



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

14-NOV-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

899115

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1C4GP64L7VB333843		CHRYSLER TRUC	TOWN AND COUN	1997	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☒ Van ☐ Minivan ☐ Other
		☐ Motorbelt ☐ 2-Point Bel			☐ Sport Util ☐ Truck ☐ Motorcycle ☐ Other
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09500000 15300000	Part Name(s) COMMUNICATIONS:HORN ASSEMBLY EQUIPMENT:SPEED CONTROL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 01-NOV-2001	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 53		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CLOCK SPRING PROBLEMS. HORN WILL WORK SOMETIMES, BUT CRUISE CONTROL IS NOT WORKING.
CONTACT DEALER AND VEHICLE IS BEING REPAIRED. *AK

COPIES OF REPORTS ARE KEPT

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FC AGENCY USE ONLY 1039

Date Received

02 APR - 2 PM 2001
14 NOV - 2001

OFFICE
DEFECTS INVESTIGATION

Od_or
rt_dt
2001
up_itr

Reference No.

899115

Work Number

Form No.

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an
Signature of Owner

YES NO

Date // 136 / 2001

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locates at bottom of windshield on driver's side)

1C4GP64L7VB333843

Vehicle Make

CHRYSLER TRUC

Vehicle Model

TOWN AND COUNTRY

Vehicle Year

1997

Current Odometer Reading

Purchase Date

6/9/1997

Dealer's Name Center Chrysler Jeep

☒ New ☐ Used

City Sherman Oaks State CA Zip Code 91401

Engine Size 3.8L
(CID/CIL)

No. Cylinders 6

☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injection

Transmission Type

☐ Manual
☒ Automatic

Antilock Brakes

☒ Yes
☒ No

Restraint System

☒ 3-Point Belt
☐ Motorsail
☒ Driverside Airbag
☐ 2-Point Belt
☒ Passengerside Airbag

Cruise Control

☒ Yes
☒ No

Drive Train

☒ Front
☐ Rear
☐ 4-Wheel

Vehicle Type

☐ Car
☒ Minivan
☐ Other
☐ Sport Utility
☐ Truck
☐ Motorcycle

Body Style

☐ 2-Door
☐ 4-Door
☐ Stationwagon
☐ Pick Up
☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
09500000
15300000

Part Name(s)
COMMUNICATIONS HORN ASSEMBLY
EQUIPMENT: SPEED CONTROL

Location

☐ Left
☐ Right
☐ Front
☐ Rear

Failed Part(s)

☒ Original
☐ Replacement

No. of Failures

Date(s) of Failure(s) 01-NOV-2001

Mileage at Failure(s) 53

Vehicle Speed at Failure(s)

Failed Part(s)

☒ Yes ☐ No

NHTSA Previously

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CLOCK SPRING PROBLEMS. HORN WILL WORK SOMETIMES, BUT CRUISE CONTROL IS NOT WORKING. CONTACT DEALER AND VEHICLE IS BEING REPAIRED. *AK

NB:
See Attached
Repair Bill

CONTINUE ON BACK IF NEEDED

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**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

(Page 1 through Page 5)





