



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

24-SEP-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

896768

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GBFG15R2Y1101828	CHEVROLET TRUCK	EXPRESS	2000	

Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02132000	Part Name(s) SUSPENSION:INDEPENDENT FRONT CONTROL ARM:UNKNOWN	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No of Failure	Date(s) of Failure(s) 22-AUG-2001 23	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING 30 MPH BALL JOINTS BROKE FROM VEHICLE WITH NO PRIOR WARNING. CONSUMER LOST CONTROL OF VEHICLE AND HIT ANOTHER VEHICLE. LEFT FRONT SIDE WAS DAMAGED. CONTACTED DEALER, AND DEALER TOLD CONSUMER IT WAS A DEFECTIVE PART. GMC WOULD NOT BE RESPONSIBLE FOR DAMAGES.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1039 Date Received: <u>01 OCT 15 AM 9:24</u> <u>24-SEP-2001</u> OFFICE: <u>DEFECTS INVESTIGATION</u>	
U.S. Department of Transportation National Highway Traffic Safety Administration		Od or _____ rt dt _____ rt _____ up ltr _____ Reference No. <u>896768</u>	
OWNER INFORMATION (Type or Print) [Redacted] 716839		Work Num [Redacted] Home Num [Redacted]	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of a signature, NHTSA will NOT include your name and address to the vehicle manufacturer.		☒ YES ☐ NO Date: <u>1/1</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year
<u>1GBFG15R2Y1101828</u>	<u>CHEVROLET TRU</u>	<u>EXPRESS</u>	<u>2000</u>
Purchase Date	Dealer's Name <u>Bressee Chevrolet</u>	Engine Size (CID/CC/L)	☐ Turbo ☒ Diesel ☒ Gas ☐ Fuel Injection
☒ New ☐ Used	City <u>Liverpool</u> State <u>NY</u> Zip Code <u>13088</u>	No Cylinders <u>8</u>	
Transmission Type	Antilock Brakes	Restraint System	Cruise Control
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☒ Driverside Airbag ☒ Passengerside Airbag ☐ Motorbelt ☒ 2-Point Belt	☐ Yes ☒ No
			Drive Train
			☐ Front ☐ Rear ☒ 4-Wheel
			Vehicle Type
			☒ Car ☒ Van ☐ Minivan ☐ Other
			Sport Utl Truck Motorcycle
			Body Style
			☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck ☒ VAN
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>02132000</u>	Part Name(s) <u>SUSPENSION:INDEPENDENT FRONT CONTROL ARM:UNKNOWN</u>	Location ☒ Left ☐ Right ☒ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) <u>22-AUG-2001</u> Mileage at Failure(s) <u>23</u> Vehicle Speed at Failure(s) <u>30 miles/hr</u>	Failed Part(s) ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crashes, and injury(ies) on the back of this form)			
Crash	Fire	Number of Persons Injured	Number of Fatalities
☒ Yes ☐ No	☐ Yes ☒ No	<u>NONE</u>	<u>NONE</u>
Estimated Property Damage		Reported to Police	
<u>NONE</u>		☒ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE DRIVING 30 MPH BALL JOINTS BROKE FROM VEHICLE WITH NO PRIOR WARNING. CONSUMER LOST CONTROL OF VEHICLE AND HIT ANOTHER VEHICLE. LEFT FRONT SIDE WAS DAMAGED. CONTACTED DEALER, AND DEALER TOLD CONSUMER IT WAS A DEFECTIVE PART. GMC WOULD NOT BE RESPONSIBLE FOR DAMAGES. *AK <i>Gmc stated this Ball joint broke after the accident this is not true they claim the impact from the accident cause the ball joint to break before I took my car to Dupa Chevrolet my car was pushed into Big 10 tires where they put it on a rack and gave me a estimate of 1041.27 my car is under warranty they refuse to honor my warranty so because of body</i>			
The Privacy Act of 1974 (Public Law 93-573) This information is requested pursuant to authority vested in a National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail																			
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)																			
TIRE IDENTIFICATION NO.*																			
D	O	T																MANUFACTURER/TIRE NAME	SIZE
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.																			
NARRATIVE DESCRIPTION (CONTINUED)																			

Damage I had my car towed by AAA to Repas Chevrolet with estimate damage of 1267.75 not included body & trim with body & trim repair cost 3615.48 the truth of this accident the ball joint broke and cause another car to get it at no time. neither our bag inflated therefore the impact from the accident was not bad.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(5)**

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