



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

10-OCT-2001

Od_or

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od_rt

ip_lr

Reference No.

897554

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3B7HF13Z1WG111940	DODGE TRUCK	RAM 1500	1998	

Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☒ Van ☐ Minivan ☐ Other	☐ Sport Util ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 01-MAR-2001 45000 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AFTER VEHICLE IS WARMED UP IT WILL INTERMITTENTLY NOT SHIFT INTO DRIVE. CONSUMER HAS TO SHIFT IT INTO NEUTRAL, THEN, BACK INTO DRIVE BEFORE VEHICLE RESPONDS. CONSUMER IS CONCERNED ABOUT VEHICLE ROLLING BACKWARDS WHEN THIS OCCURS.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
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Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

Reference No.
697554

Work Number
719394

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
YES ☒ NO ☐

Signature of Owner

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) 3B7HF13Z1WG11940
(located at bottom of windshield on driver's side)

Vehicle Make DODGE TRUCK

Vehicle Model RAM 1500

Vehicle Year 1998

Purchase Date 10-11-98
New ☒ Used ☐

Dealer's Name MANASSAS DODGE
City MANASSAS State VA Zip Code 20110

Engine Size (CID/CC/L) 360
No. Cylinders 8
Turbo ☐ Diesel ☒ Gas ☒ Fuel Injectio ☒

Transmission Type Automatic
Antilock Brakes ☒ Restraint System ☒

3-Point Belt ☒ Motorbelt ☐
Diverside Airbag ☐ Passenger-side Airbag ☒

Cruise Control ☐ Drive Train ☒
Front ☒ Rear ☒ 4-Wheel ☒

Vehicle Type Car ☒ Van ☐ Truck ☐ Motorcycle ☐ Scoot Utl ☐ Other ☐

Body Style 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☒ Truck ☐

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000

Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC

Location Left ☐ Right ☐ Front ☐ Rear ☐

Failed Part(s) Original ☒ Replacement ☐

No. of Failures

Date(s) of Failure(s) 01-MAR-2001 - 2 PARTS FAILED

Mileage at Failure(s) 45000

Vehicle Speed at Failure(s) 50 MPH

Failed Part(s) Yes ☐ No ☐
Previously Yes ☐ No ☐

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AFTER VEHICLE IS WARNED UP IT WILL INTERMITTENTLY NOT SHIFT INTO DRIVE. CONSUMER HAS TO SHIFT IT INTO NEUTRAL, THEN, BACK INTO DRIVE BEFORE VEHICLE RESPONDS. CONSUMER IS CONCERNED ABOUT VEHICLE ROLLING BACKWARDS WHEN THIS OCCURS. AK

ON FRIDAY, 19 OCT 01, WAS AT LUSTINE TOWNSHIP, THE TRANSMISSION SHOWED THE SAME PROBLEM & WAS WITNESSED BY AN EMPLOYEE OF LUSTINE. HE SAID THAT IT IS A DODGE WHAT DO YOU EXPECT, WANTED TO SEE ME A TOWNA.

The Privacy Act of 1974 (Public Law 93-597) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

CONTINUE ON BACK IF NEEDED

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

SEEMS THE DEALERSHIP CANNOT CORRECT THE PROBLEM, I WAS THERE TO GET A PRINT OUT OF THE ADJUSTMENT DONE A YEAR AGO FOR THE SAME PROBLEM. ONCE AGAIN WHILE AT THE DEALERSHIP (THE SECOND) NO ACTION WAS TAKEN BY DODGE/CHRYSLER TO FIX THE PROBLEM. THE MAN I SPOKE WITH 10-19-01 FAILED TO SEE THE SERIOUSNESS OF THE ROLLING VEHICLE. THIS IS DEFINITELY A SAFETY ISSUE. I WOULD LIKE TO KNOW WHO IS LIABLE IF THE VEHICLE ACCIDENTALLY ROLLS BACK OR FORWARD ON SOMEONE DUE TO A DRIVE LINE MANUFACTURING DEFECT?

CHRYSLER NEEDS TO BE FINED BIG FOR SAFETY ISSUES SUCH AS THIS - NO EXCUSES FOR BUILDING UNSAFE VEHICLES.

U.S. G.P.O. 1982-622-9571/60095

U.S. Department
of Transportation
National Highway
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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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IF MAILED
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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

