



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 798

Date Received

31-OCT-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

898537

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2E3HD66F5VH640434		EAGLE	VISION	1997	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle
				Body Style	
				☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01100000	Part Name(s) STEERING:WHEEL AND COLUMN	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 01-OCT-2001	Failed Part(s)	NHTSA Previously
	Mileage at Failure(s) R4	☐ Yes ☐ No	☐ Yes ☐ No
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN MAKING LEFT HAND TURNS AT 10-15 MPH STEERING WHEEL RACK THAT IS ATTACHED TO TIE ROD BOLTS HAS SHEARED OFF. CONSUMER HAS CONTACTED DEALER.*AK

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline				FOR AGENCY USE ONLY 798	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		Date Received 31-OCT-2001	
OWNER INFORMATION (Type or Print) [Redacted]				Od...or rt...dt od...rt up...lr	
Signature of Owner [Redacted]				Reference No. 898537	
Work Number				Home Number [Redacted]	
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.				Is it? ☒ YES ☐ NO	
Date 11/10/02				Vehicle Information	
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 2E3HD66F5VH640434		Vehicle Make EAGLE		Vehicle Model VISION	
Vehicle Year 1997		Current Odometer Reading 64,997			
Purchase Date 2-1-97		Dealer's Name HASELTON		Engine Size 3.5L	
☒ New ☐ Used		City E. ROCK State NY Zip Code 14445		Engine CID/CC/L 216	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	
Cruise Control ☒ Yes ☐ No		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Sport Ut ☐ Truck ☐ Motorcycle ☐ Van ☐ Minivan ☐ Other	
Body Style ☐ 2-Door ☒ 4-Door ☐ Station wagon ☐ Pick Up ☐ Truck		Failed Component(s)/Part(s) Information			
Component 01100000		Part Name(s) STEERING WHEEL RACK #19001012 2-TIE RODS #19027003		Location ☒ Left ☐ Right ☒ Front ☐ Rear	
No of Failures		Date(s) of Failure(s) 14 OCT 2001		Failed Part(s) ☒ Original ☐ Replacement	
Mileage at Failure(s) 64,500		Vehicle Speed at Failure(s) 10-15 MPH		Failed Part(s) ☒ Yes ☐ No	
NHTSA Previously ☐ Yes ☒ No		APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	
Number of Fatalities 0		Estimated Property Damage 0		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
WHEN MAKING LEFT HAND TURNS AT 10-15 MPH STEERING WHEEL RACK THAT IS ATTACHED TO TIE ROD-BOLTS HAS SHEARED OFF. CONSUMER HAS CONTACTED DEALER. AK					
WHEN MAKING LEFT TURN FROM COMPLETE STOP, STEERING RACK & 2 TIERODS SNAPPED. (THE BOLTS THAT HOLD & TIERODS ONTO STEERING RACK WERE SHEARED OFF & THE 2 TIERODS SNAPPED NEAR WHEELS)					
THE STEERING RACK HAD PREVIOUSLY BEEN REPLACED AT 32,000 m.i.					
CONTINUE ON BACK IF NEEDED					
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