



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

# Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

### FOR AGENCY USE ONLY 1038

Date Received

02-OCT-2001

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
pd\_rt \_\_\_\_\_  
rp\_lr \_\_\_\_\_

Reference No.

897221

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

|                                                                                                           |              |               |              |                          |
|-----------------------------------------------------------------------------------------------------------|--------------|---------------|--------------|--------------------------|
| Vehicle Ident. No. (VIN)<br><small>(Locate at bottom of<br/>windshield or driver's side<br/>door)</small> | Vehicle Make | Vehicle Model | Vehicle Year | Current Odometer Reading |
| 1FTRX18WXYNA46645                                                                                         | FORD TRUCK   | F150          | 2000         |                          |

|                                                                       |                                       |                           |                                                                                                                                              |
|-----------------------------------------------------------------------|---------------------------------------|---------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Purchase Date                                                         | Dealer's Name                         | Engine Size<br>(CID/CC/L) | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used | City _____ State _____ Zip Code _____ | No Cylinders _____        |                                                                                                                                              |

|                                                                       |                                                                        |                                                                                                                                                                                                              |                                                                        |                                                                                                     |                                                                                                                                                                                                                                                 |                                                                                                                                                                                                          |
|-----------------------------------------------------------------------|------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Transmission Type                                                     | Antilock Brakes                                                        | Restraint System                                                                                                                                                                                             | Cruise Control                                                         | Drive Train                                                                                         | Vehicle Type                                                                                                                                                                                                                                    | Body Style                                                                                                                                                                                               |
| <input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic | <input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No | <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel<br><input type="checkbox"/> Passengerside Airbag | <input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No | <input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel | <input type="checkbox"/> Car <input type="checkbox"/> Sport Util<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other _____ | <input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input checked="" type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other _____ |

### FAILED COMPONENT(S)/PART(S) INFORMATION

|                       |                                                                         |                                                                                                                                          |                                                                                             |
|-----------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br>12112200 | Part Name(s)<br>INTERIOR SYSTEMS:PASSIVE RESTRAINT:AIR BAG:SIDE DOOR:CL | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
|-----------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|

|               |                                            |                                                                            |                                                                              |
|---------------|--------------------------------------------|----------------------------------------------------------------------------|------------------------------------------------------------------------------|
| No of Failure | Date(s) of Failure(s)<br>01-OCT-2001<br>26 | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No |
|---------------|--------------------------------------------|----------------------------------------------------------------------------|------------------------------------------------------------------------------|

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

|                                                                              |                                                                             |                           |                      |                          |                                                                                           |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------|----------------------|--------------------------|-------------------------------------------------------------------------------------------|
| Crash<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Fatalities | Estimated Property Damag | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------|----------------------|--------------------------|-------------------------------------------------------------------------------------------|

### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS INVOLVED IN A FRONT END COLLISION THAT RESULTED IN DRIVER'S SIDE AIR BAG FAILING TO DEPLOY. DEALER HAS BEEN CONTACTED. PLEASE PROVIDE FURTHER DETAILS.\*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

## Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1038

Date Received

10/17/01

10/17/01

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Reference No.

897221

Work Number

Home No.

## OWNER INFORMATION (Type or Print)

718513

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

☒ YES ☐ NO

Signature of Owner

Date 10/13/01

## VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1FTRX18WXYNA46645  
Vehicle Make FORD TRUCK  
Vehicle Model F150  
Vehicle Year 2000  
Current Odometer Reading

Purchase Date  
☒ Now ☐ Used  
Dealer's Name Carl Black Ford  
City Sunnyvale State CA Zip Code  
Engine Size CID/CC/L  
No. Cylinders 8  
☐ Turbo  
☐ Diesel  
☒ Gas  
☐ Fuel Injection

Transmission Type ☒ Manual ☐ Automatic  
Antilock Brakes ☐ Yes ☒ No  
Restraint System  
☐ 3-Point Belt ☐ Motorbelt  
☐ Driverside Airbag ☐ 2-Point Belt  
☐ Passengerside Airbag  
Cruise Control ☒ Yes  
Drive Train ☐ Front ☐ Rear ☐ 4-Wheel  
Vehicle Type ☐ Car ☐ Sport Util. ☐ 2-Door  
☐ Van ☐ Truck ☐ 4-Door  
☐ Minivan ☐ Motorcycle ☐ Stationwagon  
☐ Other ☐ Pick Up  
☐ Truck

## FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12112200  
Part Name(s) INTERIOR SYSTEMS: PASSIVE RESTRAINT: AIR BAG: SIDE DOOR:  
Location ☒ Left ☐ Right  
☒ Front ☐ Rear  
Failed Part(s) ☐ Original ☐ Replacement

No. of Failures  
Date(s) of Failure(s) 01-OCT-2001  
Mileage at Failure(s) 25  
Vehicle Speed at Failure(s)  
Failed Part(s) ?  
☐ Yes ☐ No  
NHTSA Previously ?  
☐ Yes ☐ No

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No  
Fire ☐ Yes ☒ No  
Number of Persons Injured 0  
Number of Fatalities 0  
Estimated Property Damage 2100.00  
Reported to Police ☒ Yes ☐ No  
to car, truck, feather vehicle

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS INVOLVED IN A FRONT END COLLISION THAT RESULTED IN DRIVER'S SIDE AIR BAG FAILING TO DEPLOY. DEALER HAS BEEN CONTACTED. PLEASE PROVIDE FURTHER DETAILS.\*AK

When you are using the brakes they are suppose to be Anti-lock ~~break~~ brakes in the event of the crash all 4 brakes locked. I think Carl Black should be responsible for damages and have a very poor attitude on their product that are suppose to be top quality.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579). This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT

SIZE

NARRATIVE DESCRIPTION (CONTINUED)

★ 社會服務熱線：100-852-8822 免費

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
**Information Management Staff NSA-10.01**  
400 7th Street, SW  
Washington, DC 20590

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