Form Approved: OMB No. 2127-0001

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 436

Date Received: 04-SEP-2001

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
op_ltr ____ ____

Reference No.: 895679

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Locate at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
NOT AVAILABLE	TOYOTA	CAMRY	1993	

Purchase Dat				
☒ New ☐ Used	Dealer's Name_____ City_____ State_____ Zip Code_____	Engine Size (CID/CC/L ____ No Cylinders ____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injectio	

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☒ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☒ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
12130000	INTERIOR SYSTEMS:PASSIVE RESTRAINT:BELTS	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s)	Mileage at Failure(s)	Failed Part(s)	NHTSA Previously
3	01-JUN-2001 150000		☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SEAT RETRACTORS ARE FAILING. THIS IS THIRD SEAT BELT THAT CONSUMER IS REPLACING. SPRING OR COVER OVER THE SPRING FAILS TO PULL BACK OVER THE MECHANISM. DEALER WILL NOT TAKE PART IN REPAIRS. CONSUMER IS TOTALLY RESPONSIBLE.*AK

CONTINUED ON NEXT PAGE

Form Approved: O M B No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

DEFECT INVESTIGATION

FOR AGENCY USE ONLY 436

Date Received 24 SEP-2001

Od_or
rt_dt
od_rt
up_ltr

Reference No. 895679

OWNER INFORMATION (Type or Print)

[redacted] 712834

Work Num [redacted]
Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an au[redacted] NOT provide your name and address to the vehicle manufacturer.

Signature of Owner [redacted] Date 9/16/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom windshield on driver's side)	Vehicle Mak	Vehicle Mode	Vehicle Year	Current Odometer Readin
4TIVK12E8 ~~NOT AVAILABLE~~ PU0910 46	TOYOTA	CAMRY	1993	150,124

Purchase Date
☒ New ☐ Used

Dealers Name JAMES TOYOTA
City FLEMINGTON State NJ Zip Code

Engine Siz (CID/CC/L 3.0L
No Cylinders 6

☐ Turbo
☐ Diesel
☐ Gas
☒ Fuel Injecte

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manua ☒ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☒ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☒ Front ☐ Rear ☐ 4-Wheel	☒ Car ☐ Sport Uti ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck

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No of Failures	Date(s) of Failure(s)	Failed Part(s)	NHTSA Previously
3	01-JUN-2001, AUG 2000, OCT 1999 Mileage at Failure(s) ~~150000~~ 148,000 ; 136,000 ; 126,000 Vehicle Speed at Failure(s) 0	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s). Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

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SEAT RETRACTORS ARE FAILING. THIS IS THIRD SEAT BELT THAT CONSUMER IS REPLACING. SPRING ~~OR~~ COVER OVER THE SPRING FAILS TO PULL BACK ~~OVER THE MECHANISM~~. DEALER WILL NOT TAKE PART IN REPAIRS. CONSUMER IS TOTALLY RESPONSIBLE.*AK

PLASTIC COVER OVER RETRACTOR SPRING BULGES CAUSING SPRING TO SLIP. AS A RESULT, BELT DOES NOT RETRACT, WHICH LEAVES BELT USELESS. THOUGH CAR IS HIGH MILAGE, THIS PART IS NOT MILAGE. FURTHER MORE, RARELY-USED REAR BELTS HAVE FAILED.

CONTINUE ON BACK IF NEEDED