



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 252

Date Received

17-SEP-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

896401

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
WVWGB0167HW110063	VOLKSWAGEN	JETTA	1987	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08136000	Part Name(s) FUEL:FUEL PUMP	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No of Failure 0	Date(s) of Failure(s) 01-JUN-2001 20000 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FUEL PUMP INSIDE OF GAS TANK GETS HOT IT AND QUIT. DEALERSHIP IS AWARE OF PROBLEM.*AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 252 Date Received: <u>9/10/01</u> <u>11:00 PM</u> <u>17-SEP-2001</u> OFFICE DEFECTS INVESTIGATION Reference No. <u>896401</u> Work: <u>[Redacted]</u> Home: <u>[Redacted]</u>	
OWNER INFORMATION (Type or Print) <u>[Redacted]</u> 715687		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an <u>[Redacted]</u> name and address to the vehicle manufacturer. Signature of Owner <u>[Redacted]</u> Date <u>9/13/01</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at front of vehicle, driver's side)	Vehicle Make	Vehicle Model	Vehicle Year
<u>WVGGB0167HW110083</u>	<u>VOLKSWAGEN</u>	<u>JETTA</u>	<u>1987</u>
Current Odometer Reading		<u>256,000</u>	
Purchase Date	Dealer Name	Engine Size (CID/CC/L)	☐ Turbo
<u>Sept. 91</u>	<u>BONAVAN VOLKSWAGEN</u>	<u>1.8</u>	☐ Diesel
☐ New ☒ Used	City <u>WICHITA</u> State <u>KS</u> Zip Code <u>67208</u>	No. Cylinders <u>4</u>	☒ Gas Fuel Injection
Transmission Type	Antilock Brakes	Restraint System	Cruise Control
☒ Manual ☐ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No
Drive Train	Vehicle Type	Body Style	
☒ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Utility ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component	Part Name(s)	Location	Failed Part(s)
<u>06136000</u>	<u>FUEL:FUEL PUMP</u>	☐ Left ☐ Front ☐ Right ☒ Rear	☒ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s)	Mileage at Failure(s)	Vehicle Speed at Failure(s)
<u>0</u>	<u>01-JUN-2001</u>	<u>20000</u>	<u>0</u>
Failed Part(s)		NHTSA Previously	
☒ Yes ☐ No		☒ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash	Fire	Number of Persons Injured	Number of Fatalities
☐ Yes ☒ No	☐ Yes ☒ No	<u>0</u>	<u>0</u>
Estimated Property Damage		Reported to Police	
<u>0</u>		☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) FUEL PUMP INSIDE OF GAS TANK GETS HOT IT AND QUILTS. DEALERSHIP IS AWARE OF PROBLEM.*AK			

CONTINUE ON BACK IF APPLICABLE

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

RECALL - PC-12 - PRE PUMP REPLACEMENT PROGRAM.

THE FUEL PRE PUMP INSIDE GAS TANK OVERHEATS, BUZZES AND SHUTS OFF. THIS PROBLEM WAS RECOGNIZED BY VOLKSWAGEN AND REPAIRED ON A RECALL PROGRAM - PC-12. THIS VEHICLE HAS NOT RECEIVED THE APPROPRIATE RECALL CAMPAIGN TO REMEDY THE PUMP FAILURE PROBLEM. THERE COULD BE AN EXPLOSIVE OR FIRE PROBLEM IF THE PUMP OVERHEATS WHEN THE TANK BECOMES EMPTY ALLOWING COMBUSTION, IN MY SUSPICION.

★ U.S. G.P.O. 1992 - 673-897 / 60086

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

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National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590

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