



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

17-SEP-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

896393

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3C8FY68BX2T220908	CHRYSLER TRUC	PT CRUISER	2002	
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08540000	Part Name(s) ELECTRICAL SYSTEM:IGNITION:ELECTRONIC CONTROL UNIT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) C5-SEP-2001 3	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING VEHICLE WILL STALL WHEN GOING AROUND A CURVE. ALSO, WHEN STARTING VEHICLE BACKED UP/ GAUGES DID NOT WORK ON DASH. STILL HAD BRAKE AND STEERING POWER, BUT IT WAS VERY HARD TO STEER. CONTACTED DEALER, AND DEALER REPLACED COMPUTER. *AK

COPIES OF REPORTS - SEE PAGE 2

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1039 Date Received <u>SEP-8-2001</u> Reference No. <u>896393</u> Work Number Home No.	
OWNER INFORMATION (Type or Print) 715623		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of a signature, name and address to the vehicle manufacturer. Signature of Owner YES ☒ NO ☐ Date <u>10/8/01</u>	
VEHICLE INFORMATION			
Vehicle (PART No. (VIN)) (located on windshield on driver's side) 3C8FY68BX2T220908	Vehicle Make CHRYSLER TRUC	Vehicle Model PT CRUISER	Vehicle Year 2002
Purchase Date 8-10-01		Current Odometer Reading 2487	
Engine Size (CID/CC/L) Gas	No. Cylinders 4	Current Odometer Reading 2487	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☒ Driver Side Airbag ☐ Motorbelt ☐ 2-Point Belt ☒ Passenger Side Airbag ☒ Front Side Airbags	Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Utility ☐ Truck ☐ Motorcycle ☒ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 08540000	Part Name(s) ELECTRICAL SYSTEM:IGNITION:ELECTRONIC CONTROL UNIT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures 3	Date(s) of Failure(s) <u>05-SEP-2001</u> Mileage at Failure(s) <u>37</u> Vehicle Speed at Failure(s) <u>25 mph</u>	Failed Part(s) ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities
Estimated Property Damage		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) WHILE DRIVING VEHICLE WILL STALL WHEN GOING AROUND A CURVE. ALSO, WHEN STARTING VEHICLE BACKED UP. GAUGES DID NOT WORK ON DASH. STILL HAD BRAKE AND STEERING POWER, BUT IT WAS VERY HARD TO STEER. CONTACTED DEALER, AND DEALER REPLACED COMPUTER. *AK Hard to start + stop when motor shut OFF, After stopping, started car and proceeded, but nothing on DASH worked, no speedometer, no mileage no gauges, shut in computer, I'm afraid if involved in a crash under these conditions, that air bags would NOT work either. ENGINE STUMBLING AND misfires, Chrysler has NOT BEEN able to fix the stumbling GAS mileage is between 12-18 per gallon			
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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D D T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Original problem began at 37 miles on speedometer, smelled a wire burning and then motor shut off at about 25 mph, when re-started car, nothing on DASH was working. Drove the car home, about 50 miles, next morning I tried to replace fuses, thinking it was bad, they were OK, but when re-installed, everything started working, except car was stumbling and mis-firing at speeds over 40 unless accelerating heavily. Finally when car had 750 miles on it and had shut off about 3 times I took to Dealer, Five Star Dodge, Macan, GA Dealer found codes on computer, but no problems at that time, they re-set computer. I drove it and it continued to act up, next time, Dealer replaced the computer, since then, it hasn't shut off while driving, but still runs rough, stumbling, mis-firing at speed above 40 while cruising and not accelerating hard, NEED to verify that when computer is shorted out nothing works, what will activate the Air Bags if involved in collision?

★ U.S. G.P.O.: 1992-823-887/60066

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20580

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Penalty for Private Use \$300

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U.S. Department of Transportation
National Highway Traffic Safety Administration
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Washington, DC 20590

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