



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 436

Date Received

05-NOV-2001

Ord or _____
rt dt _____
pd rt _____
rp tr _____

Reference No.

898742

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and driver's side door) 1FTNW20L6YED65825	Vehicle Make FORD TRUCK	Vehicle Model F250	Vehicle Year 2000	Current Odometer Reading
Purchase Date ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10110000	Part Name(s) VISUAL SYSTEMS:GLASS:WINDSHIELD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 01-AUG-2001 Mileage at Failure(s) 18700 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN VEHICLE GOES THROUGH LARGE PUDDLES OF WATER IT SPLASHES ONTO WINDSHIELD, CAUSING IT TO BE VERY BLURRED. IT TAKES SEVERAL WIPES BEFORE WINDSHIELD IS CLEARED ENOUGH TO SEE. WINDSHIELD IS SO COVERED THAT DRIVER CAN'T TELL WHAT IS IN FRONT OR WHERE HE IS GOING. MANUFACTURER WILL LOOK INTO THE PROBLEM.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department of Transportation
National Highway Traffic Safety Administration
NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

Vehicle Owner's Questionnaire (VOQ)

OWNER INFORMATION (Type or Print)

724629

Reference No.
898742

Work Number
Home No.

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
YES ☐ NO ☐

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date _____

VEHICLE INFORMATION

Vehicle Identification No. (VIN) 1FTNW20L6YED55925

Vehicle Make FORD TRUCK

Vehicle Model F250

Vehicle Year 2000

Current Odometer Reading 19,105

Purchase Date 05/12/00

Dealers Name Bev Smith Ford

City Lakeland State FL Zip Code 33903

Engine Size (CID/CCL) 5.9L

Fuel Injector Turbo Diesel Gas ☒

Transmission Type Automatic ☒ Manual ☐

Antilock Brakes ☒ Restraint System ☒

3-Point Belt ☒ 2-Point Belt ☐

Driver's Side Airbag ☒ Passenger's Side Airbag ☒

Vehicle Type ☒ Car ☐ Van ☐ Other ☐

Vehicle Style ☒ Station Wagon ☐ Pick Up ☐ Truck ☐

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	10110000	Part Name(s)	Visual Systems - Glass - Windshield	Location	Left ☐ Right ☐ Front ☐ Rear ☐	Failed Part(s)	Original ☐ Replacement ☐	No of Failures	01-AUG-2001	Mileage at Failure(s)	18200	Vehicle Speed at Failure(s)	18200	Vehicle Speed at Failure(s)	18200
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Part Name(s)	Visual Systems - Glass - Windshield	Location	Left ☐ Right ☐ Front ☐ Rear ☐	Failed Part(s)	Original ☐ Replacement ☐	No of Failures	01-AUG-2001	Mileage at Failure(s)	18200	Vehicle Speed at Failure(s)	18200	Vehicle Speed at Failure(s)	18200
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Vehicle Identification No. (VIN)	1FTNW20L6YED55925	Vehicle Make	FORD TRUCK	Vehicle Model	F250	Vehicle Year	2000	Current Odometer Reading	19,105
Purchase Date	05/12/00	Dealers Name	Bev Smith Ford	City	Lakeland	State	FL	Zip Code	33903
Engine Size (CID/CCL)	5.9L	Fuel Injector	Turbo Diesel Gas ☒	Transmission Type	Automatic ☒ Manual ☐	Antilock Brakes	☒	Restraint System	☒
3-Point Belt	☒	2-Point Belt	☐	Driver's Side Airbag	☒	Passenger's Side Airbag	☒	Vehicle Type	Car ☐ Van ☐ Other ☐
Vehicle Style	Station Wagon ☐ Pick Up ☐ Truck ☐								

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

Crash	☒ Yes ☐ No	Fire	☒ Yes ☐ No	Number of Persons Injured		Number of Fatalities		Estimated Property Damage		Reported to Police	☒ Yes ☐ No
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APPLICATION INCIDENT INFORMATION
(Please describe in detail the incident(s), failure(s), crash(es), and injury (s) on the back of this form)

No of Failures	01-AUG-2001	Mileage at Failure(s)	18200	Vehicle Speed at Failure(s)	18200	Vehicle Speed at Failure(s)	18200	Vehicle Speed at Failure(s)	18200
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Purchase Date	05/12/00	Dealers Name	Bev Smith Ford	City	Lakeland	State	FL	Zip Code	33903
Engine Size (CID/CCL)	5.9L	Fuel Injector	Turbo Diesel Gas ☒	Transmission Type	Automatic ☒ Manual ☐	Antilock Brakes	☒	Restraint System	☒
3-Point Belt	☒	2-Point Belt	☐	Driver's Side Airbag	☒	Passenger's Side Airbag	☒	Vehicle Type	Car ☐ Van ☐ Other ☐
Vehicle Style	Station Wagon ☐ Pick Up ☐ Truck ☐								

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

The manufacturer did not say they would
look into the problem. They would record my
complaint, only.

★ U.S. G.P.O. 1992-023-887 / 60086

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

