



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 241

Date Received

04-SEP-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

895693

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FALP52U6SG205859		FORD	TAURUS	1995	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02113000	Part Name(s) SUSPENSION:INDEPENDENT FRONT ATTACHING MECHANISMS:	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 04-APR-2001 Mileage at Failure(s) 57000	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RIGHT FRONT COIL SPRING BROKE WHILE PARKED AND PUNCTURED TIRE. DEALER NOTIFIED AND MADE REPAIRS. FEEL FREE TO PROVIDE ANY FURTHER DETAILS ON THIS MATTER.*AK

COPIES OF REPORTS - FREE - 1

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 241	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 04-SEP-2001	Od or rt dt od rt up_ltr
OWNER INFORMATION (Type or Print) 2776		Reference No. 895693	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorized signature, NHTSA will not provide your information to the vehicle manufacturer. Signature of Owner		YES ☒ NO ☐ Date <u>10/22/01</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1FALP52U6SG205859	Vehicle Make FORD	Vehicle Model TAURUS	Vehicle Year 1995
		Current Odometer Reading 58532	
Purchase Date 8/17/95	Dealer's Name <u>Stone Ford - Metway New Venture Ford</u> City <u>Stoneboro</u> State <u>PA</u> Zip Code <u>16153</u>		Engine Size (CID/CC/L) <u>3.0</u> No Cylinders <u>6</u>
☒ New ☐ Used			☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injectio
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other
		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02113000	Part Name(s) SUSPENSION: INDEPENDENT FRONT ATTACHING MECHANISMS: Rear SPRING ALSO	Location ☐ Left ☐ Front ☒ Right ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures 3	Date(s) of Failure(s) <u>04-APR-2001 (Front) 6/24/99 (Rear)</u> Mileage at Failure(s) <u>48346</u> <u>31506</u> Vehicle Speed at Failure(s) <u>Parked</u> <u>Unknown</u> Left Front Rotor Replaced 4/24/01	Failed Part(s) ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury (ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities
		Estimated Property Damage	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
RIGHT FRONT COIL SPRING BROKE WHILE PARKED AND PUNCTURED TIRE. DEALER NOTIFIED AND MADE REPAIRS. FEEL FREE TO PROVIDE ANY FURTHER DETAILS ON THIS MATTER.*AK This is concerning the Rt front spring. My wife had just returned from visiting her sister who was in a nursing home at the time (4/4/01) about 70 miles from where we lived. Fortunately she got home safely and parked the car. She went back outside			
CONTINUE ON BACK IF NEEDED			
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INFORMATION ON TIRE FAILURE(S) IF APPLICABLE:

TIRE IDENTIFICATION NO. *

D	O	T
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MANUFACTURER/TIRE NAME

SIZE

Dunlop SF4000 A/C

207/4115

NARRATIVE DESCRIPTION (CONTINUED)

to go to the store but couldn't move the car
the spring had broken and hit the tire.

We had Vintage Fund tow the vehicle to their place of business for repairs. This cost \$491.00 including gas towing and \$50.00 for a new tire. Had to replace both front springs at the advice of the service manager.

The Rear spring broke prior to this so about 6/22/99. No tire damage or injury this time but had to replace both Rear springs at a cost of \$230.00. Mileage at 31380.

The ~~left~~ Front Rotor replaced at this time also they said it was defective had holes in it.

NO Reimbursement from Ford Motor Co for
either Springs Replacement, NO Recall Notice
either Fault or Rear Springs on my 1995 vehicle

★ U.S. G.P.O.: 1962-423-8977-60006

BUSINESS REPLY MAIL

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590

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