



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

# Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

### FOR AGENCY USE ONLY 252

Date Received

30-AUG-2001

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
pd\_rt \_\_\_\_\_  
rp\_lr \_\_\_\_\_

Reference No.

895570

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

|                                                                                                                                                                                                                                                                     |                                                                                               |                                                                                                                                                                                                                                                  |                                                                                              |                                                                                                                                              |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Vehicle Ident. No. (VIN)<br><small>(Locate at bottom of<br/>windshield or driver's side<br/>door)</small>                                                                                                                                                           | Vehicle Make                                                                                  | Vehicle Model                                                                                                                                                                                                                                    | Vehicle Year                                                                                 | Current Odometer Reading                                                                                                                     |
| 3B3AP64K3RT255158                                                                                                                                                                                                                                                   | DODGE                                                                                         | SHADOW                                                                                                                                                                                                                                           | 1994                                                                                         |                                                                                                                                              |
| Purchase Date<br><br><input type="checkbox"/> New <input checked="" type="checkbox"/> Used                                                                                                                                                                          | Dealer's Name _____<br>City _____ State _____ Zip Code _____                                  |                                                                                                                                                                                                                                                  | Engine Size<br>(CID/CC/L) _____<br>No Cylinders _____                                        | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |
| Transmission Type<br><br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic                                                                                                                                                                      | Antilock Brakes<br><br><input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No | Restraint System<br><br><input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt<br><input type="checkbox"/> Passengerside Airbag | Cruise Control<br><br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | Drive Train<br><br><input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel                       |
| Vehicle Type<br><br><input type="checkbox"/> Car <input type="checkbox"/> Sport Util<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other _____ |                                                                                               | Body Style<br><br><input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other _____                                  |                                                                                              |                                                                                                                                              |

### FAILED COMPONENT(S)/PART(S) INFORMATION

|                       |                                                                             |                                                                                                                                          |                                                                                             |
|-----------------------|-----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br>12112200 | Part Name(s)<br>INTERIOR SYSTEMS:PASSIVE RESTRAINT:AIR BAG:SIDE DOOR:CL     | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failure<br>0    | Date(s) of Failure(s)<br>30-AUG-2001<br>14800<br>Mileage at Failure(s)<br>0 | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                               | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No                |

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

|                                                                              |                                                                             |                                |                           |                               |                                                                                           |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|--------------------------------|---------------------------|-------------------------------|-------------------------------------------------------------------------------------------|
| Crash<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured<br>0 | Number of Fatalities<br>0 | Estimated Property Damag<br>0 | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|--------------------------------|---------------------------|-------------------------------|-------------------------------------------------------------------------------------------|

### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS TRAVELING ABOUT 45MPH, GOING DOWN A HILL, AND LOST CONTROL OF VEHICLE. VEHICLE HIT A BUSH AND A TELEPHONE POLL, AND STOPPED ON IMPACT. DRIVER'S SIDE AIRBAG DIDN'T DEPLOY. DEALERSHIP WAS AWARE OF PROBLEM.\*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

