



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

436

Date Received

SEP 10 11 52 AM '01
SE-2001
EFFECTS UNIT

Od_br _____
R_dt _____
od:R _____
up_itr _____

Reference No.

895887

OWNER INFORMATION (Type or Print)

[Redacted] 713260

Work

Home

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an _____ provide your name and address to the vehicle manufacturer.

YES NO

Signature of Owner

Date 9/14/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) 4S20M58WXY431X3006
Vehicle Make ISUZU TRUCK
Vehicle Model RODEO
Vehicle Year 2001
Current Odometer Reading 14,980 (as of 9/14/01)

Purchase Date 9/7/00
Dealer's Name Best Chevrolet / LSuzuy
City Hingham State MA Zip Code 02043
Engine Size (CID/CC) 316cc
No. Cylinders 6
Fuel Injection Fuel Injection

Transmission Type Automatic
Antilock Brakes Yes
Restraint System: 3-Point Belt, Driver Side Airbag, Passenger Side Airbag
Cruise Control No
Drive Train 4-Wheel
Vehicle Type Sport Utility Truck
Body Style 2-Door Station Wagon Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02100000, 01120000
Part Name(s) SUSPENSION: INDEPENDENT FRONT, STEERING: COLUMN
Location Front
Failed Part(s) Original Replacement

No. of Failures
Date(s) of Failure(s) 26-AUG-2001
Mileage at Failure(s) 15980, 14,980
Vehicle Speed at Failure(s) NA
Failed Part(s)
NHTSA Previously

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash Yes No
Fire Yes No
Number of Persons Injured
Number of Fatalities
Estimated Property Damage
Reported to Police Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FRONT END SHAKES VIOLENTLY THAT VEHICLE IS HARD TO OPERATE. VEHICLE HAS BEEN IN 6 TIMES FOR SAME PROBLEM. ISUZU REPRESENTATIVE HAD STEERING COLUMN TIGHTENED WHICH DIDN'T REMEDY PROBLEM. *AK
Steering "freezes up" at times, after hitting a bump.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-57): This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

letter - D
4S20M58WXY
4319006

**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(5)**

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