



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

**Auto Safety Hotline**

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

**FOR AGENCY USE ONLY** 798

Date Received

26-SEP-2001

|       |       |
|-------|-------|
| Od_or | _____ |
| rt_dt | _____ |
| pd_rt | _____ |
| rp_lr | _____ |

Reference No.

OWNER INFORMATION (Form 2037-0001)

|   |  |   |  |   |  |
|---|--|---|--|---|--|
| <p>U.S. Department of Transportation<br/>National Highway Traffic Safety Administration</p>   |  | <p>DOT Auto Safety Hotline</p> <p><b>Vehicle Owner's Questionnaire (VOQ)</b></p> <p>NAT. ONWIDE 1-888-DASH-2-DOT<br/>1-888-327-4236<br/>www.nhtsa.dot.gov/hotline</p>         |  | <p><b>FOR AGENCY USE ONLY</b> 788</p> <p>Date Received: <b>OCT 23 PM 2001</b></p> <p>OFFICE INVESTIGATION</p>   |  |
| <p>OWNER INFORMATION (Type or Print)</p> <p>[Redacted] 717413</p>   |  |   |  | <p>Reference No. 896920</p>   |  |
| <p>Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.</p> <p>Signature of Owner: [Redacted] Date: <b>10/10/01</b></p>  |  |   |  | <p>Work Number [Redacted]</p>   |  |
| <p><b>VEHICLE INFORMATION</b></p>   |  |   |  |   |  |
| <p>Vehicle Ident. No. (VIN) (Located at bottom of windshield or driver's side door)</p> <p><b>NIA 1G1ND52J5X6227813</b></p>   |  | <p>Vehicle Make</p> <p><b>CHEVROLET</b></p>   | <p>Vehicle Model</p> <p><b>MALIBU</b></p>  | <p>Vehicle Year</p> <p><b>1999</b></p>  | <p>Current Odometer Reading</p> <p><b>70261</b></p>  |
| <p>Purchase Date</p> <p><input type="checkbox"/> New <input checked="" type="checkbox"/> Used</p>   |  | <p>Dealer's Name: <b>Valued Images (909) 926-4229</b><br/><b>120 E. Kimball Ave. Adrian Randall, owner</b><br/>City: <b>Hemet</b> State: <b>CA</b> Zip Code: <b>92543</b></p> |  | <p>Engine Size: <b>3100 SFI</b> Turbo Diesel Gas Fuel Injectio</p> <p>No. Cylinders: <b>V6</b></p>  |  |
| <p>Transmission Type</p> <p><input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic</p>   |  | <p>Antilock Brakes</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>   |  | <p>Restraint System</p> <p><input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag</p>  |  |
| <p>Cruise Control</p> <p><input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>   |  | <p>Drive Train</p> <p><input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel</p>  |  | <p>Vehicle Type</p> <p><input checked="" type="checkbox"/> Car <input type="checkbox"/> Sport Ult <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up <input type="checkbox"/> Truck</p> |  |
| <p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>   |  |   |  |   |  |
| <p>Component</p> <p><b>05100000</b></p>   | <p>Part Name(s)</p> <p><b>ENGINE</b></p> |   | <p>Location</p> <p><input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear</p> |   | <p>Failed Part(s)</p> <p><input type="checkbox"/> Original <input checked="" type="checkbox"/> Not Known</p> |
| <p>No. of Failures</p> <p><b>5 or 6</b></p>   |  | <p>Date(s) of Failure(s)</p> <p><b>22-SEP-2001</b></p>  |  | <p>Mileage at Failure(s)</p> <p><b>68</b></p>   |  |
| <p>Vehicle Speed at Failure(s)</p> <p><b>1 Time 20 MPH, 1 Time 30 MPH</b></p>   |  | <p>Failed Part(s)</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>   |  | <p>NHTSA Previously</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>   |  |
| <p><b>APPLICATION INCIDENT INFORMATION</b><br/>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)</p>   |  |   |  |   |  |
| <p>Crash</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>   |  | <p>Fire</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>  |  | <p>Number of Persons Injured</p> <p><b>None</b></p>   |  |
| <p>Number of Fatalities</p> <p><b>None</b></p>  |  | <p>Estimated Property Damage</p> <p><b>None</b></p>   |  | <p>Reported to Police</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>  |  |
| <p><b>NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)</b></p>   |  |   |  |   |  |
| <p><b>VEHICLE WILL STALL AT ANY SPEED. PLEASE PROVIDE MORE INFORMATION.*AK</b></p> <p>Vehicle stalled (completely shut down) at 20 MPH while going into turn at busy intersection. Vehicle shut-down at 30 MPH while driving down street.</p> <p>Theft system light on at 70 MPH on freeway, did not stall that time. Would have been very serious and could have caused major accident if motor had shut down.</p>   |  |   |  |   |  |
| <p><small>The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</small></p> |  |   |  |   |  |

3 or 4 Times when trying to start engine.

I told the Chevrolet dealership I wanted the Anti-Theft system removed, they said it was built-in and could not be removed.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.\*

DOT

MANUFACTURER/TIRE NAME

SIZE

\* The identification number consists of 7 to 10-letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

This Anti-Theft System Shuts The Car Down With No Notice, Even if it is Repaired it Could Fail Again.

Any Theft system: should Be operated by The Driver of The Car.

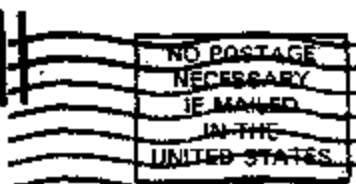
I once operated An Automobile ~~was~~ owned by The Company I worked For. The Theft System Switch was inside The Trunk of The Car, When Activated it Would Turn off The Gas Supply To The Engine About 200 Ft. From The Time The car Started Moving, The Driver Had Complete control of The system.

☆ U.S. G.P.O.: 1992 - 922-887/6006

U.S. Department of Transportation  
National Highway Traffic Safety Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
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400 7th Street, SW  
Washington, DC 20590