



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 241

Date Received

08-NOV-2001

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
pd\_rt \_\_\_\_\_  
rp\_lr \_\_\_\_\_

Reference No.

898952

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) <small>(Location at bottom of windshield and driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
PLEASE FILL IN	FORD TRUCK	F250	2002			
Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo			
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____	<input type="checkbox"/> Diesel			
			<input type="checkbox"/> Gas			
			<input type="checkbox"/> Fuel Injectio			
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Bel	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other	<input type="checkbox"/> Sport Util <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input checked="" type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other

### FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10220000	Part Name(s) VISUAL SYSTEMS:MIRRORS:REARVIEW:EXTERIOR	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Dates of Failure(s) 09-OCT-2001	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No
	Mileage at Failure(s) 1200		
	Vehicle Speed at Failure(s)		

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PASSENGER'S SIDE EXTERIOR MIRROR IS CAUSING BLIND SPOT WHICH RESULTS IN POOR VISIBILITY WHILE DRIVING. DEALER NOTIFIED, AND UNWILLING TO ASSIST IN THIS MATTER. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION.\*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

# Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4238

www.nhtsa.dot.gov/hotline

## FOR AGENCY USE ONLY 241

Date Received

17 NOV 2001  
06-NOV-2001

od\_or  
rt\_dt  
od\_rt  
up\_itr

Reference No.

898952

### OWNER INFORMATION (Type or Print)

725505

Work No

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  
In the absence of a written consent, NHTSA will NOT provide your name and address to the vehicle manufacturer.

YES  NO

Signature of Owner

Date 11/25/01

### VEHICLE INFORMATION

2FTAWZLF2320111157  
PLEASE FILL IN

FORD TRUCK

F250

Vehicle Year  
2002

Current Owner's Reason

Purchase Date  
 New  Used

Dealer's Name Gaudin Ford  
City LAS VEGAS State NV Zip Code

Engine Size (CID/CC/L) 7.3  
No. Cylinders 8

Turbo  
 Diesel  
 Gas  
 Fuel Injection

Transmission Type  
 Manual  
 Automatic

Antilock Brakes  
 Yes  
 No

Restraint System  
 3-Point Belt  
 Motorbelt  
 Driverside Airbag  
 2-Point Belt  
 Passengerside Airbag

Cruise Control  
 Yes  
 No

Drive Train  
 Front  
 Rear  
 4-Wheel

Vehicle Type  
 Car  
 Van  
 Minivan  
 Other  
 Sport/Utility Truck  
 Motorcycle

### FAILED COMPONENT(S)/PART(S) INFORMATION

Component  
10220000

Part Name(s)  
VISUAL SYSTEMS: MIRRORS: REARVIEW: EXTERIOR

Location  
 Left Front  
 Right Rear

Failed Part(s)  
 Original Replacement

No. of Failures

Date(s) of Failure(s) 09-OCT-2001  
Mileage at Failure(s) 1200  
Vehicle Speed at Failure(s) All

Failed Part(s)  
 Yes  No

NHTSA Previously  
 Yes  No

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es) and injury(ies) on the back of this form)

Crash  
 Yes  No

Number of Persons Injured  
0

Number of Fatalities  
0

Estimated Property Damage  
0

Reported to Police  
 Yes  No

### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PASSENGER'S SIDE EXTERIOR MIRROR IS CAUSING BLIND SPOT WHICH RESULTS IN POOR VISIBILITY WHILE DRIVING. DEALER NOTIFIED, AND UNWILLING TO ASSIST IN THIS MATTER. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION. \*AK

*Not tow mirror - An over sight on Ford Motor Co.  
Very dangerous.*

CONTINUE ON BACK IF NEEDED

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