



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY §20

Date Received

24-SEP-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

896689

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and door hinge)		Vehicle Make GOODYEAR	Vehicle Model GOODYEAR	Vehicle Year 1900	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES:TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 17-SEP-2001 Mileage at Failure(s) 44000	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured C	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
--	---	---------------------------------------	----------------------------------	--------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TREAD ON THE FRONT, RIGHT, GOODYEAR EAGLE LS TIRE, SIZE: P215/70R15, DOT: UNKNOWN ON A 1990, FORD, WINDSTAR IS STARTING TO SEPARATE. THERE ARE APPROXIMATELY 44,000 MILES ON THE TIRES. PLEASE PROVIDE ANY ADDITIONAL INFORMATION / ATTACHMENTS. *AK

GOVERNMENT USE ONLY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire (VOQ)

DOT Auto Safety Hotline
1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

DEFECTS IN SAFETY
24-SEP-2001
up, lit, at, or

Date Received

Reference No.
896689

Work Number
716412

Home

Signature of Owner
[Redacted]
Date

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle and address to the vehicle manufacturer?
☒ YES
☐ NO

Vehicle Identification No. (VIN)
[Redacted]
Vehicle Year
1998
Vehicle Make
GOODYEAR
Vehicle Model
GOODYEAR
Current Odometer Reading
[Redacted]

Purchase Date
☒ New
☐ Used

Dealer's Name
[Redacted]
City
[Redacted]
State
[Redacted]
Zip Code
[Redacted]

Engine Size
[Redacted]
ICID/CC/L
No Cylinders
[Redacted]
Fuel Injection
☐ Turbo
☐ Diesel
☐ Gas

Body Style
☒ Truck
☐ Pick Up
☐ Station Wagon
☐ 4-Door
☐ 2-Door

Transmission Type
☐ Automatic
☒ Manual

Antilock Brakes
☒ Yes
☐ No

Registration System
☐ Motorist
☐ 2-Point Belt
☐ Drivers de Airbag
☐ Passenger-side Airbag

Drive Train
☒ Front
☐ Rear
☐ 4-Wheel

Vehicle Type
☒ Car
☐ Van
☐ Minivan
☐ Other
☐ Truck
☐ Motorcycle

Location
☐ Front
☐ Left
☐ Right
☐ Rear

Failed Parts
☐ Original
☐ Replacement

Component
02740000

Part Name(s)
TIRES/TREAD

Location
Front

Date(s) of Failure(s)
17-SEP-2001

Mileage at Failure(s)
44000

Vehicle Speed at Failure(s)
[Redacted]

No of Failures

Failed (Part(s))
☐ Yes
☐ No

Previously
☐ Yes
☐ No

Application Incident Information
(Please describe in detail the incident(s), failure(s), and injury, on the back of this form)

Crash
☐ Yes
☒ No

Fire
☐ Yes
☒ No

Number of Persons Injured
0

Number of Fatalities
0

Number of Property Damage
0

Reported to Police
☐ Yes
☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

READ ON THE FRONT, RIGHT, GOODYEAR EAGLE LS TIRE, SIZE: P215/70R15, DOT: UNKNOWN ON A 1998 FORD WINDSTAR IS STARTING TO SEPARATE. THERE ARE APPROXIMATELY 44,000 MILES ON THE TIRES. PLEASE PROVIDE ANY ADDITIONAL INFORMATION / ATTACHMENTS, IF ANY.

the tread did separate on the tire. we decided to replace the other front (left) Goodyear Eagle LS tire. The tread had separated all around the outside edge. so we replaced all 4 Goodyear tires by another brand.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in a Federal Agency for the purpose of conducting its business. It is not to be used for any other purpose, and it is not to be disclosed to any other person or entity without the express written consent of the individual to whom it pertains. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

CONTINUE ON BACK IF NEEDED

FOR AGENCY USE ONLY

920

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

We took the time to look over in Elmore NY & also called head quarters - They blamed me & could do Nothing.

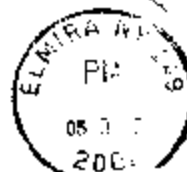
☆ U.S. G.P.O. 1982-623-557/60000

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

