



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 125

Date Received

24-SEP-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

896693

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
WVWRH23B3YE261436		VOLKSWAGEN	PASSAT	2000	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
		☐ Motorbelt ☐ 2-Point Belt			☐ Sport Util ☐ Truck ☐ Motorcycle ☐ Other _____
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150022	Part Name(s) ENGINE:GASKETS:OIL PAN	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

OIL PAN WAS DESIGNED WITHOUT A PROTECTIVE COVER, AND HAS ON TWO OCCASIONS BECAME PUNCTURED, CAUSING A MAJOR OIL LEAK. PLEASE GIVE ANY FURTHER DETAILS.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Vehicle Owner's Questionnaire (VOQ)

DOT Auto Safety Hotline



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

OWNER INFORMATION (Type or Print)

716419

Work Number

Home Number

896693

Reference No.

896693

Date Received

OCT 19

Off. of

NHTSA

FOR AGENCY USE ONLY

125

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
YES ☒ NO ☐

In the absence of an authorized signature, please provide your name and address to the vehicle manufacturer.

Signature of Owner

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (If available, please provide)

WWWHRH23B3YE261436

VOLKSWAGEN

PASSAT

2000

17928

Vehicle Model

Vehicle Year

Current Odometer Reading

Purchase Date

9/05/2000

New ☒ Used ☐

Dealer's Name

HOBSON VALLEY VOLKSWAGEN

City

WHIPPERS

State

NY

Zip Code

12570

Engine Size

6 Cylinders

Turbo

Diesel

Gas

Fuel Injected

Body Style

2-Door

4-Door

Station Wagon

Pick Up

Truck

Other

Minivan

Van

SUV

Sport Utility

Motorcycle

Truck

Other

Vehicle Type

Front

Rear

Drive Type

Cruise Control

Yes ☐ No ☒

Passenger Side Airbag

Motor Side Airbag

2-Point Belt

3-Point Belt

Automatic

Manual

Transmission Type

Antilock Brakes

Restraint System

Failed Component(s)/Part(s) Information

Component

05150022

Part Name(s)

ENGINE GASKETS: OIL PAN

Location

Left

Right

Failed Parts

Original

Replacement

NHTSA

Previously

No

Yes

No

Yes

No

No of Failures

2

Date(s) of Failure(s)

MARCH 16, 2001

MARCH 23, 2001

6/24

6/24

Parked

Vehicle Speed at Failure(s)

Failed

Part(s)

Yes

No

Previously

No

Yes

No

Application Incident Information

(Please describe in detail the incident(s), failure(s), crash(es), and injury (ies) on the back of this form)

Crash

Yes ☐ No ☒

Fire

Yes ☐ No ☒

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

Yes ☒ No ☐

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

OIL PAN WAS DESIGNED WITHOUT A PROTECTIVE COVER, AND HAS ON TWO OCCASIONS

BECAME PUNCTURED, CAUSING A MAJOR OIL LEAK. PLEASE GIVE ANY FURTHER DETAILS.

TWO CORRECTIONS: THE CAR WAS PURCHASED NEW, NOT USED; NO POLICE REPORT

WAS FILED. THERE ARE FIVE ENCLOSED: MY LETTER TO VOLKSWAGEN, 2. DAMAGE

OF OIL PAN WITH COVER AVAILABLE IN EUROPE, 3. VOLKSWAGEN'S REPLY, 4. REPAIR

DOCUMENTATION, HOBSON VALLEY VOLKSWAGEN 3/16/2001, 5. REPAIR DOCUMENTATION,

HOBSON VALLEY VOLKSWAGEN 3/16/2001.

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subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in

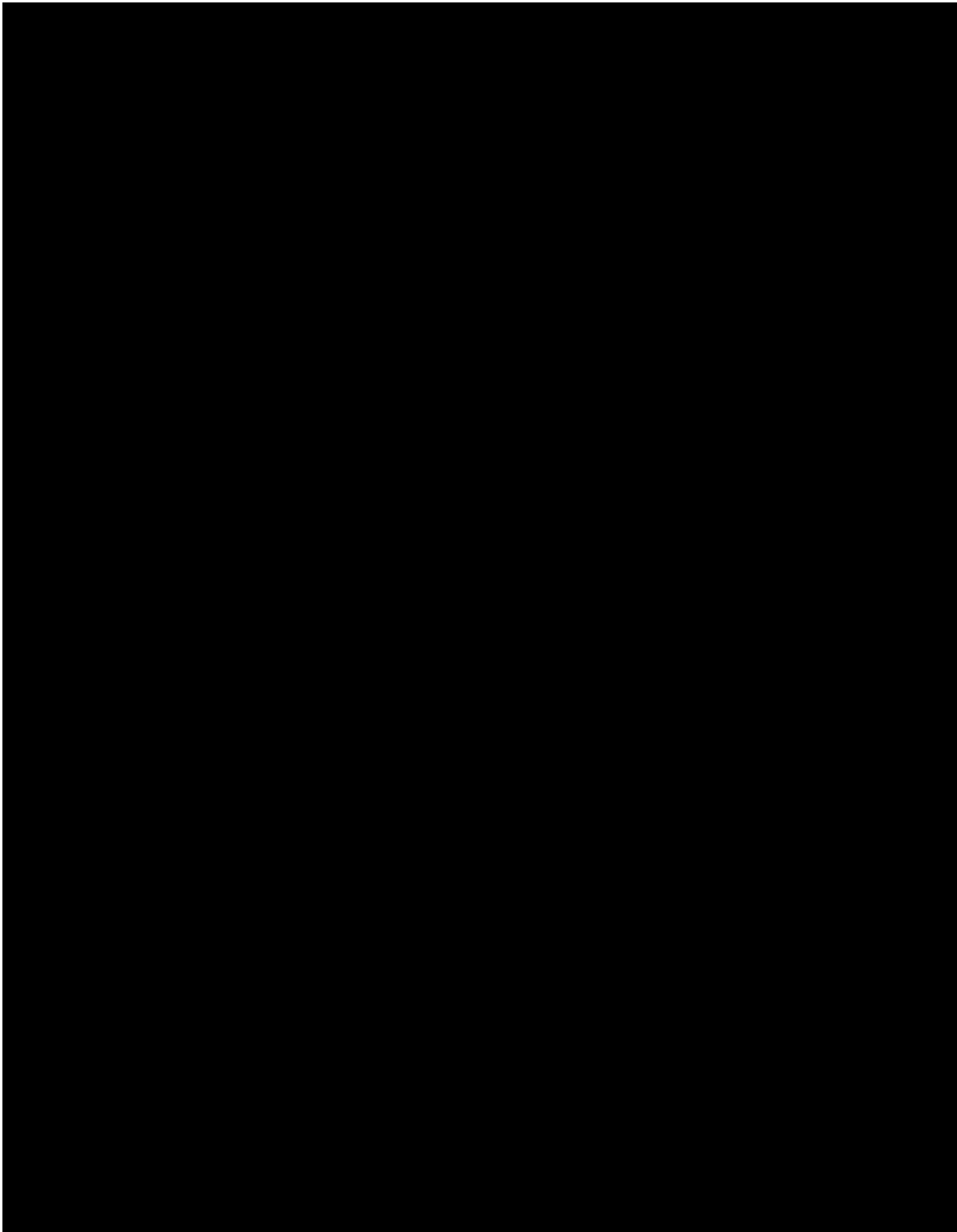
determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative

