

DOT Auto Safety Hotline				FOR AGENCY USE ONLY 1220	
 U.S. Department of Transportation National Highway Traffic Safety Administration				Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) 727448				Date Received MAY 25 AM 3:00 26-NOV-2001 Defect	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of a signature, the name and address to the vehicle's manufacturer.				Reference No. 899450	
Signature of Owner				Work Number For	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) JTDDR32T3Y0059748		Vehicle Make TOYOTA		Vehicle Model CELICA	
Purchase Date 11/1/00		Vehicle Year 2000		Current Odometer Reading 15,675	
Dealer's Name Middle Island Competition Toyota		Engine Size (CID/CC/L) No Cylinders 4		Current Odometer Reading 15,675	
☒ New ☒ Used		City Middle Island State NY Zip Code		☐ Turbo Diesel Gas Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☒ No		Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☒ 2-Point Belt ☒ Passengerside Airbag	
Cruise Control ☒ Yes ☐ No		Drive Type ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Sport ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	
Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 03270000		Part Name(s) BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM		Location ☒ Left ☐ Right ☐ Front ☐ Rear	
No of Failures		Date(s) of Failure(s) Mileage at Failure(s) 153000 Vehicle Speed at Failure(s) in Reverse - no acceleration		Failed Part(s) ☐ Yes ☐ No	
Failed Part(s)		NHTSA Previously ☐ Yes ☐ No		Original Replacement ☒ Original ☐ Replacement	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☐ No		Fire ☐ Yes ☐ No		Number of Persons Injured	
Number of Fatalities		Estimated Property Damage		Reported to Police ☐ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) WHEN VEHICLE IS IN REVERSE A CLICKING IN BRAKES OCCURS. DEALER REPLACED FRONT BRAKES. ALSO, RESURFACED ROTORS. HOWEVER, IT DID NOT CORRECT THE PROBLEM. PLEASE PROVIDE ANY FURTHER INFORMATION *AK On 11/1/01 I brought my car to Mike's Mechanics because I wanted them to check why my brakes clicked when I rolled in reverse down the driveway. They said that I needed front brake pads & shims to repair the problem. On that same day, I					
CONTINUE ON BACK IF NEEDED					
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Went to Toyota to talk to Tony the manager to make sure they would replace the parts free of charge. (I just bought the car last year). On 11/21/01 I brought the car into Toyota to get the front brakes + shims replaced. They found that the front brake rotors were slightly warped & resurfaced the front disc brake rotors. This means that I will need rotors soon because they already resurfaced them & the car is only a year old. I was told by Tony that they just had another Toyota come in that morning for the same clicking problem. He said in a month it can happen again & that means I will continuously have this problem. There has to be a defect w/ the Toyota brakes. Also, I don't want to be responsible for new rotors, they should have replaced mine because the car is so new. Please check into this for me! Thanks. Attached is copy of reports from Toyota & Mike's Mechanics.

* U.S.G.P.D. 1992-623-887/80086

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20580

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590

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**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)**

(Page 1 through Page 5)





