



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 284

Date Received

06-SEP-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

895901

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2G1WX15K719127902	CHEVROLET	MONTE CARLO	2001	
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12240000	Part Name(s) INTERIOR SYSTEMS:ACTIVE RESTRAINTS:BELT RETRACTORS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 7	Date(s) of Failure(s) 30-AUG-2001 10 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DRIVER'S RESTRAINT DOES NOT RETRACT BACK INTO RETRACTOR. DEALER HAS REPAIRED RESTRAINT SEVEN TIMES, BUT PROBLEM HAS REOCCURRED. PLEASE PROVIDE ADDITIONAL INFORMATION.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NAT ONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 284 Date Received <u>06-SEP-2001</u> Defect No. <u>9118101</u>	
OWNER INFORMATION (Type or Print) [Redacted] 713287				Reference No. <u>895901</u> Work Number [Redacted] Home Number [Redacted]	
Do you authorize NHTSA to provide a copy of record to the manufacturer of your vehicle? In the absence of an authorized signature, your signature is required. Signature of Owner [Redacted]				YES ☒ NO ☐ to the vehicle manufacturer. Date <u>9/18/01</u>	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on drivers' side) <u>2G1WX15K719127902</u>		Vehicle Make <u>CHEVROLET</u>		Vehicle Model <u>MONTE CARLO</u>	
		Vehicle Year <u>2001</u>		Current Odometer Reading <u>9-17-01</u> <u>10834</u>	
Purchase Date <u>8</u> ☒ New ☐ Used		Dealer's Name <u>Kelola Chevrolet</u> City <u>Fontana</u> State <u>CA</u> Zip Code <u>92334-0457</u>		Engine Size (CID/CC/L) _____ No. Cylinders _____ ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☐ Yes ☒ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	
		Cruise Control ☒ Yes ☐ No		Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	
		Vehicle Type ☒ Car ☐ Sport Utility Truck ☐ Van ☐ Motorcycle ☐ Minivan ☐ Other _____		Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component <u>12240000</u>		Part Name(s) <u>INTERIOR SYSTEMS: ACTIVE RESTRAINTS: BELT RETRACTORS</u>		Location ☒ Left ☐ Right ☐ Front ☐ Rear	
				Failed Part(s) ☒ Original <u>BOTH</u> ☐ Replacement	
No. of Failures <u>7</u>		Date(s) of Failure(s) <u>30-AUG-2001</u>		Failed Part(s) ☒ Yes ☐ No	
		Mileage at Failure(s) <u>10</u>		NHTSA Previously ☒ Yes ☐ No	
		Vehicle Speed at Failure(s) _____			
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured _____	
				Number of Fatalities _____	
				Estimated Property Damage _____	
				Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) DRIVER'S RESTRAINT DOES NOT RETRACT BACK INTO RETRACTOR. DEALER HAS REPAIRED RESTRAINT SEVEN TIMES, BUT PROBLEM HAS REOCCURRED. PLEASE PROVIDE ADDITIONAL INFORMATION.*AK THE SEAT BELT LATCH TURNED AND POKED A HOLE IN THE SIDE OF THE SEAT BACK, AT THE FRAME OF THE AIR BAG COVER, I BELIEVE THAT THIS COULD DEPLOY THE AIR BAG AT A WRONG TIME AND CAUSE LOSS OF VEHICLE CONTROL! CAUSING AN ACCIDENT. (FOUR AND ONE HALF MONTHS)					
The Privacy Act of 1974 (Public Law 93-57) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(5)

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