



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY §20

Date Received

25-OCT-2001

Od_or _____
rt_dt _____
od_rt _____
rp_lr _____

Reference No.

898243

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side) KNDJB7235X5603943		Vehicle Make KIA	Vehicle Model SPORTAGE	Vehicle Year 1999	Current Odometer Reading
Purchase Date ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03270000	Part Name(s) BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Dates of Failure(s) 01-JUL-2000 Mileage at Failure(s) 15000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DEALERSHIP HAS REPLACED FRONT/ RIGHT AND FRONT/LEFT BRAKE ROTORS AND BRAKE PADS TWICE ON JULY 2000 AT 15,000 MILES AND AUGUST 2001 AT 28,000 MILES. FRONT BRAKE ROTORS CONTINUED TO WARP, RESULTING IN EXCESSIVE WEAR. PLEASE PROVIDE ANY ADDITIONAL INFORMATION / ATTACHMENTS.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 920	
		Date Received <u>10/17/2001</u> 25 OCT-2001 FLCT		Od, or rt, dt od, yr up, ltr	
		Reference No. 898243		Work Num Home Num	
OWNER INFORMATION (Type or Print) 723355				Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES ☒ NO ☐ Signature of Owner <u>[Signature]</u> Date <u>11/07/2001</u>	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) KNDJB7235X5603943		Vehicle Mak KIA		Vehicle Model SPORTAGE	
Purchase Date 5-10-1999		Dealer's Name <u>Buz Post</u>		Engine Siz (CID/CC/L) 4	
☒ New ☐ Used		City <u>Adinoton</u> State <u>Tx</u> Zip Code <u>76017</u>		☐ Turbo ☐ Diesel ☒ Fuel Injectio	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☒ Passengerside Airbag	
☐ Cruise Control ☒ Yes ☐ No		Drive Train ☐ Front ☒ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	
☒ Sport Ult ☐ Truck ☐ Motorcycle		Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 03270000		Part Name(s) BRAKES:HYDRAULIC SHOE:DISC BRAKE SYSTEM		Location ☒ Left ☒ Right ☐ Front ☐ Rear	
No. of Failures 2		Date(s) of Failure(s) <u>01-JUL-2000</u> <u>AUG/2001</u> Mileage at Failure(s) <u>15000</u> <u>28,000</u> Vehicle Speed at Failure(s)		Failed Part(s) ☐ Yes ☐ No	
NHTSA Previously ☐ Yes ☐ No					
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	
Number of Fatalities 0		Estimated Property Damage		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) DEALERSHIP HAS REPLACED FRONT/RIGHT AND FRONT/LEFT BRAKE ROTORS AND BRAKE PADS TWICE ON JULY 2000 AT 15,000 MILES AND AUGUST 2001 AT 28,000 MILES. FRONT BRAKE ROTORS CONTINUED TO WARP, RESULTING IN EXCESSIVE WEAR. PLEASE PROVIDE ANY ADDITIONAL INFORMATION / ATTACHMENTS.					
CONTINUE ON BACK IF NEEDED					
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

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PROTECT UNWARRANTED INVASION OF
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(Page 1 through Page 3)

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