



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 798

Date Received

13-SEP-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

896268

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and door frame)		Vehicle Make FIRESTONE	Vehicle Model WILDERNESS	Vehicle Year 1900	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02750010	Part Name(s) TIRES:SIDEWALL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 10-SEP-2001 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SIDEWALL ON RIGHT/REAR TIRE SHREDDED WHILE VEHICLE WAS TRAVELING AT ABOUT 65 MPH. THEN, RIGHT REAR TIRE DROPPED, AND CONSUMER PULLED OFF THE ROAD. ORIGINAL EQUIPMENT, 6000 MILES MOUNTED ON A 2001, SUBARU, OUTBACK WAGON.*AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
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DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

Form Approved O.M.B. No. 2127-0018
FOR AGENCY USE ONLY 798

Date Received

13-SEP-2001

Od or
r dt
od rt
up ltr

Reference No.

896268

OWNER INFORMATION (Type or Print)

4675

Work N

Home N

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

In the absence of an authorized signature, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 10/12/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located on column
windshield on driver's side) 4S3BH665017638846
Vehicle Make SUBARU
Vehicle Model OUTBACK
WILDERNESS
Vehicle Year 2001
1900
Current Odometer Reading 7071

Purchase Date

2-24-01

Dealer's Name SUBARU OF BARCLAY

Engine Siz
(CID/CC/L

2.5L

☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injectio

☒ New ☒ Used

City CINCINNATI State OH Zip Code 45231

No Cylinders

4

Transmission Type ☐ Manua ☒ Automatic
Antilock Brakes ☒ Yes ☒ No
Restraint System ☒ 3-Point Belt ☐ Motorbelt
☒ Driverside Airbag ☐ 2-Point Bel
☒ Passengerside Airbag
Cruise Control ☒ Yes ☒ No
Drive Tral ☐ Front ☒ Rear
☒ 4-Wheel
Vehicle Type ☐ Car ☒ Sport Ut
Var ☐ Truck
☐ Minivan ☐ Motorcycle
☐ Other
Body Style ☐ 2-Door
☐ 4-Door
☒ Stationwagon
☐ Pick Up
☒ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02750010
Part Name(s) TIRES:SIDEWALL
Location ☐ Left ☒ Right
☐ Front ☒ Rear
Failed Part(s) ☒ Original
☐ Replacemen
No of Failures 1
Date(s) of Failure(s) 10-SEP-2001
Mileage at Failure(s) 6,400
Vehicle Speed at Failure(s) 65 MPH
Failed Part(s) ☒ Yes ☐ No
NHTSA Previously ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No
Fire ☐ Yes ☒ No
Number of Persons Injured NONE
Number of Fatalities NONE
Estimated Property Damage 104.00
Reported to Police ☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SIDEWALL ON RIGHT/REAR TIRE SHREDDED WHILE VEHICLE WAS TRAVELING AT ABOUT 65 MPH. THEN, RIGHT REAR TIRE DROPPED, AND CONSUMER PULLED OFF THE ROAD. ORIGINAL EQUIPMENT, 6000 MILES MOUNTED ON A 2001, SUBARU, OUTBACK WAGON.*AK

THE TIRE HAD A SCREW IN CENTER OF TREAD & APPARENTLY LOST SOME PRESSURE IN LESS THAN 5 MILES OF DRIVING. TIRE BLEW ON FREEWAY AT 65 MPH CAUSING ENTIRE SIDEWALL TO BE MISSING. DEALER SAID "THIS IS COMMON IF PRESSURE LOST"

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

DOT V2X0 W66

MANUFACTURER/TIRE NAME

FIRESTONE WILDERNESS

SIZE

OWL

P225/60R16

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

THE TIRES WERE VISUALLY CHECKED AND OK BEFORE
BEING DRIVEN. THE ONLY INDICATION OF A
PROBLEM WAS A NOISY (LIKE A SLIPPED BELT)
AT A TRAFFIC LIGHT ABOUT 1 MILE FROM
WHERE THE TIRE BLEW OUT.

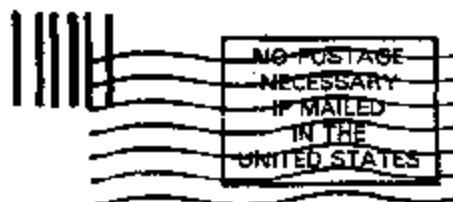
THE OUTSIDE AIR TEMPERATURE WAS 60°F
AND THE ROAD WAS DRY. IT WAS ABOUT 7:30AM
AND THE SUN WAS JUST RISING.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

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