



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 241

Date Received

09-NOV-2001

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

899005

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3VWBB61C6WM001610		VOLKSWAGEN	BEETLE	1998	
Purchase Date	Dealer's Name		Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other
		☐ Motorbelt ☐ 2-Point Bel			☐ Sport Util ☐ Truck ☐ Motorcycle
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08220200	Part Name(s) ELECTRICAL SYSTEM:INSTRUMENT PANEL:COMPUTER COMM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failure	Dates of Failure(s) 12-OCT-2001	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 10000		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN JUMP STARTING OR REPLACING BATTERY VEHICLE WOULD RUN APPROXIMATELY THREE MILES OR LESS BEFORE IT STALLS COMPELETY OUT. VEHICLE HAD TO BE TOWED TO DEALER'S SHOP TO RESET ALL ELECTRICAL COMPONENTS IN ORDER TO GET VEHICLE TO RUN AGAIN. IF THIS OCCURS IN A TOWN OR CITY THAT DOES NOT HAVE A VOLKSWAGEN DEALER SHOP, WHAT CAN ONE DO? ASKING NHTSA TO LOOK INTO THIS MATTER. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION CONCERNING THIS MATTER.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline		FOR AGENCY USE ONLY 241	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) 725622		Received 01 JAN - 3 AM 10: 09-NOV-2001 EFFECTS INVESTIGATION Reference No. 899005	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an name and address to the vehicle manufacturer. Signature of Owner		YES ☒ NO ☐ Date <u>11/20/01</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) 3VWBB61C6WM001610		Vehicle Make VOLKSWAGEN	
Vehicle Model BEETLE		Vehicle Year 1998	
Purchase Date 3/25/98		Current Odometer Reading 8000	
Dealer's Name <u>Jim ELLIS VW</u>		Engine Size (CID/CC/L) ☐ Turbo Diesel Gas Fuel Injection	
☒ New ☐ Used		No Cylinders ☐	
City <u>ATLANTA</u> State <u>GA</u> Zip Code <u>30341</u>			
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☐ Yes ☒ No	
Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag		Cruise Control ☒ Yes ☐ No	
Drive Train ☐ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Sport Utility Truck Motorcycle ☐ Van ☐ Minivan ☐ Other	
Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 08320200		Part Name(s) ELECTRICAL SYSTEM: INSTRUMENT PANEL: COMPUTER COMM	
Location ☐ Left ☐ Right ☐ Front ☐ Rear		Failed Part(s) ☒ Original Replacement	
No of Failures 1		Date(s) of Failure(s) <u>12-06-2001</u> Mileage at Failure(s) <u>10000</u> 7658 Vehicle Speed at Failure(s)	
Failed Part(s) ☒ Yes ☐ No		NHTSA Previously ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No	
Number of Persons Injured		Number of Fatalities	
Estimated Property Damage		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
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CONTINUE ON BACK IF NEEDED			
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PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. §552(b)(6)**

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