|                                                                                                                                                                                                                                                                                                                           |                                                                                                                        |                                                                                                                                                                                                                                                         |                                                                                                                                                                                                            |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  <b>DOT Auto Safety Hotline</b><br><b>Vehicle Owner's Questionnaire (VOQ)</b><br><b>NATIONWIDE 1-888-DASH-2-DOT</b><br><b>1-888-327-4236</b><br><b>www.nhtsa.dot.gov/hotline</b>                                                         |                                                                                                                        | <b>FOR AGENCY USE ONLY</b> 252                                                                                                                                                                                                                          |                                                                                                                                                                                                            |
|                                                                                                                                                                                                                                                                                                                           |                                                                                                                        | Date Received<br><b>30-AUG-2001</b>                                                                                                                                                                                                                     | Defect No.<br><b>895570</b>                                                                                                                                                                                |
| <b>OWNER INFORMATION (Type or Print)</b><br>Name: [REDACTED]    Address: [REDACTED]    City: [REDACTED]    State: [REDACTED]    Zip: <b>712294</b>                                                                                                                                                                        |                                                                                                                        | Work Number: [REDACTED]<br>Home Number: [REDACTED]                                                                                                                                                                                                      |                                                                                                                                                                                                            |
| Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO<br>In the absence of your signature, NOT provide your name and address to the vehicle manufacturer.<br>Signature of Owner: [REDACTED]    Date: ____/____/____ |                                                                                                                        |                                                                                                                                                                                                                                                         |                                                                                                                                                                                                            |
| <b>VEHICLE INFORMATION</b>                                                                                                                                                                                                                                                                                                |                                                                                                                        |                                                                                                                                                                                                                                                         |                                                                                                                                                                                                            |
| Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)                                                                                                                                                                                                                                               | Vehicle Make                                                                                                           | Vehicle Model                                                                                                                                                                                                                                           | Vehicle Year                                                                                                                                                                                               |
| <b>3B3AP64K5RT255158</b>                                                                                                                                                                                                                                                                                                  | <b>DODGE</b>                                                                                                           | <b>SHADOW</b>                                                                                                                                                                                                                                           | <b>1994</b>                                                                                                                                                                                                |
| Purchase Date<br><b>Jan 2001</b>                                                                                                                                                                                                                                                                                          | Dealer's Name <b>2nd Chance Auto</b>                                                                                   |                                                                                                                                                                                                                                                         | Engine Size (CID/CC/L) _____                                                                                                                                                                               |
| <input type="checkbox"/> New <input checked="" type="checkbox"/> Used                                                                                                                                                                                                                                                     | City <b>Cartersville</b> State <b>GA</b> Zip Code <b>30120</b>                                                         |                                                                                                                                                                                                                                                         | No. Cylinders _____                                                                                                                                                                                        |
| Transmission Type<br><input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic                                                                                                                                                                                                                        | Antilock Brakes<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                 | Restraint System<br><input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt<br><input type="checkbox"/> Passengerside Airbag | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection                                                               |
| Cruise Control<br><input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                                                                          | Drive Train<br><input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel     | Vehicle Type<br><input checked="" type="checkbox"/> Car<br><input type="checkbox"/> Van<br><input type="checkbox"/> Minivan<br><input type="checkbox"/> Other _____                                                                                     | Body Style<br><input checked="" type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up<br><input type="checkbox"/> Truck |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>                                                                                                                                                                                                                                                                            |                                                                                                                        |                                                                                                                                                                                                                                                         |                                                                                                                                                                                                            |
| Component<br><b>12112200</b>                                                                                                                                                                                                                                                                                              | Part Name(s)<br><b>INTERIOR SYSTEMS: PASSIVE RESTRAINT: AIR BAG: SIDE DOOR:</b>                                        | Location<br><input type="checkbox"/> Left Front <input type="checkbox"/> Right Front<br><input checked="" type="checkbox"/> Left Rear <input type="checkbox"/> Right Rear                                                                               | Failed Part(s)<br><input checked="" type="checkbox"/> Original<br><input type="checkbox"/> Replacement                                                                                                     |
| No. of Failures<br><b>1</b>                                                                                                                                                                                                                                                                                               | Date(s) of Failure(s) <b>30-AUG-2001</b><br>Mileage at Failure(s) <b>14800</b><br>Vehicle Speed at Failure(s) <b>0</b> | Failed Part(s)<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                                                                                   | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                                               |
| <b>APPLICATION INCIDENT INFORMATION</b>                                                                                                                                                                                                                                                                                   |                                                                                                                        |                                                                                                                                                                                                                                                         |                                                                                                                                                                                                            |
| (Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies) on the back of this form)                                                                                                                                                                                                             |                                                                                                                        |                                                                                                                                                                                                                                                         |                                                                                                                                                                                                            |
| Crash<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                                                                                                                                                              | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                            | Number of Persons Injured<br><b>0</b>                                                                                                                                                                                                                   | Number of Fatalities<br><b>0</b>                                                                                                                                                                           |
| Estimated Property Damage<br><b>Car totaled and towed and telephone pole hit</b>                                                                                                                                                                                                                                          |                                                                                                                        | Reported to Police<br><input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                    |                                                                                                                                                                                                            |

**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

CONSUMER WAS TRAVELING ABOUT 45MPH, GOING DOWN A HILL, AND LOST CONTROL OF VEHICLE. VEHICLE HIT A BUSH AND A TELEPHONE POLL, AND STOPPED ON IMPACT. DRIVER'S SIDE AIRBAG DIDN'T DEPLOY. DEALERSHIP WAS AWARE OF PROBLEM.\*AK

CONTINUE ON BACK IF NEEDED

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