOCUS	2001	2,911 mi

Purchase Date: 5/20/01
☒ New ☐ Used

Dealer's Name: ELMHURST FORD
City: ELMHURST State: IL Zip Code: 60126

Engine Size (CID/CC/L): 2.0L SPI
No Cylinders: 4
☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injectio

Transmission Type	Anti lock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manua ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Bel ☐ Motorbelt ☒ Driverside Airbag ☐ 2 Point Bel ☒ Passengerside Airbag	☒ Yes ☐ No	☒ Front ☐ Rear ☐ 4-Wh el	☐ Car ☐ Sport Uti ☐ Van ☐ Truck ☐ M inivan ☐ Motorcycle ☐ Other	☐ 2-Door ☒ 4-Door ☒ Stationwagon ☐ Pick Up ☐ Truck

FAILED COMPONENT(S)/PART(S) INFOR MATION

Component	Part Name(s	Loca ja	Failed Part(s
10323000	VISUAL SYST MS:WANDSHIELD WASHER:FLUID RESERVOIR Under LEFT FRONT Fender	☐ eft ☐ Right ☒ ront ☐ Rear	☐ Original ☐ Replacemen

No of Failures		Failed Part(s)	NHTSA Previously
	Date(s) of Failure(s) 01-MAY-2001 Mileage at Fai ure(s) 2300 Vehicle Speed at Failure(s)	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFOR ATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury s) on the back of this form.)

Crash	Fire	Number of Persons Injured	Number of Fatalities	timated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	NONE	NONE	NONE	☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCID NT(S), INJURY(IES)

WINDSHIELD WASHER FLUID RESERVOIR IS LOCATED UNDERNEAT H FRAME OF VEHICLE, AND WASHER FLUID LEVEL CAN NOT BE DETERMINED. DEALER HAS YE TO BE CONTACTED. PLEASE PROVIDE FURTHER DETAILS."AK

Only way To Check Reservoir Fluid IS under hood a small Container ~~under hood OF MOTO~~.
Cannot See or Check Main Reservoir without Taking LEFT FRONT wheel OFF

CONTINUE ON BACK IF NEEDED

THE FOLLOWING PAGES ARE WITHHELD TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT, 5 U.S.C. 552(b)(6)

(Page 1 through Page 2)