



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

12-OCT-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

897670

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's door)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
203HD46R31H619990		CHRYSLER	CONCORDE	2001	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other
		☐ Motorbelt ☐ 2-Point Belt			☐ Sport Util ☐ Truck ☐ Motorcycle
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10110000	Part Name(s) VISUAL SYSTEMS:GLASS:WINDSHIELD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 11-OCT-2001 Mileage at Failure(s) 12000	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DUE TO CAB FORWARD DESIGN OF VEHICLE, WHEN DRIVING, VIEW THROUGH THE WINDSHIELD IS DISTORTED. CONSUMER IS UNABLE TO DRIVE VEHICLE WITH THIS DISTORTION. *AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 75B	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received: <u>11-OCT-2001</u> Ref: <u>897670</u> Work Number: _____ Home Number: _____	
		Reference No. <u>897670</u>	
		Signature of Owner: _____ Date: <u>10/22/01</u>	
OWNER INFORMATION (Type or Print) _____			
Do you authorize the manufacturer of your vehicle to provide your name and address to the vehicle manufacturer? ☐ YES ☐ NO			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located on top of windshield on driver's side) <u>203HD46R31H619990</u>		Vehicle Make <u>CHRYSLER</u>	Vehicle Model <u>CONCORDE</u>
Vehicle Year <u>2001</u>		Current Odometer Reading _____	
Purchase Date _____	Dealer's Name: <u>Goldstein Auto</u> City: <u>Latham</u> State: <u>NY</u> Zip Code: _____		Engine Size (CID/CC/L) _____ No. Cylinders _____ ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel injection
☐ New ☒ Used	Transmission Type: ☐ Manual ☒ Automatic Antilock Brakes: ☒ Yes ☐ No Restraint System: ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag Cruise Control: ☒ Yes ☐ No Drive Train: ☐ Front ☐ Rear ☐ 4-Wheel		
Vehicle Type: ☒ Car ☐ Sport Ut. ☐ Truck ☐ Motorcycle ☐ Van ☐ Minivan ☐ Other _____		Body Style: ☐ 2-Door ☐ 4-Door ☐ Station wagon ☐ Pick Up ☐ Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component: <u>10110000</u>	Part Name(s): <u>VISUAL SYSTEMS:GLASS:WINDSHIELD</u>		Location: ☐ Left ☐ Right ☐ Front ☐ Rear ☐ Original ☐ Replacement
No. of Failures: _____	Date(s) of Failure(s): <u>11-OCT-2001</u> Mileage at Failure(s): <u>12000</u> Vehicle Speed at Failure(s): _____		Failed Part(s): ☐ Yes ☐ No NHTSA Previously: ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash: ☐ Yes ☒ No	Fire: ☐ Yes ☒ No	Number of Persons Injured: _____	Number of Fatalities: _____
Estimated Property Damage: _____		Reported to Police: ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
DUE TO CAB FORWARD DESIGN OF VEHICLE, WHEN DRIVING, VIEW THROUGH THE WINDSHIELD IS DISTORTED. CONSUMER IS UNABLE TO DRIVE VEHICLE WITH THIS DISTORTION. *AK Dealer offered no remedy. Car maker offered no remedy.			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			