



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 241

Date Received

15-NOV-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

899180

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3VWCC21V81M802947		VOLKSWAGEN	CABRIO	2001	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Util ☐ Truck ☐ Motorcycle
				Body Style	
				☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08210000	Part Name(s) ELECTRICAL SYSTEM:WIRING:HARNES:FRONT:UNDERHOOD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 08-NOV-2001	Failed Part(s)	NHTSA Previously
	Mileage at Failure(s) 15000	☐ Yes ☐ No	☐ Yes ☐ No
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police
☒ Yes ☐ No	☒ Yes ☐ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE WAS INVOLVED IN A REAR END FENDER BENDER AT 25 MPH, ACCIDENT CAUSED A FIRE IN THE IN ENGINE COMPARTMENT. DEALER NOTIFIED. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION CONCERNING THIS MATTER. *AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline		FOIA AGENCY USE ONLY 241	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) 726364		Date Received 02 FEB 15 2001 15 NOV 2001 DEFECTS	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an NHTSA recall, NHTSA will not provide your name and address to the vehicle manufacturer.		YES ☒ NO ☐ Date <u>11/20/01</u>	
SIGNATURE OF OWNER			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 3VWCC21V81M802947		Vehicle Make VOLKSWAGEN Vehicle Model CABRIO Vehicle Year 2001 Current Odometer Reading <u>Approx 15,000</u>	
Purchase Date <u>8-16-00</u> ☒ New ☐ Used		Dealer's Name <u>Key Volkswagen</u> City <u>Tampa</u> State <u>FL</u> Zip Code _____	
Transmission Type ☒ Manual ☐ Automatic		Engine Size (CID/CC/L) _____ No. Cylinders _____ ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Motorized 2-Point Belt ☒ Driver's Side Airbag ☐ Passenger's Side Airbag	
Cruise Control ☒ Yes ☐ No		Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	
Vehicle Type ☐ Car ☐ Van ☐ Minivan ☒ Other <u>Convertible</u>		Body Style ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 08310000 Part Name(s) ELECTRICAL SYSTEM: WIRING: HARNESS: FRONT: UNDERHOOD <u>Car caught fire upon impact & airbags did not</u>		Location ☐ Left ☐ Right ☐ Front ☐ Rear	
No. of Failures _____ Date(s) of Failure(s) <u>08-NOV-2001</u> Mileage at Failure(s) <u>15000</u> Vehicle Speed at Failure(s) <u>20-30 mph Approx</u>		Failed Part(s) ☒ Yes ☐ No NHTSA Previously ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☒ Yes ☐ No		Fire ☒ Yes ☐ No	
Number of Persons Injured <u>1</u>		Number of Fatalities <u>0</u>	
Estimated Property Damage <u>24,000</u>		Reported to Police ☒ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) VEHICLE WAS INVOLVED IN A REAR END FENDER BENDER AT 25 MPH, ACCIDENT CAUSED A FIRE IN THE IN ENGINE COMPARTMENT. DEALER NOTIFIED. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION CONCERNING THIS MATTER. *AK <u>He contacted Volkswagen Corp. They sent Eng. from New Mexico who said the injector valve broke on impact & sprayed fuel over engine. The reason why the airbags did not go off is unknown.</u>			
CONTINUE ON BACK IF NEEDED			
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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

What led up to the accident was - While going from Frontage Road to US 19 a 1994 Nissan pickup truck w/ a driver who had a suspended lic. Stopped suddenly - I could not stop my vehicle & hit him from behind. I saw a fire immediately, injured myself & my daughter & myself out of the car & watched as my brand new vehicle go up in flames. My daughter was not hurt ~~physically~~ emotionally. She is having a difficult time. I injured my back & neck - Very painful. I think I walked away because we had our seat belts on, but I think the airbags would have ~~added~~ ^{aggravated} my back injuries. feel free to call with any questions.

U.S. G.P.O.: 1992-625-887 / 62296

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National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

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National Highway Traffic Safety Administration
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