



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

# Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

### FOR AGENCY USE ONLY 120

Date Received

17-SEP-2001

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
od\_rt \_\_\_\_\_  
ip\_lr \_\_\_\_\_

Reference No.

896415

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

|                                                                                                 |                                                                                               |                                                                                                                                                                                                                                      |                                                                                              |                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|-------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vehicle Ident. No. (VIN)<br><small>(Location at bottom of windshield and driver's side)</small> |                                                                                               | Vehicle Make<br><b>SUBARU TRUCK</b>                                                                                                                                                                                                  | Vehicle Model<br><b>FORESTER</b>                                                             | Vehicle Year<br><b>2001</b>                                                                                                                  | Current Odometer Reading                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Purchase Date<br><br><input type="checkbox"/> New <input checked="" type="checkbox"/> Used      | Dealer's Name _____<br>City _____ State _____ Zip Code _____                                  |                                                                                                                                                                                                                                      | Engine Size<br>(CID/CC/L) _____<br>No Cylinders _____                                        | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Transmission Type<br><br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic  | Antilock Brakes<br><br><input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No | Restraint System<br><br><input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel<br><input type="checkbox"/> Passengerside Airbag | Cruise Control<br><br><input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No | Drive Train<br><br><input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel                       | Vehicle Type<br><input type="checkbox"/> Car <input type="checkbox"/> Sport Util<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other _____<br>Body Style<br><input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input checked="" type="checkbox"/> Other _____ |

### FAILED COMPONENT(S)/PART(S) INFORMATION

|                              |                                                                                                      |                                                                                                                                          |                                                                                             |
|------------------------------|------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br><b>06410000</b> | Part Name(s)<br><b>FUEL THROTTLE LINKAGES AND CONTROL PEDAL</b>                                      | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failure<br><b>0</b>    | Date(s) of Failure(s) <b>19-JUL-2001</b><br>Failure(s) <b>5000</b><br>Mileage at Failure(s) <b>0</b> | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                               | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No                |

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

|                                                                              |                                                                             |                                       |                                  |                          |                                                                                           |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------------------|----------------------------------|--------------------------|-------------------------------------------------------------------------------------------|
| Crash<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured<br><b>0</b> | Number of Fatalities<br><b>0</b> | Estimated Property Damag | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------------------|----------------------------------|--------------------------|-------------------------------------------------------------------------------------------|

### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

**WHILE BACKING INTO DRIVEWAY ACCELERATOR GOT STUCK, CAUSING VEHICLE TO HIT RAILING, PUTTING A DENT IN IT. \*AK**

COPIES OF REPORTS ARE KEPT

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

### Vehicle Owner's Questionnaire (VOQ)

**NATIONWIDE 1-888-DASH-2-DOT**  
**1-888-327-4236**  
**[www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)**

**FOR AGENCY USE ONLY** 120

**Data Received**

17-SEP-2001

Od or .. . . .  
rt dt \_\_\_\_\_  
od rt \_\_\_\_\_  
up ltr \_\_\_\_\_

Reference No.

**896415**

**Vor:**

Home

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

~~In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.~~

Signature of Owner \_\_\_\_\_ Date 10/25/01

**VEHICLE INFORMATION**

|                          |              |               |              |                          |
|--------------------------|--------------|---------------|--------------|--------------------------|
| Vehicle Ident. No. (VIN) | Vehicle Make | Vehicle Model | Vehicle Year | Current Odometer Reading |
| JF18F635514762508        | SUBARU TRUCK | FORESTER      | 2001         | 6247                     |

|                                 |                                                                                                                                       |                                                            |                                                                                                                                                        |
|---------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| Purchase Date<br><b>3/12/01</b> | Dealer's Name <b>DEPENDENT ALL Auto Center</b><br><b>8725 MAILLARD ST</b><br>City <b>Juneau</b> State <b>AK</b> Zip Code <b>99801</b> | Engine Size (CID/COIL) <b>4cy</b><br>No Cylinders <b>4</b> | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input checked="" type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injectio |
|---------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|

| Transmission Type                                                                | Antilock Brakes                                                        | Restraint System                                                                                                                                                                                                                                     | Cruise Control                                                         | Drive Train                                                                                                                  | Vehicle Type                                                                                                                                                                                                                               | Body Style                                                                                                                                                                                   |
|----------------------------------------------------------------------------------|------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> Manual<br><input checked="" type="checkbox"/> Automatic | <input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | <input checked="" type="checkbox"/> 3-Point Belt<br><input type="checkbox"/> Motorbelt<br><input checked="" type="checkbox"/> Driverside Airbag<br><input type="checkbox"/> 2-Point Belt<br><input checked="" type="checkbox"/> Passengerside Airbag | <input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | <input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input checked="" type="checkbox"/> 4-Wheel<br><i>AWD</i> | <input checked="" type="checkbox"/> Car<br><input type="checkbox"/> Van<br><input type="checkbox"/> Minivan<br><input type="checkbox"/> Other _____<br><input type="checkbox"/> Sport Utility Truck<br><input type="checkbox"/> Motorcycle | <input checked="" type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up<br><input type="checkbox"/> Truck |

**FAILED COMPONENT(S)/PART(S) INFORMATION**

| Component | Part Name(s)                             | Location                                                                              | Failed Part(s)                                                                       |
|-----------|------------------------------------------|---------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|
| 05410000  | FUEL:THROTTLE LINKAGES AND CONTROL:PEDAL | <input checked="" type="checkbox"/> Left<br><input checked="" type="checkbox"/> Front | <input checked="" type="checkbox"/> Original<br><input type="checkbox"/> Replacement |

|                             |                                                            |                                                                     |                                                                     |
|-----------------------------|------------------------------------------------------------|---------------------------------------------------------------------|---------------------------------------------------------------------|
| No. of Failures<br><b>2</b> | Date(s) of Failure(s) <b>19 JUL 2001, ALSO MAY, AUGUST</b> | Filed<br>Part(s)                                                    | NHTSA<br>Previously                                                 |
|                             | Mileage at Failure(s) <b>5000</b>                          | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|                             | Vehicle Speed at Failure(s) <b>0</b>                       |                                                                     |                                                                     |

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

|                                                                              |                                                                             |                                |                           |                                      |                                                                                           |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|--------------------------------|---------------------------|--------------------------------------|-------------------------------------------------------------------------------------------|
| Crash<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Fine<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured<br>0 | Number of Fatalities<br>0 | Estimated Property Damage<br>\$1,700 | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|--------------------------------|---------------------------|--------------------------------------|-------------------------------------------------------------------------------------------|

**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

WHILE BACKING INTO DRIVEWAY ACCELERATOR GOT STUCK, CAUSING VEHICLE TO HIT, Chevy parked, and RAILING, PUTTING A DENT IN IT. \*AK

Has stuck other times always/only in reverse. Once while dropping daughter at School. Wife was with me.

ONCE IN Angoon hit corner of my garage.

\* THIS IS A BRAND NEW CAR.

CONTINUE ON BACKSHEET

The Privacy Act of 1974-Public Law 93-57: This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.