



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY §20

Date Received

09-NOV-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

898983

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
FILL IN PLEASE	OLDSMOBILE	ALERO	1999	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03273000	Part Name(s) BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 7	Dates of Failure(s) 01-JUL-1999 Mileage at Failure(s) 10000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag _____	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE OPERATING VEHICLE AT ANY SPEED THERE IS VIBRATION THAT EMERGES DURING ACTIVATION OF BRAKE SYSTEM. DEALERSHIP HAS REPLACED BRAKE ROTORS SIX TO SEVEN TIMES BECAUSE OF WARPING. PLEASE PROVIDE ANY ADDITIONAL INFORMATION / ATTACHMENTS.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONALWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 920 Date Received <u>09-NOV-2001</u> Od or rt_dt _____ od_rt _____ up_itr _____ Reference No. <u>898983</u> Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) [Redacted] <u>725589</u>		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an auth [Redacted] and address to the vehicle manufacturer? Signature of Owner _____ Date <u>11/26/01</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>1G3NL12E4K328090</u> FILL IN PLEASE		Vehicle Make OLDSMOBILE	Vehicle Model ALERO
Vehicle Year 1999		Current Odometer Reading 41,775	
Purchase Date _____ ☒ New ☐ Used	Dealer's Name <u>Hatfield OLDS</u> City <u>Maumee</u> State <u>OH</u> Zip Code <u>43614</u>		Engine Size <u>3.4</u> (CID/CC/L) _____ No. Cylinders <u>6</u> ☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☒ Driverside Airbag ☒ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other		Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>03273000</u>	Part Name(s) BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB		Location ☒ Left ☐ Right ☐ Front ☐ Rear
No of Failures <u>7</u>	Date(s) of Failure(s) <u>01-JUL-1999</u> Mileage at Failure(s) <u>10000</u> Vehicle Speed at Failure(s) <u>20-75</u>		Failed Part(s) ☒ Original ☐ Replacement NHTSA Previously ☒ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>
Estimated Property Damage <u>0</u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) WHILE OPERATING VEHICLE AT ANY SPEED THERE IS VIBRATION THAT EMERGES DURING ACTIVATION OF BRAKE SYSTEM. DEALERSHIP HAS REPLACED BRAKE ROTORS SIX TO SEVEN TIMES BECAUSE OF WARPING. PLEASE PROVIDE ANY ADDITIONAL INFORMATION / ATTACHMENTS.*AK			

CONTINUE ON BACK IF NEEDED

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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

MANUFACTURER/TIRE NAME

SIZE

NARRATIVE DESCRIPTION (CONTINUED)

Car has been in the shop 9 times for brake repair. A TOTAL of 4 Servicemen / Dealer Representatives have stated many 1999-2000 Altimas have come back for brake repair. That is ~~regarding warped rotors~~ regarding warped rotors. They said a high number come back multiple times for repairs on brake rotors.

☆ U.S. G.P.O.: 1962-622-877/50000

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Penalty for Private Use \$300



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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590