



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

17-OCT-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

897898

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3GNEC16R1XG104082		CHEVROLET TRUCK	SUBURBAN	1999	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
		☐ Motorbelt ☐ 2-Point Belt			☐ Sport Utl ☐ Truck ☐ Motorcycle ☒ Other _____
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 08100000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM ELECTRICAL SYSTEM:BATTERY	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 08-OCT-2001 84 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING BRAKES TOTALLY WENT OUT. CONSUMER WAS ABLE TO STOP VEHICLE WITH EMERGENCY BRAKES. ALSO, BATTERY ACID FROM BATTERY LEAKED ON BRAKE LINE AND BURNT A HOLE IN IT. CONTACTED DEALER, AND DEALER STATED IF CONSUMER HAD VEHICLE SERVICED ON REGULAR BASIS THIS WOULD HAVE NEVER HAPPENED. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
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National Highway
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Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1039

Date Received

17-OCT-2001

Od_or
rt_dt
bd_rt
up_ltr

Reference No.

897898

OWNER INFORMATION (Type or Print)

721181

Work Number

Home

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

YES

NO

In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 11/2/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

3GNEC16R1XG104082

Vehicle Make

CHEVROLET TRU

Vehicle Mode

SUBURBAN

Vehicle Year

1999

Current Odometer Reading

84,500.00

Purchase Date

Dealer's Name WOODRUS Chevrolet

Engine Size

ICID/CC/L

Turbo

Diesel

Gas

Fuel Injectio

☐ New ☒ Used

City ARAPAHO State CO Zip Code

No. Cylinders

8

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☒ Yes☒ 3-Point Belt☐ Motorbelt☐ Yes☐ Front☒ Car☒ Sport Jit☐ 2-Door☒ Automatic☐ No☐ Driverside Airbag☐ 2-Point Bel☒ No☐ Rear☐ Van☐ Truck☐ 4-Door☒ Passengerside Airbag☐ 4-Wheel☐ Other☐ Motorcycle☐ Pick Up☒ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

03250000
08100000

Part Name(s)

BRAKES:HYDRAULIC ANTI-SKID SYSTEM
ELECTRICAL SYSTEM:BATTERY

Location

☒ Left
☒ Front

Failed Part(s)

☒ Right
☒ Rear
☐ Original
☐ Replacement

No of Failures

Date(s) of Failure(s) 08-OCT-2001

Mileage at Failure(s) 84,500.00

Vehicle Speed at Failure(s) 40 mph

Failed Part(s)

☐ Yes ☐ No

NHTSA

Previously

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No☐ Yes☒ No

0

0

0

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING BRAKES TOTALLY WENT OUT. CONSUMER WAS ABLE TO STOP VEHICLE WITH EMERGENCY BRAKES. ALSO, BATTERY ACID FROM BATTERY LEAKED ON BRAKE LINE AND BURNT A HOLE IN IT. CONTACTED DEALER, AND DEALER STATED IF CONSUMER HAD VEHICLE SERVICED ON REGULAR BASIS THIS WOULD HAVE NEVER HAPPENED. OK

Vehicle has been recently serviced and regular maintenance has been maintained.

CONTINUE ON BACK IF NEEDED

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