

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 231

Date Received

09-OCT-2001

 Od_or _____
 rt_dt _____
 od_rt _____
 ip_lr _____

Reference No.

897462

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GNEC13T81J282769		CHEVROLET TRUCK	TAHOE	2001	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle
				Body Style	
				☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02140000	Part Name(s) SUSPENSION:INDEPENDENT FRONT CONTROL ARM:UPPER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING AT 45 MPH AND WITHOUT ANY INDICATION RIGHT FRONT CONTROL ARM HAD BROKEN OFF TIRE AS A RESULT OF AN ACCIDENT. PLEASE PROVIDE FURTHER INFORMATION. *AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 231 Date Received: JAN -3 AM 10:50 89-OCT-2001 Defects: 11 Od or rt dt: _____ od rt up ltr: _____ Reference No.: 897462 Work Number: _____ Home Number: _____	
OWNER INFORMATION (Type or Print) [Redacted] 719124		Do you authorize NHTSA to contact the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an owner, name and address to the vehicle manufacturer. Date: 10/20/01 Signature of Owner: [Redacted]	
VEHICLE IDENTIFICATION Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side): 1GNEC13T81J282768 Vehicle Make: CHEVROLET TRU Vehicle Model: TAHOE Vehicle Year: 2001 Current Odometer Reading: 8000		Purchase Date: 6/6/01 Dealer's Name: Tom Jumper Chevrolet Engine Size: 5300 Fuel Type: ☒ Gas ☐ Diesel ☐ Turbo No. Cylinders: 8 ☒ Fuel Injection	
Transmission Type: ☒ Automatic ☐ Manual Antilock Brakes: ☒ Yes ☐ No Restraint System: ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag Cruise Control: ☐ Yes ☒ No Drive Train: ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type: ☒ Car ☐ Van ☐ Minivan ☐ Other Body Style: ☒ Sport Utility ☐ Truck ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☒ Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component: 02140000 No of Failures: 1	Part Name(s): SUSPENSION:INDEPENDENT FRONT CONTROL ARM:UPPER Date(s) of Failure(s): 10-6-2001 Mileage at Failure(s): 8000 Vehicle Speed at Failure(s): 45 mph		Location: ☐ Left ☒ Right ☐ Front ☐ Rear Failed Part(s): ☒ Original ☐ Replacement Failed Part(s): NHTSA Previously: ☒ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash: ☒ Yes ☐ No Fire: ☐ Yes ☒ No	Number of Persons Injured: 0 Number of Fatalities: 0 Estimated Property Damage: \$88,377.00	Reported to Police: ☒ Yes ☐ No FULTON C.	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) WHILE TRAVELING AT 45 MPH AND WITHOUT ANY INDICATION RIGHT FRONT CONTROL ARM HAD BROKEN OFF TIRE AS A RESULT OF AN ACCIDENT. PLEASE PROVIDE FURTHER INFORMATION. *AK			

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

DOT P26570R14

MANUFACTURER/TIRE NAME

FIRESTONE

SIZE

70R14

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

(Steering Control Arm Right Tire), Power Steering went out without any indication while driving at 45 mph South Bound on Highway 9, Roswell Road in Fulton County at Northridge Road Right Frontal Crash with #1 car from behind and side swiped 3 other automobiles before stopping. Document # 815954 from General Motors Corporation states that 2001 & 2002 Chevrolet & GMC C/K 1500 series utility models (TA Hove) Suburban, Yukon, Yukon XL, Denali, Denali XL. Have had problems with power steering shaft & pulley, steering pump that need to be repaired under warranty. I took my TA Hove in two times for repair of steering and were not repaired in the past two months. If I had been at a higher rate of speed I would have possibly killed myself or others.

★ U.S. G.P.O. 1987-200-507-1-0000

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

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