



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

**Auto Safety Hotline**

## Vehicle Owner's Questionnaire

**NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>**

**FOR AGENCY USE ONLY 798**

Date Received

09-OCT-2001

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
pd\_rt \_\_\_\_\_  
rp\_lr \_\_\_\_\_

Reference No.

897456

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
1J4CW68S2XC583759	JEEP	GRAND CHEROKE	1999			
Purchase Date <input checked="" type="checkbox"/> New <input type="checkbox"/> Used	Dealer's Name City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) _____ No. Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____

### FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02400000	Part Name(s) SUSPENSION: SINGLE AXLE: REAR	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Date(s) of Failure(s) 14-JUL-2001 88 Mileage at Failure(s)	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE HAS PROBLEMS IN REAR END. WHEN BRAKEING REAR END FEELS LIKE SOMEONE JUST KICKED IT, AND SAMETHING HAPPENS WHEN ACCELERATING. CONTACTED DEALER.\*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



**Vehicle Owner's Questionnaire (VOQ)**

DOT Auto Safety Hotline  
 NATIONWIDE 1-888-DASH-2-DOT  
 1-888-327-4236  
 www.nhtsa.dot.gov/hotline  
 National Highway Traffic Safety Administration

**OWNER INFORMATION (Type or Print)**  
 719091  
 Work Number  
 Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorized signature, NHTSA will NOT provide your name and address to the vehicle manufacturer.  
 Signature of Owner \_\_\_\_\_  
 Date 10/27/01

**VEHICLE INFORMATION**  
 Vehicle Identification No. (VIN) 1J4CW6B82X5C83759  
 Vehicle Make JEEP  
 Vehicle Model GRAND CHEROK  
 Vehicle Year 1999  
 Current Odometer Reading 86,000

Purchase Date 8-19-99  
 Dealer's Name Jackson Toyota Group  
 City/State/Zip Code Jackson, TN  
 Engine Size CID/CCL No Cylinders 6  
 Fuel Injection Turbo Diesel Gas   
 Transmission Type Automatic  Manual   
 Antilock Brakes Restraint System Yes  No   
 3-Point Belt Motorbelt  2-Point Belt  Passenger Side Airbag   
 Cruise Control Drive Train Front  Rear  4-Wheel   
 Vehicle Type Car  Van  Truck  Sport Ute  Motorcycle  Other   
 Body Style 2-Door  4-Door  Stationwagon  Truck  Pick Up  Truck

**FAILED COMPONENT(S)/PART(S) INFORMATION**  
 Component 02400000  
 Part Name(s) SUSPENSION: SINGLE AXLE: REAR  
 Location Front  Left  Right  Rear   
 Failed Part(s) Original  Replacement   
 NHTSA Previously Yes  No

**APPLICATION INCIDENT INFORMATION**  
 (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)  
 Date(s) of Failure(s) 14-JUL-2001  
 Mileage at Failure(s) 88  
 Vehicle Speed at Failure(s) \_\_\_\_\_  
 Number of Failures 1  
 Crash Yes  No   
 Fire Yes  No   
 Number of Persons Injured N/A  
 Number of Fatalities N/A  
 Estimated Property Damage \$1000  
 Reported to Police Yes  No

**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**  
 VEHICLE HAS PROBLEMS IN REAR END, WHEN BRAKING REAR END FEELS LIKE SOMEONE JUST KICKED IT, AND SOMETHING HAPPENS WHEN ACCELERATING, CONTACTED DEALER. AK

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.