Form Approved: OMB No. 2127-0001

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 117

Date Received: 01-OCT-2001

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
up_ltr ____ ____

Reference No. 897114

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
WPOCA2990SS343454	PORSCHE	911	1995	

Purchase Dat: ☐ New ☒ Used

Dealer's Name _____
City _____ State _____ Zip Code _____

Engine Size (CID/CC/L ____
No Cylinders ____
☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Ult ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
02615000	WHEELS:LUGS:NUTS:BOLTS	☐ Left ☐ Front ☐ Right ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s)	Failed Part(s)	NHTSA Previously
	10-AUG-200 64000	☐ Yes ☐ No	☐ Yes ☐ No

Mileage at Failure(s) _____

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

LUGS: NUTS ON WHEEL HAD TO BE BROKEN IN ORDER TO REPLACE TIRES OR BRAKES. WHEELS WERE CHROMED BY DEALERSHIP FOR PREVIOUS OWNER AND WAS CAUSING PROBLEMS.*AK

COMPLETED REPORT

Form Approved: OMB No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 117

Date Received 10-OCT-2001

DEFECTS INVESTIGATION

Od_or
rt_dt
od_rt
up_ltr

Reference No. 897114

Work Number

Home Number [redacted]

OWNER INFORMATION (Type or Print)

[redacted] 718020

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence [redacted] WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Ow[redacted] Date 10/11/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
WPOCA2990SS343454	PORSCHE	911	1995	

Purchase Date
☐ New ☒ Used

Dealer's Name
City ____ State ____ Zip Code ____

Engine Size (CID/CC/L) ____
No. Cylinders 6
☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection

Transmission Type: ☐ Manual ☒ Automatic

Antilock Brakes: ☒ Yes ☐ No

Restraint System: ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag

Cruise Control: ☒ Yes ☐ No

Drive Train: ☐ Front ☒ Rear ☐ 4-Wheel

Vehicle Type: ☒ Car ☐ Van ☐ Minivan ☐ Other ____ ☐ Sport Utl. ☐ Truck ☐ Motorcycle

Body Style: ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
02615000	WHEELS:LUGS:[redacted]	☒ Left ☒ Front ☒ Right ☒ Rear (all wheels)	☒ Original ☒ Replacement (both)

No of Failures: 3 times

Date(s) of Failure(s): 10-AUG-2001
Mileage at Failure(s): 64000
Vehicle Speed at Failure(s): ____

Failed Part(s): ☒ Yes ☐ No

NHTSA Previously: ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es) and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

LUGS:[redacted] ON WHEEL HAD TO BE BROKEN IN ORDER TO REPLACE TIRES OR BRAKES. WHEELS WERE CHROMED BY DEALERSHIP FOR PREVIOUS OWNER AND WAS CAUSING PROBLEMS.*AK

In an emergency or for maintance the only way to remove the wheels off the car is to break every lug nut, and drill out the pieces remaining in the wheel. This is extremely dangerous and has been known to Porsche since 1990. Chrome wheels are a dealer installed option and each dealer represents to Porsche.

CONTINUE ON BACK IF NEEDED

The lugs are not chromed and they do not touch the chromed part of the wheel. This problem developed at around 64,000+ miles