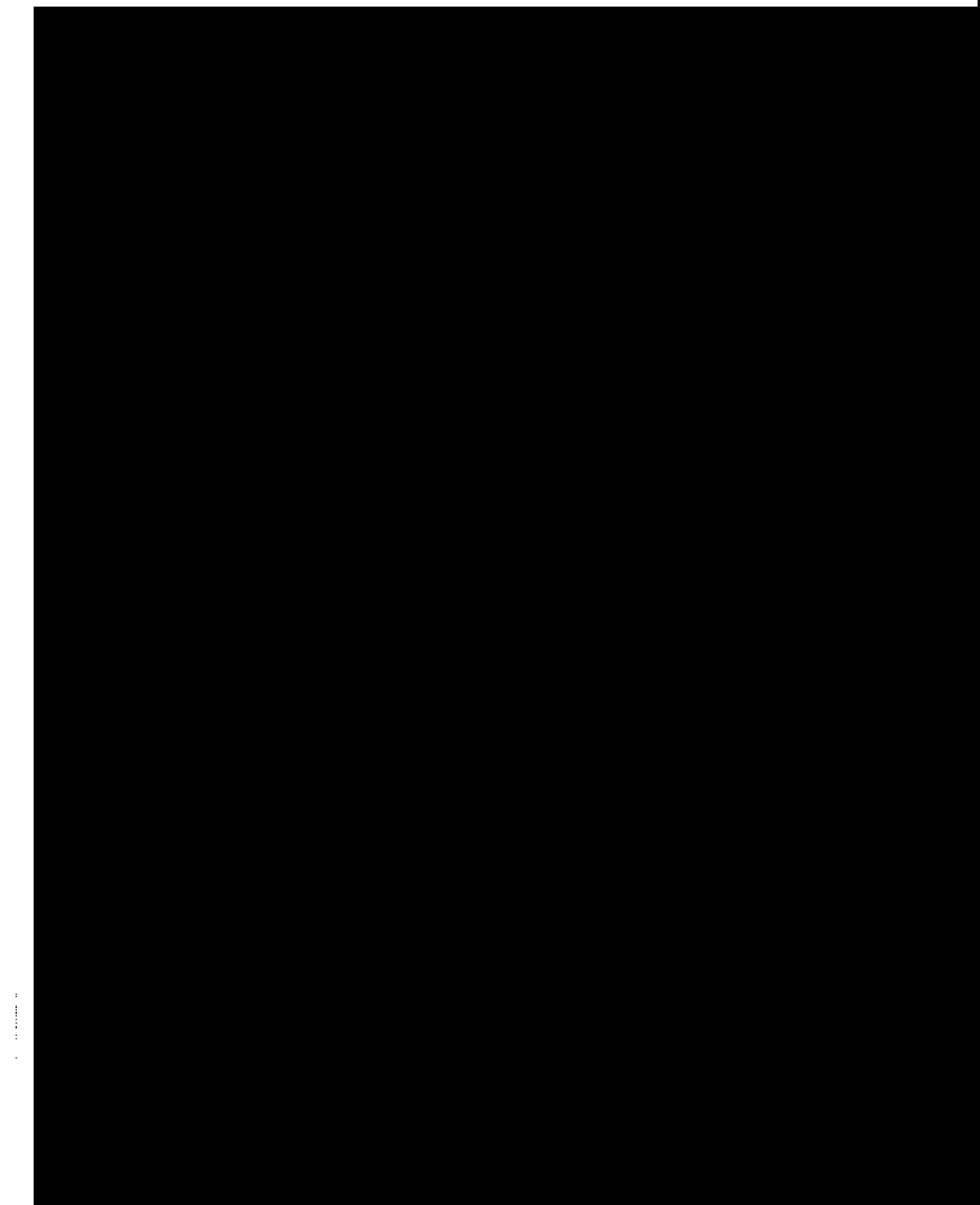
enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

CONTINUE ON BACK IF NEEDED

**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(5)**

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