



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

**NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>**

FOR AGENCY USE ONLY 758

Date Received

10-SEP-2001

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

896139

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) <small>(Location at bottom of and/or above driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
ADD	JEEP	GRAND CHEROKE	1999			
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____				
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07450000	Part Name(s) POWER TRAIN:DRIVELINE:DIFFERENTIAL UNIT	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Date(s) of Failure(s) 01-SEP-2001 65000 Mileage at Failure(s)	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)


Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SEAL ON REAR DIFFERENTIAL WAS LEAKING, HAD TO BE REPLACED. PLEASE ADD FURTHER INFORMATION. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire (VOQ)</p> <p>NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline</p>		<p>FIELD AGENCY USE ONLY 758</p> <p>Date Received: 10-SEP-2001 OFFICE OF DEFECTS INVESTIGATION</p>	
<p>OWNER INFORMATION (Type or Print)</p> <p>[Redacted] 714067</p>				<p>Reference No. 896139</p>	
<p>Do you authorize NHTSA in the absence of an authorized representative to contact the manufacturer of your vehicle? YES <input type="checkbox"/> NO</p> <p>Signature of Owner: [Redacted] Date: 9/21/01</p>				<p>Work Number: [Redacted] Phone Number: [Redacted]</p>	
<p>VEHICLE INFORMATION</p>					
<p>Vehicle Ident. No. (VIN) (Located in front windshield on driver's side) ADD 1J4G6W6854XC5541-34</p>		<p>Vehicle Make: JEEP</p>	<p>Vehicle Model: GRAND CHEROK</p>	<p>Vehicle Year: 1999</p>	<p>Current Odometer Reading: 68000</p>
<p>Purchase Date: 11/8/98</p>	<p>Dealer's Name: Hunter Chrysler Dodge</p>		<p>Engine Size (CID/CC/L): 6</p>	<p>No. Cylinders: 6</p>	<p>Engine Type: <input type="checkbox"/> Turbo Diesel <input checked="" type="checkbox"/> Gas Fuel Injectio</p>
<p><input checked="" type="checkbox"/> New <input type="checkbox"/> Used</p>	<p>City: Charlotte State: NC Zip Code: 28210</p>		<p>Transmission Type: <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic</p>	<p>Antilock Brakes: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p>Restraint System: <input checked="" type="checkbox"/> 2-Point Belt <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Driver's Side Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passenger's Side Airbag</p>
<p>Cruise Control: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p>Drive Type: <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel</p>	<p>Vehicle Type: <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other <input checked="" type="checkbox"/> Sport Utility Truck <input type="checkbox"/> Motorcycle</p>	<p>Body Style: <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Truck</p>		
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
<p>Component: 07450000</p>	<p>Part Name(s): POWER TRAIN:DRIVELINE:DIFFERENTIAL UNIT</p>		<p>Location: <input type="checkbox"/> Left Front <input checked="" type="checkbox"/> Right Front <input type="checkbox"/> Right Rear</p>	<p>Failed Part(s): <input type="checkbox"/> Original Replacement</p>	
<p>No. of Failures: 1</p>	<p>Date(s) of Failure(s): 01-SEP-2001</p>		<p>Mileage at Failure(s): 65000</p>	<p>Vehicle Speed at Failure(s): N/A</p>	<p>Failed Part(s): <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>
<p>NHTSA Previously: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>					
<p>APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)</p>					
<p>Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured: 0</p>	<p>Number of Fatalities: 0</p>	<p>Estimated Property Damage: \$2,400</p>	<p>Reported to Police: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>
<p>NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)</p> <p>SEAL ON REAR DIFFERENTIAL WAS LEAKING, HAD TO BE REPLACED. PLEASE ADD FURTHER INFORMATION. *AK The front bearings also had to be replaced as did the front wheel hubs. Basically the front and rear axles had to be replaced.</p>					
<p>CONTINUE ON BACK IF NEEDED</p>					
<p>The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					