



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 252

Date Received

27-SEP-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

896995

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3SALT15P7VR102980	FORD	ESCORT	1997	

Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Util ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02113000	Part Name(s) SUSPENSION:INDEPENDENT FRONT ATTACHING MECHANISMS:	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 0	Date(s) of Failure(s) 01-JUL-2001 69400 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WENT TO HAVE VEHICLE SERVICED, AND HE NOTICED THAT LEFT AND RIGHT SIDE COIL SPRINGS BROKE. AND DEALERSHIP WAS AWARE OF PROBLEM.*AK

COPIES OF REPORTS - SEE PAGE 2

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FEDERAL AGENCY USE ONLY 252

Date Received

27-SEP-2001

Model

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OWNER INFORMATION (Type or Print)

717754

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorized signature, please print your name and address to the vehicle manufacturer.

Signature of Owner

YES ☒ NO ☐

Date 10/10/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Transfer or initial)

3FALP15P7VR102980

Vehicle Make

FORD

Vehicle Model

ESCORT

Vehicle Year

1997

Current Odometer Reading

69,100

Purchase Date

6-28-96

Dealer's Name

FULLERTON FORD

Engine Size

DISCOIL

Turbo

Diesel

Gas

Fuel Injection

THROTTLE BODY

No. Cylinders

4

Transmission Type

Manual

Automatic

Antilock Brakes

NO

Restraint System

3-Point Belt

Motorbelt

Driver's Side Airbag

2-Point Belt

Passenger's Side Airbag

Cruise Control

Yes

No

Drive Type

Front

Rear

4-Wheel

Vehicle Type

Car

Van

Minivan

Other

Sport Utility

Truck

Motorcycle

2-Door

4-Door

Station Wagon

Pick Up

Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

02113000

Part Name(s)

SUSPENSION: INDEPENDENT FRONT ATTACHING MECHANISMS

REAR SPRINGS + STRUTS

Location

Left

Right

Front

Rear

Failed Part(s)

Original

Replacement

No. of Failures

POSSIBLE

Date(s) of Failure(s)

07-30-2001

Mileage at Failure(s)

UNKNOWN

Vehicle Speed at Failure(s)

UNKNOWN

Failed Part(s)

Yes

No

NHTSA Previously

Yes

No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(s) on the back of this form)

Crash

Yes

No

Fire

Yes

No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

0

Reported to Police

Yes

No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WENT TO HAVE VEHICLE SERVICED, AND HE NOTICED THAT LEFT AND RIGHT SIDE COIL SPRINGS BROKE. AND DEALERSHIP WAS AWARE OF PROBLEM. DEALERSHIP WAS ASKED TO HAVE FORD REPRESENTATIVE LOOK AT BROKEN PARTS- FORD DEALERSHIP PROMISED TO DO SO, AND FORD REPRESENTATIVE NEVER CONTACTED CONSUMER. (SPRINGS HAD TO BE REPLACED IMMEDIATELY WHERE CONSUMER LIVES FOR SAFETY. LAWSUIT IN SMALL CLAIMS COURT HAS BEEN FILED AND PROCEEDING.)

NOTE: VIN # ON REPORT INCORRECT IT IS 3FALP15P7VR102980.

CONTINUE ON BACK IF NEEDED

This Privacy Act of 1974 (Public Law 93-57) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

LETTER BY FORMER DEFENDANT'S ATTORNEY
ON OCTOBER 11, 2001, BECAUSE OF
PLEASE CONTACT ME: (800) 433-1000

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO. *

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

MECHANIC WHO DID WORK ON THIS VEHICLE, KEN, AT LEBANON FRIENDLY SUNOCO, LEBANON, N.J., STATED THAT SEVERAL OTHER FORD ESCORTS WITH SAME DESIGN SPRINGS HAD SPRING FRACTURE IN SAME PLACES (BROKEN THROUGH). MY EXPERT WITNESS, L. KRUG, KRUG INDUSTRIES, BSME, HAS EXAMINED SPRINGS AND ~~STATED~~ ^{TESTIFIED} AT ~~BARRETT'S~~ ^{BARRETT'S}: "INFERIOR STEEL, BAD HEAT TREATING, BAD DESIGN" (HE PRODUCES MACHINERY TO MANUFACTURE ORTHOPAEDIC SCREWS AND HAS ABOUT FORTY YEARS EXPERIENCE IN METALS, ALLOYS, HEAT TREATING, AND MANUFACTURING. AS AN EXPERT WITNESS MYSELF, I AM STRIVING FOR A SAFE VEHICLE WITH RECALL IF NECESSARY AS I AM AN EMERGENCY MEDICAL TECHNICIAN (AND FIRE FIGHTER). ~~THE~~ SPRINGS AND SHOCKS LEFT AT FULLERTON FORD WITH AGREEMENT BY SIGNED MR. ALLEN PRINCE TO HAVE FORD LOOK * ANOTHER CORRECTION ON YOUR REPORT: VEHICLE WAS AT THEM PURCHASED NEW (NOT USED). ~~ALL~~ RETURN TO ME.

U.S. G.P.O.: 1982-622-877/80086

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

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