



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 336

Date Received

26-OCT-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

898293

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
4S2CM58WXX4318514		ISUZU TRUCK	RODEO	1999	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03200000	Part Name(s) BRAKES:HYDRAULIC SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 26-OCT-2000	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 28507		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN THERE IS ICE OR A SNOW COVERED ROAD VEHICLE DOESN'T STOP PROPERLY. BRAKES KEEP RESETTING, AND VEHICLE TAKES A LONG TIME TO COME TO A STOP. CONSUMER HAS CONTACTED DEALER, AND DEALER STATED THAT THIS WAS NORMAL.*AK

COPIES OF REPORTS - SEE PAGE 2

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline		FOR AGENCY USE ONLY 335	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) 723436		Date Received 25-OCT-2001	
		Od or rt_dt od_rt up_ltr	
		Reference No. 898293	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.		YES ☒ NO ☐	
Signature of Owner		Date 11/5/01	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) 4S2CM58WXX4318514		Vehicle Make ISUZU TRUCK	
Vehicle Model RODEO		Vehicle Year 1999	
		Current Odometer Reading 32,078	
Purchase Date 2/3/99		Dealer's Name Fette Imports Inc. * NO LONGER AN ISUZU DEALER	
City CLIFTON State NJ Zip Code 07013		Engine Siz (CID/CC/L) 3.2L	
No Cylinders 6		☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☒ No	
Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag		Cruise Control ☒ Yes ☒ No	
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	
		☒ Sport Ult ☐ Truck ☐ Motorcycle	
		☐ 2-Door ☐ 4-Door ☐ Station wagon ☐ Pick Up ☒ Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 03200000		Part Name(s) BRAKES-HYDRAULIC SYSTEM	
		Location ☐ Left ☐ Front ☐ Right ☐ Rear	
		Failed Part(s) ☐ Original ☐ Replacement	
No of Failures		Date(s) of Failure(s) 25-OCT-2000 Mileage at Failure(s) 28562 / 19000 Vehicle Speed at Failure(s)	
		Tailed Part(s) ☐ Yes ☐ No	
		NHTSA Previously ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the Incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No	
Number of Persons Injured		Number of Fatalities	
Estimated Property Damage		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHEN THERE IS ICE OR A SNOW COVERED ROAD VEHICLE DOESN'T STOP PROPERLY. BRAKES KEEP RESETTING, AND VEHICLE TAKES A LONG TIME TO COME TO A STOP. CONSUMER HAS CONTACTED DEALER, AND DEALER STATED THAT THIS WAS NORMAL. *AK ALSO ON WET ROADS OR BUMPY ROADS - - - VEHICLE DOESN'T STOP PROPERLY IT IS DANGEROUS!! IT SKIDS THEN INTERFERES UPON NORMAL BRAKING.			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

- SEE COPIES OF TWO REPORTS RE THIS PROBLEM TO ELITE ISUZU BELLVILLE NJ 2/28/01 & 5/17/01
- UPON RECEIVING REPORTS OF "NORMAL" OPERATION FROM ELITE - OWNER NOTIFIED ISUZU DIRECTLY - AFTER SEVERAL CONVERSATIONS W/ THEM CASE #991-97016 WAS ASSIGNED. ISUZU SUGGESTED A TEST RUN BE CONDUCTED AT A DEALER PURVING WET WEATHER. ON 9/12 OR 9/13 I BROUGHT THE VEHICLE TO ELITE - IT WAS DRIVEN BY ONE OF THEIR MECHANICS WHO STATED TO ME THAT THE OPERATION OF BRAKES WAS NOT NORMAL. SERVICE MGR RALPH DELPEZZO SPOKE W/HIM & SAID "THAT'S ABS BRAKES" AND DID NOT INSPECT VEHICLE. THIS VEHICLE HAS A BRAKE PROBLEM THAT IS NOT BEING ACKNOWLEDGED BY ISUZU & ITS DEALERS. I TEST DROVE A NEW VEHICLE AT ANOTHER DEALER - THE NEW VEHICLE DID SKID BUT NOT AS BADLY --- THIS WAS EXPLAINED AS NEW VS OLDER BRAKES. IN MY OPINION THERE IS A PROBLEM WITH THE ISUZU ROMEO.

★ U.S. G.P.O.: 1982-625-897/6006

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

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PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)**

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